



HCL launches a Digital Service Exchange Platform

Noida, India, September 24, 2015: HCL Technologies (HCL), a leading global IT services provider, today announced the launch of a new Digital Service Exchange platform enabled by ServiceNow software. This platform provides Service Integration and Management (SIAM) capabilities to enterprises allowing them to request and receive business services efficiently across their organizations.

The Digital Service Exchange platform is where service demands such as content requisitions from various departments will be generated and standard catalogue with defined service utility and warranty will be provided to business, and IT and users, which can then be consumed via multiple access channels.

This offering combines ServiceNow's industry-leading service management platform with HCL's expertise in enterprise service management process design, process and technology integration and organizational change enabling a united service experience. Examples of the services in the digital exchange include Smart Content-as-Service, Smart Analytics-as-a-Service, Smart Commerce-as-a-Service and Smart Asset Services.

"Most organizations are trapped in too much email and excessive administration, and need to automate their business processes," said **Tom Moore, vice president of Global Service Providers and Integrators, ServiceNow**. "By transforming the service model, HCL is helping customers escape from the email morass to automate tasks and drive business performance."

"The 21st century enterprises will need to be extremely agile to deliver best in class united experience to its users. Enterprises therefore need an on-Demand access to a pool of dynamically configurable set of smart business services," said **Kalyan Kumar, Senior Vice President & Chief Technologist - ITO, HCL Technologies**. "The Digital Services exchange platform will leverage HCL's unique DryIce orchestration concept which aggregates business services such as content and analytics to deliver in an outcome based everything-as-a service model (XaaS) model."

"The HCL Digital Service Exchange Platform has a customizable and intuitive role-based user interface with built-in scalability and flexibility which makes it easy to use and deploy for enterprises across industries," said **Jaco Van Eeden, Executive Vice President & Global Head, Beyond Digital Business Unit, HCL Technologies**.

Today, more than 100 global customers use HCL's offerings on the ServiceNow platform, and HCL's certified ServiceNow professionals manage more than one million assets through its platform.

HCL Technologies is a leading global IT services company working with clients in the areas that impact and redefine the core of their businesses. Since its emergence on global landscape after its IPO in 1999, HCL has focused on 'transformational outsourcing', underlined by innovation and value creation, offering an integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and Business services. HCL leverages its extensive global offshore infrastructure and network of offices in 31 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare & Life sciences. HCL's organizational beliefs of 'Employees First, Customers Second', 'Trust, Transparency and Flexibility', and 'Value Centricity' empower its 106,107 Ideapreneurs to create real value for customers by delivering a Relationship Beyond the Contract. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 6.0 billion, as on 30th June 2015 (on LTM basis). For more information, please visit www.hcltech.com.

HCL Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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