



## **Independent Research Firm Recognizes HCL as a Leader among North American Workplace Services Providers**

**Noida, India – 23<sup>rd</sup> December 2015** – [HCL Technologies](#) (HCL), a leading global IT services company, announced today that it has been recognized as a Leader among North American Workplace Services Providers by Forrester, an independent research firm.

To assess the state of the North American workplace services market and see how the vendors stack up against each other, Forrester evaluated the strengths and weaknesses of top North American workplace services providers across 26 criteria and grouped into three high-level buckets: Current Offering, Strategy and Market Presence.

HCL was among the select companies that Forrester invited to participate in its December Forrester Wave report “The Forrester Wave™: North American Workplace Services, Q4 2015 by William Martorelli and Wolfgang Benkel”. In this evaluation, HCL’s top scores were for Client Feedback sub–category across Implementation, Account management and Service Quality. HCL also received the highest score possible for North American geographic staffing distribution and Ecosystem participation.

According to Forrester, “HCL’s geographic staff and client distribution are relative strengths as compared with its direct competitors, as is its strong approach to ecosystem participation. HCL is also well received among its reference clients, who give the firm high marks for implementation, account management, and service quality”.

“As the Infrastructure outsourcing and workplace services market is taking a giant leap to meet the aspirations of digital enterprises, the expectation from modern workplace is to attract, retain and foster a workforce that is globally distributed, cross cultural and always connected. At HCL, we recognize the growing market impetus and have made investments to develop comprehensive service catalogue with strong focus on persona based services, automation, cognitive and advanced analytics. We believe this recognition from Forrester is a further testimony of the client value and trust we have been able to create.” said C Vijay Kumar, President, Infrastructure Services, HCL Technologies.



## **About HCL Technologies**

HCL Technologies is a leading global IT services company working with clients in areas that impact and redefine the core of their businesses. Since its emergence on global landscape after its IPO in 1999 and listing in 2000, HCL Technologies, along with its subsidiaries, today operates out of 31 countries and has consolidated revenues of US\$ 6.1 billion, as on 30th September 2015 (on LTM basis). HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, offering an integrated portfolio of services including Enterprise Digitalization, Internet of Things, Engineering Services Outsourcing and Next Generation IT Outsourcing that focuses on transformation-led infrastructure services, applications services and business services. HCL leverages its extensive global delivery capabilities and integrated innovation labs across the world to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Telecommunications, Media, Publishing & Entertainment, Retail & CPG, Life sciences & Healthcare, Oil & Gas, Energy & Utilities, Travel, Transportation & Logistics and Government. With 105,000+ professionals from diverse nationalities, HCL Technologies focuses on creating real value for customers by taking 'Relationships Beyond the Contract'. For more information, please visit [www.hcltech.com](http://www.hcltech.com)

## **HCL Forward-looking Statements**

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.



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