

HCL@THINK 2018
ANNUAL IBM CONFERENCE



MAKING "UNIFIED-OFFICE" A REALITY THROUGH ORCHESTRATED AUTONOMICS



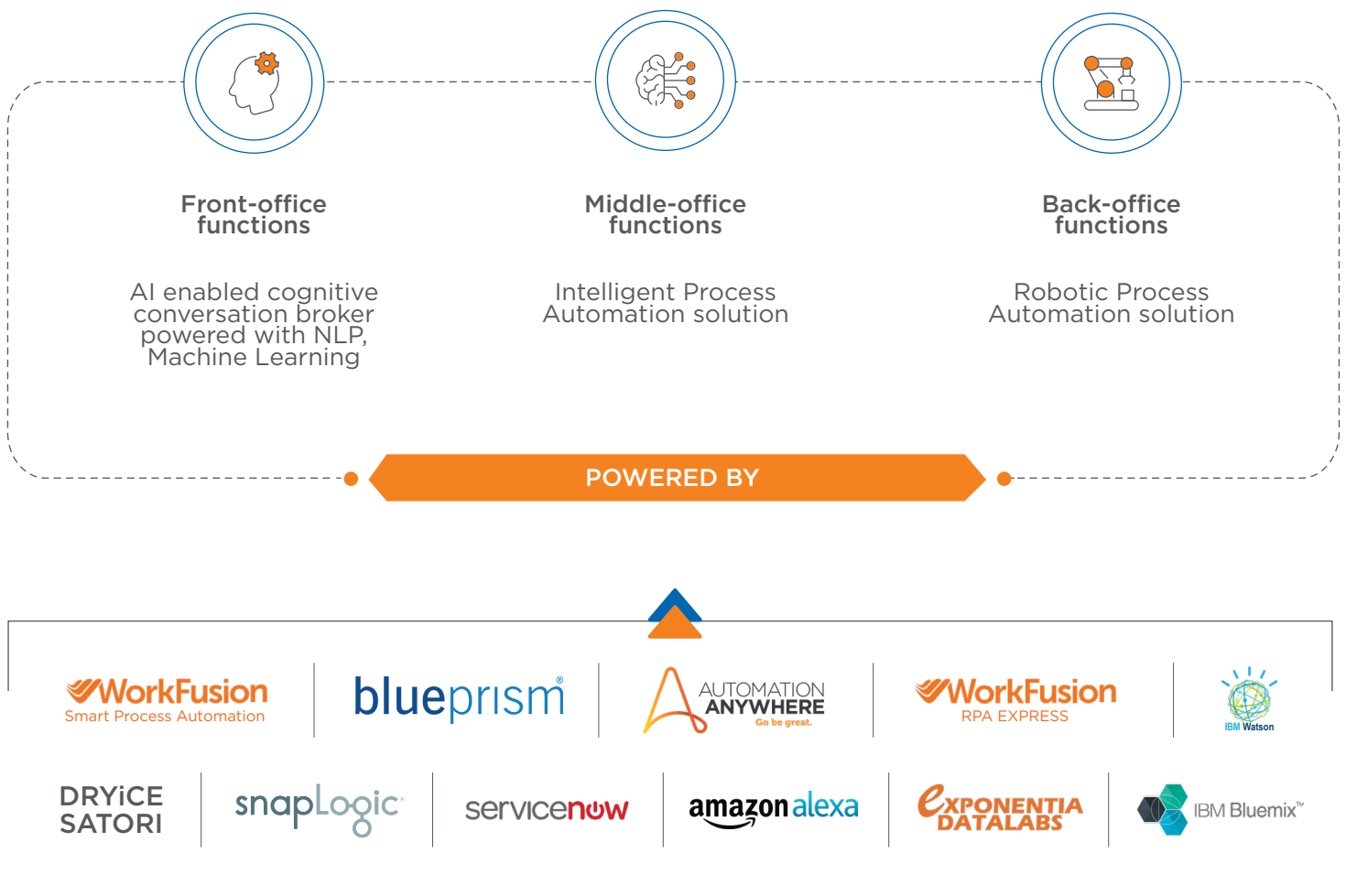
WINNER
Best Innovation in RPA

**Alconics Awards
AI SUMMIT 2017**

DRYiCE COPA (COGNITIVE ORCHESTRATED PROCESS AUTONOMICS)

DRYiCE COPA platform applies smart A.I. powered elements in the front, mid and back-end, to achieve end-to-end automation and orchestration of IT / Business Processes and create what we call a “Unified Office”.

