



HCL BAGS BEST NEW SERVICE HONOUR AT IRISH CALL CENTRE AWARDS

London, UK, November 24th, 2006 – HCL BPO Services (NI) Ltd. (“HCL”), a subsidiary of HCL Technologies Ltd - India’s leading Indian global technology & IT services provider, has won the ‘Best New Service’ award at this year’s prestigious annual Irish Contact Centre awards. HCL was especially commended for its partnership with Independent News & Media plc (INM).

In 2005, INM and HCL launched www.loadzajobs.co.uk, the leading online recruitment service in Northern Ireland, which displays over 20,000 job vacancies. HCL worked with INM to take the concept to market including development of its website, product branding, and staff recruitment.

HCL has gone on to forge a close relationship with INM. HCL provides a full range of pre-press, digital, editorial archive sharing and telemarketing services. The HCL *Loadza* team currently employs 20 staff. HCL plans to double this number by 2007.

Joe Webb, Deputy Managing Director, INM Ireland commented: “HCL has delivered an outstanding project for Loadzajobs. In a short timescale, it has supported our customers across the country and made every transaction simple and complete. The operational model HCL has delivered is proving to be a key engine for driving customer satisfaction and cost reduction for the business. HCL puts the customer experience at the heart of our business.”

Kevin Houston, Senior Vice President and General Manager, HCL commented: “It is a fantastic result to win this highly prestigious award. It demonstrates HCL’s expertise in providing outsourced services and the partnership-based approach we take to developing relationships with our clients. The project has been a real success and the award is testament to the hard work and dedication of teams involved.”



The Irish Contact Centre Awards recognise innovation and excellence within the contact centre industry and are in their 11th year. HCL has built its presence in Ireland with two delivery centers in Belfast and Armagh, Northern Ireland (UK). It currently employs over 2,200 people in the UK, predominantly in its Northern Ireland facilities making it one of the top-10 private employers and the largest BPO firm in Northern Ireland.

About HCL Technologies Ltd.

HCL Technologies is one of India's leading global IT Services companies, providing software-led IT solutions, remote infrastructure management services and BPO. Having made a foray into the global IT landscape in 1999 after its IPO, HCL Technologies focuses on Transformational Outsourcing, working with clients in areas that impact and re-define the core of their business. The company leverages an extensive global offshore infrastructure and its global network of offices in 16 countries to deliver solutions across select verticals including Financial Services, Retail & Consumer, Life Sciences, Hi-tech and Manufacturing, Telecom and, Media and Entertainment. HCL Technologies, along with its subsidiaries had revenue of US \$ 1.058 billion (Rs. 4797 crore) for the twelve month period ending 30th September 2006, and employed 36,452 professionals. For more information, please visit www.hcltech.com

About HCL Enterprise

HCL Enterprise is a leading global technology and IT enterprise with annual revenues of US \$3.7 billion (Rs. 16,789 crores). The HCL Enterprise comprises two companies listed in India - HCL Technologies & HCL Infosystems. The 3-decade-old enterprise, founded in 1976, is India's original IT garage start-up. Its range of offerings span Product Engineering, Technology and Application Services, BPO, Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products. The HCL team comprises 40,999 professionals of diverse nationalities, who operate from 16 countries including 300 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information please visit www.hcl.in

Forward Looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies/ entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. The company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company.

Other product or service names mentioned herein are the trademarks of their respective owners

Media Contacts:

In India

Manisha Singh
HCL Technologies
Tel: +91-120-2520917 / 9811816750

Ria Mukherjee
genesis
Tel: +91 9899878182



singh.manisha@hcl.in

In UK

Ranjana Sharma
HCL Great Britain
ranjanas@hcl.in

ria.mukherjee@bm.com

Crawford Warnock
Citigate Dewe Rogerson
[crawford.warncock @citigatedr.co.uk](mailto:crawford.warncock@citigatedr.co.uk)

In USA

Tracey Moon
HCL America
Tel: 703-891-0380
tmoon@hcl.in

Sandy George
Citigate Cunningham
Tel: 617-374-4210
sgeorge@citigatecunningham.com