



## Press Release

### **HCL Signs a five year engagement with Energy Future Holdings for IT Infrastructure Management Services**

- *Strategic relationship with Texas-based Energy Future Holdings leverages HCL's unique IP and IT Infrastructure Transformation capabilities to improve operational efficiencies and provide better customer service.*

Sunnyvale/Noida, 17th Sept, 2009 – HCL Technologies Ltd. (HCL), a leading global IT services provider, has entered into a five year Transformational IT Infrastructure Management engagement with the Energy Future Holdings Corp (EFH), a Texas-based, privately-held energy company with a portfolio of competitive and regulated energy subsidiaries.

HCL will be responsible for managing EFH's IT Infrastructure landscape comprising of Data Center (DC), Voice and Data Networks and End User Computing Services. HCL's Service Desk will provide support to EFH end users, including desk-side support, in complete compliance with the stringent NERC, PCI, SOX and FCC regulatory frameworks. HCL will also be responsible for providing touch services for the centralized and Distributed Data Centers.

R Srikrishna, Senior Vice President & Head-Global Sales, HCL's Infrastructure Services Division (HCL ISD), observed, "This engagement re-iterates our focus on the Texas region where we continue to invest aggressively, We are well positioned to use our transformational expertise to deliver significant operational efficiencies and provide enriched experience to EFH's consumers and end-users."

"We are confident of extending benefits to this engagement through our experience in the global Energy and Utilities space from 50+ other significant engagements. We are committed to strengthening our capabilities in this industry and are excited that EFH has selected us to provide these critical IT services. We are confident that we will deliver a unique IT experience to EFH," said Todd Crandall, Global Head, Energy and Utilities Sector, HCL Axon.

"EFH has enjoyed a very successful relationship with HCL Axon through TXU Energy, and we are delighted to extend our relationship to HCL with this new engagement. We look forward to a long and mutually beneficial partnership" said Linda Jojo, SVP and CIO for Energy Future Holdings.

EFH will leverage HCL's state-of-the-art MTaaS™ Business Service Management (BSM) platform which provides online, real-time business service visibility and ensures proactive IT management. HCL will also collaborate with EFH to develop an IT Transformation roadmap for the next five years. As part of this roadmap, HCL will be responsible for migration and consolidation of Data Center, Disaster Recovery & Continuity, Next Generation Network Infrastructure and Open Systems & Mainframe Modernization. HCL – AXON has been working with EFH's subsidiary TXU Energy for the last 2 years in design, architecture, implementation and rollout of TXU's SAP applications and underlying infrastructure.



HCL was recently ranked as World's No.1 IT Infrastructure Services Provider by Blackbook of Outsourcing Survey 2009. The company has recently announced many landmark global engagements like Nokia, Reader's Digest Association, Dr. Pepper Snapple Group and Viacom Inc.

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#### **About HCL ISD**

HCL ISD is a leading IT services company and a subsidiary of HCL Technologies Ltd. (also known as HCL Comnet in the domestic market). A focused player in the IT services arena, HCL ISD seeks to provide simplified infrastructure solutions through delivering high-performance management services for complex, distributed infrastructure environments encompassing the Internet, Client and legacy based infrastructures. HCL ISD addresses the growing demand for the cost-effective management of technology infrastructure across geographically dispersed locations. With a mission to develop innovative solutions for enterprises worldwide, the company has developed a unique model for Remote IT infrastructure management that enables customer organizations to achieve superior infrastructure performance and significantly reduced costs through a global delivery model. For more information, please visit

#### **About HCL Technologies**

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 20 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Aerospace & Defense, Telecom, Retail & CPG, Life Sciences & Healthcare, Media & Entertainment, Travel, Transportation & Logistics, Automotive, Government, Energy & Utilities. HCL takes pride in its philosophy of 'Employee First' which empowers our 54,216 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.2 billion (Rs. 10,591 crores), as on 30th June 2009. For more information, please visit [www.hcltech.com](http://www.hcltech.com)

#### **About HCL Enterprise**

HCL is a \$5 billion leading global Technology and IT Enterprise that comprises two companies listed in India - HCL Technologies & HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups, a pioneer of modern computing, and a global transformational enterprise today. Its range of offerings spans Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products across a wide range of focused industry verticals. The HCL team comprises over 60,000 professionals of diverse nationalities, who operate from 23 countries including over 500 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit [www.hcl.in](http://www.hcl.in)

#### **Forward-looking Statements**

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and



general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

**For details, contact** 

**Zulfia Nafees**

Mob +91 9810495138

Email: [zulfian@hcl.in](mailto:zulfian@hcl.in)

**Kunal Takalkar**

Mob: +91 9810073217

Email: [kunal.takalkar@adfactorspr.com](mailto:kunal.takalkar@adfactorspr.com)