

# Decoding DevOps success

Insights for organizations at every level of DevOps maturity

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Tailoring an organization's approach to DevOps can yield massive improvement in application quality, reduce lead times, improve IT and business alignment and, improve customer and employee satisfaction.

DevOps leaders achieve remarkable results. Less proficient organizations see vast improvements.

## For organizations at every level of DevOps maturity, DevOps delivers extraordinary value.

Highlights from research conducted by IDC in association with HCL



#1

Business outcome from DevOps: Improved customer experience followed closely by revenue.



69%

Of DevOps leaders report DevOps drives high or extremely high business value



87%

Business executives value DevOps highly: 4 or 5 out of 5. Higher than IT leaders



63%

Of organizations less proficient in DevOps saw lead times improve 21-40%.



70%

Of DevOps leaders release updates daily or faster.



## The impact and benefits of DevOps are far-reaching.



71% highlight improved business + IT partnership as a key outcome.

Other key outcomes:

- ➔ Improved employee satisfaction
- ➔ Better collaboration/communication
- ➔ Better decision-making
- ➔ Better IT-to-business alignment



44% highlight continuous learning and innovation as a key outcome.



27% report massive improvement in software quality/release to production defect rates. 61% for DevOps leaders.

## Organizations with the highest level of DevOps maturity do different things, and do things differently



Leaders report 60%+ of their application portfolio currently supported with DevOps.



91% of DevOps leaders have adopted agile requirements planning!



Three key DevOps capabilities contributed most to productivity: Automated testing, code quality analyst, cloud.



Seven key areas for DevOps investment over the next 2-4 years.



Four key attributes of a well-orchestrated DevOps identified.

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## About Enterprise Studio

Enterprise Studio by HCL Technologies helps organizations make the connections between IT and business that optimize time and multiply value for realizing the full potential of their digital business plans. Our seasoned technologists, coaches, and educators can help you unlock value from existing IT investments to become a stronger, more adaptive organization - in part by leveraging a BizOps approach so that IT outputs are strongly linked to business outcomes.