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HCL Technologies Launches Solution to Predict and Avoid SAP Business Information Warehouse Slowdowns and Failures

HCL's BW Cockpit Solution Helps Customers Reduce Monitoring Costs by 30 percent, Secure More Robust Analysis of Trends and Eliminate Manual Errors

Orlando, FL, SAPPHIRE 2008 — May 5, 2008: HCL Technologies Ltd. ("HCL"), India's leading global IT services company, today introduced HCL's new BW Cockpit Solution at SAP's SAPPHIRE 2008 event in Orlando. The new offering is a centralized repository of real-time and historical load data combined with a simple user interface that enables customers to predict and avoid SAP Business Information Warehouse slowdowns and failures. Leveraging this solution, customers can reduce monitoring costs by 30 percent, secure better analysis of patterns and trends, and eliminate manual errors.

"The current process for BW load management involves navigating through numerous transactions and logging into multiple systems," said R. Vaidyanathan, Head-Enterprise Application Services at HCL Technologies. "Having recognized our customers' need for a solution that offered real-time reporting, automated BW monitoring, increased visibility and a robust reporting system, we leveraged our extensive know-how and expertise in SAP solutions to design an offering that addresses the challenges our customers are currently facing."

HCL's BW Cockpit features configurable SLA rules that let users customize how the system monitors each process step, including an "early warning" signaling system based on the customized SLA rules. The solution also features a load monitoring dashboard which allows users to easily access transaction codes so they can predict load trends and plan accordingly. Additionally, BW Cockpit includes a speedometer which not only confirms that the "speed" of loads are as expected, but also measures the speed of each step in the process chain ensuring accuracy. The alert monitor highlighting delays/failures pinpointing the problem's root cause.

Additional features include:

- **Progress Rate Indicator:** Since load processes and reporting can take up to four hours, BW Cockpit will proactively send alerts if processes are not running on schedule
- **SLA Reporting:** Robust reports help managers identify data volume and load activity within a particular time frame
- **SAP Integration:** A single window for load monitoring integrates with existing SAP BW navigation window and differentiated alert levels integrated with the SLA framework allow alert color coding to identify trouble areas

Discover Blue Ocean at Sapphire 08

HCL will be showcasing its new BW Cockpit Solution at SAPPHIRE 2008 in booth #2518.

Additionally, HCL will be hosting a Financial Services Reception on May 5 at 6 p.m. at the Orlando Peabody Hotel, and a variety of expert sessions at its booth # 2518 throughout the conference, including:

- In Conversation with Liz Herbert, Senior Analyst, Forrester Research — Everything you Wanted to Know on Upgrades on Tuesday, May 6 at 10:00 a.m.
- Minimum Cost, Maximum Reliability with the Blue Ocean Upgrade (every 30 minutes)
- Global ERP Implementation — Using the Power of SOA, Integration and Process Automation (on request)
- Access Control in GRC — The New Business Imperative (on request)
- Revenue Recognition Solution — Reducing Compliance Process Time (on request)



About HCL Technologies

HCL Technologies is one of India's leading global IT Services companies, providing software-led IT solutions, remote infrastructure management services and BPO. Having made a foray into the global IT landscape in 1999 after its IPO, HCL Technologies focuses on Transformational Outsourcing, working with clients in areas that impact and re-define the core of their business. The company leverages an extensive global offshore infrastructure and its global network of offices in 18 countries to deliver solutions across select verticals including Financial Services, Retail & Consumer, Life Sciences & Healthcare, Hi-Tech & Manufacturing, Telecom and Media & Entertainment (M&E). For the quarter ended 31st March 2008, HCL Technologies, along with its subsidiaries had last twelve months (LTM) revenue of US \$ 1.8 billion (Rs. 7083 crores) and employed 49,802 professionals.

About HCL Enterprise

HCL Enterprise is a \$ 4.9 billion leading Global Technology and IT Enterprise that comprises two companies listed in India - HCL Technologies & HCL Infosystems. The 3-decade-old enterprise, founded in 1976, is one of India's original IT garage start-ups. Its range of offerings spans Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products. The HCL team comprises over 55,000 professionals of diverse nationalities, who operate from 18 countries including 360 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit www.hcl.in

Forward Looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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