

Case Study

Empowering nature's guardians - The Habitats Trust

Facing challenges with an outdated funding system, The Habitats Trust sought a seamless mechanism. Recognizing HCLTech's expertise they implemented GrantEasy to modernize operations, automate processes and drive cost-efficiency.

The challenge

Legacy infrastructure and manual processes hindering efficiency and scalability



- Outdated funding infrastructure with legacy technology and processes
- High costs and extensive IT system governance and supervision required
- Difficulties in tracking and analyzing historical data and project performance
- Processing delays due to lack of a streamlined system for real-time updates

The objective

Streamline operations, improve efficiency and enhance tracking and analysis



- Modernize and automate processes for seamless funding mechanisms
- Reduce costs and enhance scalability through advanced automation
- Enable real-time tracking and analysis of project performance
- Improve application progress updates and processing time
- Drive simplified work, seamless user experiences and transparency in fund utilization

The solution

To streamline the client's operations, we implemented GrantEasy—an intuitive platform built on SAP Build. This cloud-native BTP solution significantly improved the grant selection process and helped the client comply with the COP guidelines by leveraging multiple solutions including:



- Leveraging SAP Workflow for advanced automation and bundled processes
- AI/ML-based soft validation and 'Quick Bee' chatbot for higher efficiency
- Utilizing SAP Fiori for improved user experiences

75%
reduction in overall grant selection process

<12 weeks
reduced delivery lead time

The impact

An agile digital footprint that strengthens competitive advantage

With the first-ever IT-enabled solution supporting flora and fauna conservation, the client experienced enhanced efficiency with real-time insights into projects. Our solution helped the client become cost-efficient through automated responses from chatbots and trained them for FAQs and soft document validations using BTP AI/ML services.



- 2x efficiency in monitoring budget utilization for conservation projects.
- 5x increase in application processing readying the client for scaled operations.
- Less than 12 weeks of delivery lead time.

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HCLTech GrantEasy provides an intuitive and ideal platform to assist grant selection with real-time analytics to help achieve sustainable development by supporting conservation efforts more holistically.”

Rushikesh Atmaram Chavan

Head - The Habitats Trust