

HCL

Standardized KPI platform



Introduction

Key Performance Indicator(KPI) play an important role in not only measuring the current business performance but also setting up goals and growing businesses at the right pace. HCL Technologies' Standardized KPI Platform is a unique solution, having hierarchical setup of measurements along with drill down functionalities across industry verticals, customers and sites, benchmarked against industry standards.



About the solution

Business KPI's typically can give you an understanding of how that process/function is performing. But if you need to understand how information technology (IT) is impacting the process/function it is imperative to find all the IT impacts & qualify them.



Solution highlights

Data consistency

In a multi-application environment, to prevent errors during communication, this becomes a critical monitoring object

Error elimination/handshake

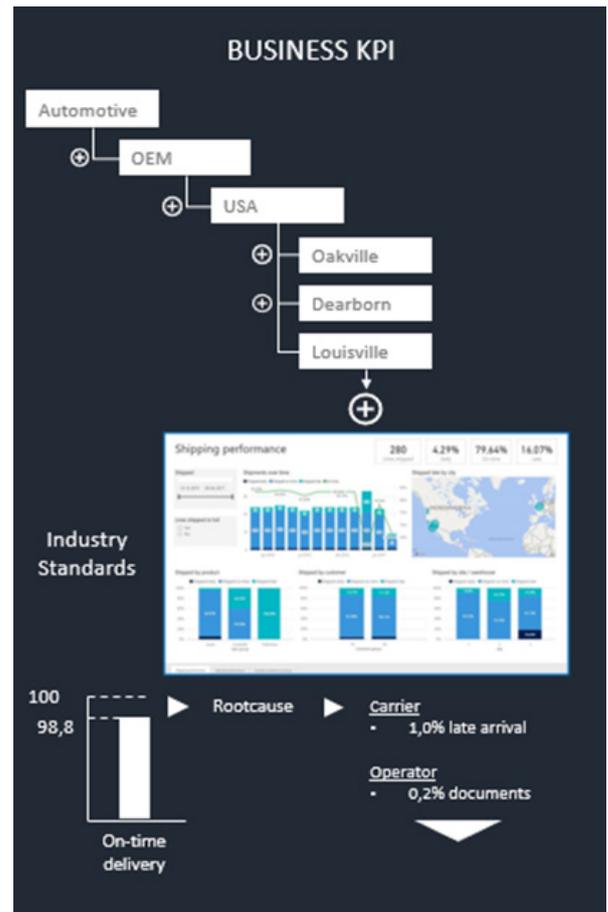
Ensures activity completion start to end & drop/miss during the activity itself

Throughput/cycle time

Indicates throughput could indicate slow processes/systems & cycle time provides direction for process optimization

System health in process context

Allows monitoring of system health during critical business activities and peak business hours



Business highlights

The notable benefits delivered by this platform are:



Traceable
replenishment
order lifecycle



Early discovery
of orders in
error state



Proactive
identification of
lead time delays



Identification
of process
bottlenecks

HCL

HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy, through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship™ enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P. HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on March 31, 2022, HCL has a consolidated revenue of US \$11.48 billion and its 209,000 ideapreneurs operate out of 52 countries. For more information, visit www.hcltech.com



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