"HCLTech has done an excellent job supporting our Data & Analytics and AI strategy, helping us develop our utility data platform and successfully delivering a range of use cases. Their work on Generative AI has been especially strong and clearly ahead of the curve."

Director, IT, Business Services

ISG Star of Excellence™

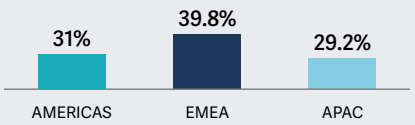
HCLTech's CX Score

Top 60 Benchmark Avg.
74.7

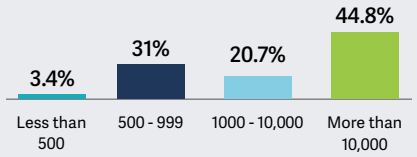
The key CX pillar for clients is execution and delivery, with proactive engagement for issue resolution being what clients appreciate the most.

Respondent Characteristics

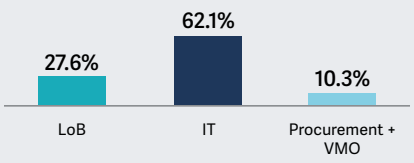
Region



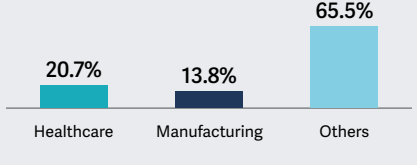
Employee Size



Role



Industry



Six Pillars CX-Scores