

# Managed Services: Operate, automate and optimize

AI-driven cloud management  
and operations

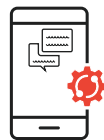
## How does HCL Managed Services benefit you?

- Responsive and flexible support
- Predictive and prescriptive management
- Reduced time to market
- Enhanced cost control & visibility
- Service reliability
- DevOps support
- Professional services

## Why HCL?



**900+**  
Active  
engagements



**5000+**  
Unique apps.  
supported



**2.1M+**  
Devices managed  
globally



**40+**  
Global delivery  
centres - 24X7 NOCS  
AI-driven



**18000+**  
Certified  
resources



**20+**  
Years of complex global  
IT Ops management  
experience



**5+**  
Automation-driven  
HCL IPs

## Key service offerings



### One-Click Deployment

HCL's Catalog based blueprint provisioning & build for GCP services.



### Backup & DR

Catalog based encrypted backup management.



### Automated Operation

AIOps to enable IT to operate at speed.



### Multi-Cloud Governance

Multi-Cloud governance dashboard



### Scalable and Flexible

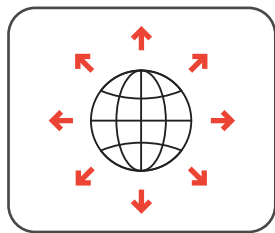
Optimum resource utilization based on predictive analytics and recommendations.



### Google Cloud Engineering Support

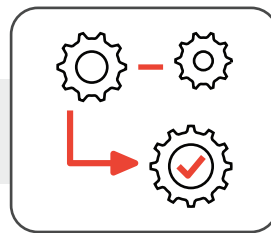
L4 level product support integration

## HCL's three-step process for managing cloud operations



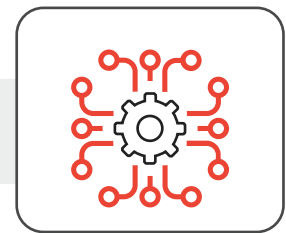
### Assess and Deploy

- Standardization
- DevOps Engineering



### Run

- Service Management
- Security & Compliance



### Optimize

- Automated Remediation & Collaboration
- Service & Cost Optimization