



Chordiant Announces Partnership With HCL Technologies, To Deliver Enhanced Solutions for Financial Services Industry

*New Partnership Leverages HCL's Delivery Capability, Domain Expertise to Offer
Chordiant "Customer Experience" Solutions to Global Customers*

CUPERTINO, CALIF. — FEBRUARY 27, 2008 — Chordiant Software, Inc. (NASDAQ: CHRD), the leading provider of Customer Experience (Cx™) software and services, and HCL Technologies announced they are collaborating to provide world class "Customer Experience" solutions to the global financial services industry. For HCL, a leading integration company, the partnership will leverage the strengths of both organizations in the financial services market and will provide Consulting and System Integration services to global customers. The new partnership focuses on:

- Augmenting the reach of Chordiant solutions among HCL customers, globally;
- Developing deeper vertical solutions in financial services, enabling both organizations to grow their service offerings and add more value for joint customers;
- Building a robust Professional Services practice around Chordiant solutions responsible for customer product delivery, implementation and support.

With HCL's recent transformation journey, the focus has been on creating customer value in select industry verticals that combine domain depth, innovative multi-service offerings and business models that focus on output and outcome. This philosophy is also reflected in its partnership with Chordiant, which will increase HCL's services portfolio.

For Chordiant, the partnership will help HCL offer more domain-specific solutions in the market, where the Chordiant 'Customer Experience' platform and solution set resonates with the transformational value that HCL is adding to its customers. The partnership will accelerate the pace of adoption and implementation of Chordiant solutions through the development of solution accelerators, and a clearly defined implementation methodology, thereby significantly increasing customer return on IT investment.

As financial services organizations continue to move away from a siloed product focus and progress towards becoming customer-centric organizations, the need for robust, intelligent, context-sensitive applications and solutions is more apparent than ever before. This calls for

analytics capabilities to reside within an application on a real-time offered basis within the front-office, as opposed to the back-office. The Chordiant platform, Cx Enterprise Foundation, fulfills this implicit need by combining customer analytics with front-office solutions. The HCL-Chordiant partnership, in addition, will address the existing challenges that the financial companies face in servicing their customers throughout the customer life-cycle.



Premkumar S, Corporate Officer & Global Head – Financial Services of HCL Technologies stated, “The HCL-Chordiant partnership is in line with our strategy of leveraging partnerships, assets, tools, products and deep domain expertise to provide more ‘value’ to our customers. Moreover, Chordiant’s focus on financial services as an industry segment will add to HCL’s current strength in financial services and fuel HCL’s vision of non-linear growth by delivering value through product partnerships.”

Steven R. Springsteel, Chairman, CEO and President, Chordiant said, “This partnership will enable us to expand our global customer base with significant focus on the Asia-Pacific region. With HCL as a partner, Chordiant will get access to the best professional services practices, talent and tools to provide superior business analysis, process management, technical and systems integration skills, all which can be called upon to deliver the best value to our customers.”

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About Chordiant Software, Inc.

Chordiant helps leading global brands with high-volume customer service needs deliver the best possible customer experience. Unlike traditional business applications, Chordiant Customer Experience (Cx) front-office solutions blend multi-channel interaction management with predictive desktop decisioning, enabling companies to capture and effectively anticipate and respond to customer behavior in all channels, in real-time. For global leaders in insurance/healthcare, telecommunications and financial services, this deeper understanding cultivates a lasting, one-to-one relationship that aligns the most appropriate value proposition to each consumer. With Chordiant Cx solutions, customer loyalty, operational productivity and profitability reach new levels of return. For more information, visit Chordiant at www.chordiant.com.

Chordiant Safe Harbor Statement

This news release includes "forward-looking statements" that are subject to risks, uncertainties and other factors that could cause actual results or outcomes to differ materially from those contemplated by the forward-looking statements. Forward-looking statements in this release are generally identified by words, such as "believes", "anticipates", "plans", "expects", "will", "would", "guidance", "projects" and similar expressions which are intended to identify forward-looking statements. There are a number of important factors that could cause the results of Chordiant to differ materially from those indicated by these forward-looking statements. Other risks relating to

Chordiant's products are detailed under "Risk Factors" in Chordiant's Quarterly Report on Form 10-Q for the fiscal quarter ended December 31, 2007



These filings are available on a Web site maintained by the Securities and Exchange Commission at <http://www.sec.gov>. Chordiant does not undertake an obligation to update forward-looking or other statements in this release.

Chordiant and the Chordiant logo are registered trademarks of Chordiant Software, Inc. The Customer Experience Company and Cx are trademarks of Chordiant Software, Inc. All other trademarks and registered trademarks are the properties of their respective owners.

About HCL Technologies

HCL Technologies is one of India's leading global IT Services companies, providing software-led IT solutions, remote infrastructure management services and BPO. Having made a foray into the global IT landscape in 1999 after its IPO, HCL Technologies focuses on Transformational Outsourcing, working with clients in areas that impact and re-define the core of their business. The company leverages an extensive global offshore infrastructure and its global network of offices in 18 countries to deliver solutions across select verticals including Financial Services, Retail & Consumer, Life Sciences & Healthcare, Hi-Tech, Telecom and Media & Entertainment (M&E). For the quarter ended 31st December 2007, HCL Technologies, along with its subsidiaries had last twelve months (LTM) revenue of US \$ 1.6 billion (Rs. 6715 crores) and employed 47,954 professionals. For more information, please visit www.hcltech.com

About HCL Enterprise

HCL Enterprise is a \$4.7 billion (Rs. 19,215 crores) leading Global Technology and IT enterprise that comprises two companies listed in India - HCL Technologies & HCL Infosystems. The 3-decade-old enterprise, founded in 1976, is one of India's original IT garage start-ups. Its range of offerings span Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products. The HCL team comprises approximately 53,000 professionals of diverse nationalities, who operate from 18 countries including 360 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit www.hcl.in

HCL Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our

services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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