

Boosting supply chain visibility for global furniture retailer

HCLTech leveraged BY LCT and Power BI
dashboards for improved analytics and efficiency



The client is a leading Dutch-headquartered furniture retailer with over 400 stores in 64 countries and a market leader in the retail segment. This multinational conglomerate designs and sells ready-to-assemble furniture, kitchen appliances, decoration, home accessories, and various other goods and home services. HCLTech was selected as an SI partner for the client back in 2007. Since then, this partnership has been an exceptional transformation journey of 14+ years where HCLTech provided support in the implementation of various BY Planning applications like Demand, Fulfillment, ESP, Demand 360, and Inventory Optimizer.

The Objective:

Consolidate different supply chain views to provide a single version of truth

The Challenge:

Provide enhanced real-time visibility into the transactional supply chain data with a detailed demand and supply view while enabling greater insight generation with regards to the different business processes belonging to supply chain planning and execution



The Solution:

1

Implemented BlueYonder LCT to address the specific business use cases to **enhance supply chain visibility**

2

Built powerful Power BI dashboards to generate business insights for internal stakeholders

3

24+ Months of engagement,
100+ Requirements analyzed,
10+ Dashboards built

The Impact:



Improved inventory, supply network collaboration, and shipment visibility



Self-service access to analyses of various business processes via Power BI



Provided response orchestration capabilities in the wake of disruptions



Increased collaboration between internal and external partners



Enhanced analytics and diagnostic capabilities at the user's disposal



Improved overall Service Levels from 70% to 95%



Improvement in forecast accuracy by 5-7%



Reduction in global inventory cost by 8-12%