



## PRESS RELEASE

### **HCL Technologies positioned in the Magic Quadrants for HelpDesk and Desktop Outsourcing in Europe**

~The evaluation is based on Completeness of Vision and Ability to Execute

**London, England/ Noida, India- September 20, 2010** – HCL Technologies, a leading Global IT services provider, today announced that it has been positioned in the Gartner Magic Quadrant for Desktop Outsourcing, Europe and Gartner's Magic Quadrant for Helpdesk Outsourcing for Europe. The Magic Quadrants evaluation witnessed participation from vendors operating across Eastern and Western Europe.

Speaking on the achievement, **Mr. Anant Gupta, President, HCL Technologies Infrastructure Services Division (HCL ISD)** said, "It is a great achievement for HCL Technologies to be included in Gartner's' Magic Quadrant for Desktop and Helpdesk outsourcing for the European market. Few years back, we set out on a strategy to increase 'services flexibility' for our end user computing customers through increasing local presence, having a strong partner eco-system, investing in new offerings and customer advisory programs. Today, we've reached respectable milestones as per plan and the same is reflected in the Magic Quadrant by Gartner. Europe, being a different market with varied cultures and customer demands, we feel this evaluation reflects our strengths and favorable positioning vis-a-vis regional and global players."

HCL provides Desktop outsourcing services through its Global Delivery Model comprising of an optimum mix of network of internal and onsite resources including a robust ecosystem of partners across Europe.



HCL has recently also been rated positive in Gartner Market Scope for Data Center Outsourcing, North America. Recently, TPI names HCL among the top 10 Infrastructure Outsourcing vendors. HCL currently manages over 1 million devices and the IT Infrastructure needs of over 1 million end users. The company leverages its extensive global offshore and near shore global delivery locations to provide multi-service delivery in key industries verticals.

#### **About HCL**

HCL is a \$5 billion leading global Technology and IT Enterprise that comprises two companies listed in India – HCL Technologies & HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups, a pioneer of modern computing, and a global transformational enterprise today. Its range of offerings spans Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products across a wide range of focused industry verticals. The HCL team comprises over 64,000 professionals of diverse nationalities, who operate from 26 countries including over 500 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit [www.hcl.com](http://www.hcl.com)

#### **About HCL Technologies**

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 64,557 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.7 billion (Rs. 12,565 crores), for the year ended as on 30th June 2010. For more information, please visit [www.hcltech.com](http://www.hcltech.com)

#### **About the Magic Quadrant**

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#### **Forward-looking Statements**

*Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and*



*cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.*

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