

HCLTech's Profile

ISG Star of Excellence™

HCLTech's CX Score

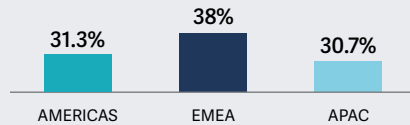


Top 60 Benchmark Avg.
73.9

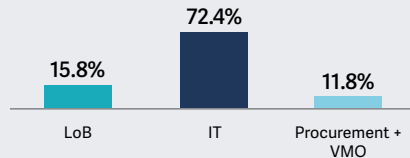
The key CX pillar for clients is people & cultural fitment, with complying with policies and regulations being what clients appreciate the most.

Respondent Characteristics

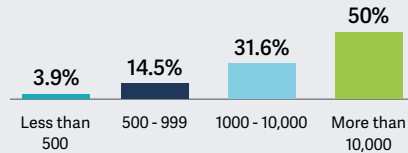
Region



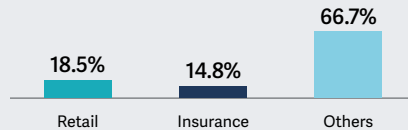
Role



Employee Size



Industry



"HCLTech has consistently demonstrated exceptional adaptability in a fast-paced, changing environment. They successfully supported our ERP migration, seamlessly onboarded acquired companies, and continued to deliver Run & Maintain services with strong ownership and accountability."

Director, IT, Government and Commercial Services

Six Pillars CX-Scores