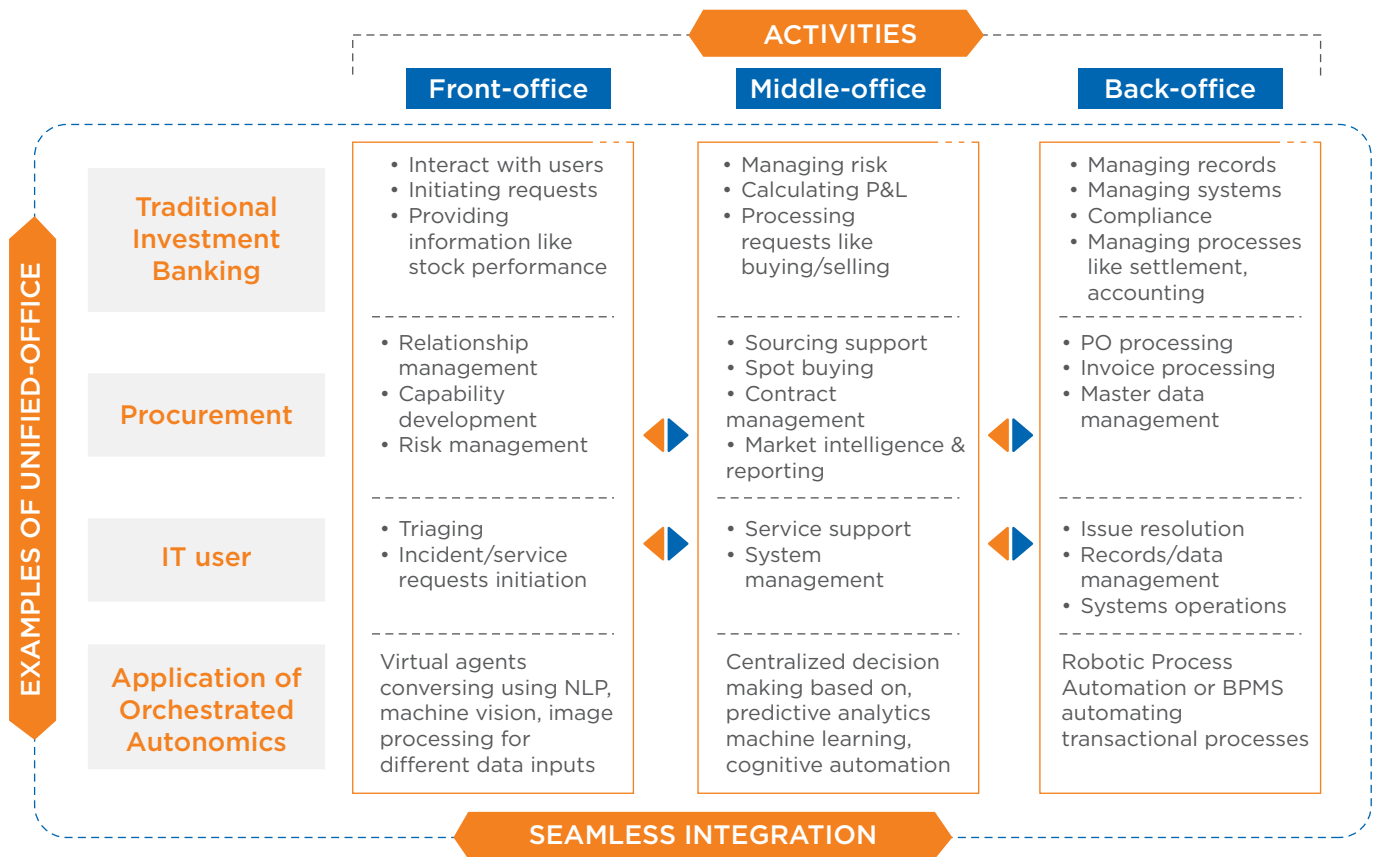
DRYiCE COPA



WHAT DO WE MEAN BY “UNIFIED-OFFICE”?

The ability to provide a unified experience for users through seamless integration of cognitive technologies, advanced analytics and Robotic Process Automation across the enterprise ecosystem.

COPA creates intelligent systems that run themselves and are capable of providing end-to-end automation while keeping the system’s complexity invisible to the user.



KEY BENEFITS THAT YOU CAN DRIVE THROUGH COPA



COPA CAPABILITIES

50+ reusable bots in HCL Bot Store

100+ BOTS designed for customer implementations

200+ engineers & process analysts

80+ Use Cases covering common business Process

CASE STUDIES

Optimized procurement cycle for a major MFG customer by 40% reduction in AHT.

Reduced data entry errors for a global information services company by 90%.

Improved productivity and cost efficiency of a leading engineering & services company in Contract Management Process.

Transformed customer service functions for a US retail major reducing response time to customer by 50%.

The Enterprise A.I. Foundation, is an Autonomics & Orchestration suite of A.I. powered products, platforms & services, that leverage the world's best A.I. technology to enable Enterprises to operate leaner, faster and cheaper, while ensuring superior business outcomes in terms of experience, speed and agility. HCL's proprietary A.I. and machine learning modules also bring the power of A.I. to transform IT & Business services, Business Processes, Digital operations, & application engineering processes.



For more information
write to us at dryice@hcl.com or visit DRYiCE.ai



This year, HCL's presence at Think 2018, is themed with an iconic representation of the letters "U & i". Through this coinage, we aspire to represent the growing tide of productive infusion of data analysis, cognitive capabilities and intelligence-based decision systems (denoted by the "i") into the mainstream enterprise operational rubric of our clients worldwide (denoted by "U").

We believe this rapid convergence of technology, processes and people, will create a self-sustaining eco-system for 21st century enterprises that will mature to realize value beyond the norm for years to come. Most of the 30 HCL solutions being showcased at Think 2018 are testament to this evolving philosophy for enterprise solutions that bear a similar promise for the future.

And finally, we also realize that the human-machine capability integration is something that cannot become a reality in isolation. In fact, it will be a product of close partnerships (as denoted by the melding of human and robotic minds in the visual), like the one forged by HCL and IBM and many others to come. All of which will take steps to help create a world that understands the risks and appreciates the benefits of making this next big human-inspired technological leap ahead.



www.hcltech.com

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Relationship™
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HCL