

HCLTech helps leading manufacturer to manage and optimize

Cloud spend on AWS and Azure



Customer profile

The client is one of the world's leading manufacturer of recyclable products made from responsibly sourced and organic raw materials. They are one of the global providers of sustainable and safe solutions for the forest-based bio industry.

18,000
employees

12+
countries

\$8.6 billion
Annual revenue over
\$8.6 billion dollars



Customer challenge



Lack of real time cost visibility to account and business owners



Poor tagging management process with no uniformity in tagging nomenclature, presence of large proportion of untagged resources and no tags denoting portfolios or service areas



Inefficient KPI monitoring and multi cloud dashboarding



Unavailability of show back reports to various portfolios and service areas



Under-utilization and abandonment of resources, adding to wastage and resulting in budget overrun

The HCLTech solution

Deployed HCLTech FinOps to help address the clients' business challenges. HCLTech FinOps largely combines the principles (and representation) of DevOps, Finance, Business and Procurement, while focusing on ending the siloed working of these teams. It looks at business metrics for cloud consumption rather than as a cost center, thereby ensuring prediction of cloud cost and value. It is agile and can be controlled despite being available to anyone in 'as-a-service format'.

- Successfully enabled real time visibility and cost monitoring through customized dashboard
- Successfully defined their standard tagging nomenclature across AWS and Azure accounts and enforced tagging policy for efficient tag management.
- Developed recommendations for commercial, business, and operational/functional KPIs based on user/persona motivation
- Efficient account – portfolio mapping done to identify and policies created to segregate cost between different service areas and portfolios
- Successfully enabled role-based user views for CIO, application owner, service area owner etc. for facilitating transparency across multiple accounts
- Provided in-depth reporting and analytics capability with detail-level data
- Successfully provided a standardized approach to identifying and executing cloud cost optimization

Tools, technologies and best practices used

HCLTech FinOps brings a set of gold standard blueprints and proven cost saving methodologies, best practices and proprietary toolset supporting various functions like Resource Tagging, Shared Cost Management, Anomaly Detection, Optimization Recommendations, Automation, Budget Alerting and Policy Management etc.

Benefits



31% monthly savings through the continuous cost optimization and governance programs



Empowered the application and account owners with actionable insights and real-time decision-making ability



Significant reduction in cloud cost wastage with the right set of recommendations and rightsizing



Better visibility and transparency of the cloud spend across the distributed system and teams

HCLTech | Supercharging Progress™

HCLTech is a global technology company, home to 222,000+ people across 60 countries, delivering industry-leading capabilities centered around digital, engineering and cloud, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending December 2022 totaled \$12.3 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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