

HCLTech's Profile

ISG Star of Excellence™

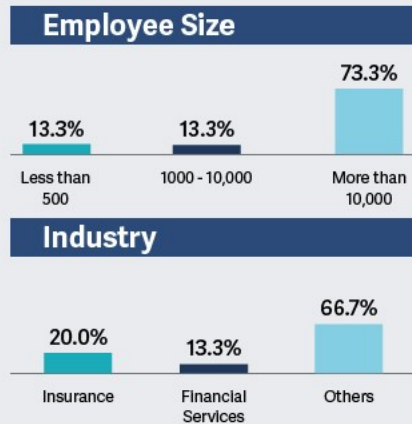
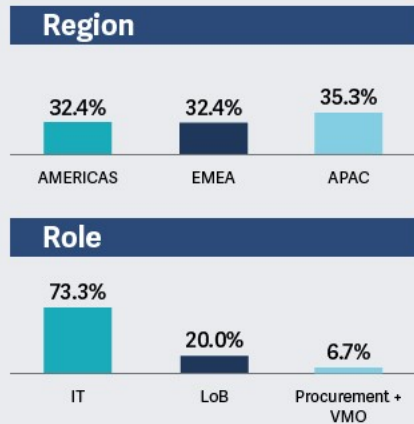
HCLTech's CX Score



Top 60 Benchmark Avg.
81.9

The key CX pillar for clients is execution and delivery, with proactive engagement for issue resolution being what clients appreciate the most.

Respondent Characteristics



"The team at HCLTech demonstrates exceptional professionalism and a deep understanding of our business. They are highly collaborative, readily available, and work closely with us to develop materials and prepare for executive readouts. I value their responsiveness, openness to feedback, and strong commitment to delivering results with a can-do attitude."

Director, Sales/Marketing, Commercial Vehicles Manufacturing

Six Pillars CX-Scores

