

PRESS RELEASE

HCL Technologies conferred with QCI-DL Shah National Award on Economics of Quality

Noida, India – March 2, 2010 – HCL Technologies Ltd. (HCL), a leading global IT services provider, announced that it has been felicitated with the prestigious QCI-DL Shah National Award on Economics of Quality. The Quality Council of India (QCI) and the D.L. Shah Trust chose HCL for this award under the Large Scale Units - Service Sector category.

HCL's entry titled 'Operational Excellence with a human face' leveraged psychological and production theories to reinforce best practices and simultaneously achieve customer delight, employee satisfaction and operational excellence in HCL's back-office operations for a leading US based supplier of innovative solutions. HCL presented a Lean Six Sigma case study which led to significant improvements in quality and cycle time thereby improving the visibility, velocity and reliability of the global supply chain resulting in substantial benefits for the client. HCL accepted an SLA at 99% quality and a significantly reduced TAT. The case study proves how the HCL team exceeded the process goals by achieving a remarkable percentage in quality and by beating its own SLAs on both system efficiency and a reduced TAT while delivering incredible savings and earnings which made HCL the best choice for the Economics of Quality award.

"The QCI-D.L. Shah Award is in recognition of successful projects of an organization that has linked quality initiatives to financial gains and competitiveness. HCL's project won the national award in the category of large service organization. The project was highly appreciated by the assessment team for application of lean management principles in a BPO environment as well as leveraging dynamics of human motivation towards improvement initiatives. This has resulted in client/end-user service improvement as well as reduction in cost of operation. We are sure the company's leadership continues to focus on innovative practices for building competitiveness," said Avik Mitra, Advisor - National Board for Quality Promotion, Quality Council of India.

"This award reinforces HCL's uncompromising approach to Quality and its ability to deliver continuous process improvements which is an integral part of the value we deliver to our clients. Being highly value centric, at HCL quality goes beyond implementing a set of processes; it is a passion to maintain the highest quality standards, and to deliver sustainable value to our clients," said Rajiv Swarup, Head – Business Services, HCL Technologies Ltd.





The QCI-DL Shah Award on Economics of Quality was presented to HCL at the 5th National Quality Conclave held in New Delhi. Mr. Balasubramanian Viswanathan, Head of Corporate Quality received the award. This award comes in quick succession to HCL being the first BPO Company in the world to be appraised at Maturity Level 5 of People CMM by Scampi method.

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About HCL Technologies

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 55,688 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.5 billion (Rs. 11,833 crores), as on 31st December 2009 (on LTM basis). For more information, please visit www.hcltech.com

About HCL

HCL is a \$5 billion leading global technology and IT enterprise comprising two companies listed in India - HCL Technologies and HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups. A pioneer of modern computing, HCL is a global transformational enterprise today. Its range of offerings includes product engineering, custom & package applications, BPO, IT infrastructure services, IT hardware, systems integration, and distribution of information and communications technology (ICT) products across a wide range of focused industry verticals. The HCL team consists of over 62,000 professionals of diverse nationalities, who operate from 26 countries including over 500 points of presence in India. HCL has partnerships with several leading Global 1000 firms, including leading IT and Technology firms. For more information, please visit www.hcl.in

Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be



accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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