



HCL Empowers bp with Next-Generation Digital Workplace at Scale

Transforming end-user experience with best-in-class automation capabilities, across 64 countries

London, UK and Noida, India – July 9, 2021 – HCL Technologies (HCL), a leading global technology company, has successfully completed the first phase in building a modern Digital Workplace for multinational energy company bp. This multi-year strategic partnership with HCL will help transform bp's workplace services, enabling it to drive efficiency and create a standardized end-user experience for its employees across more than 500 sites.

HCL has been providing global Site Support services and managed telephony for 60,000 IT end-users at bp. The implementation of HCL WorkBlaze™ and DRYiCE OptiBot™ has led to significant efficiency gains and supported the rapid shift to remote working in the pandemic. HCL's success in improving employee satisfaction through better omnichannel experiences as well as increased first call resolution led to a five-year extension of the engagement and enhancement of scope to include the Global Service Desk, Microsoft Platform Services and Platform Engineering Services.

"HCL's commitment to building a relationship that goes deeper than the contract is very impressive and has given us the type of flexibility that has been critical to supporting the changing needs of our workforce during the pandemic," said Stewart Fry, Senior Vice President, Digital Enterprise & Operations, bp. "Over the last two years, HCL has helped us create a globally consistent support structure for our workforce,"

"The success we've achieved with bp is a great example of why HCL is the partner of choice for forward-looking enterprises looking to transform IT service delivery," said Sandeep Kumar Saxena, Executive Vice President – UK & Ireland, Diversified Industries, HCL Technologies. "bp's drive to optimize user-experiences is closely aligned to our own philosophy of putting employees first. We are proud to have developed a next generation Digital Workplace for one of the largest names in energy."

About HCL Technologies

HCL Technologies (HCL) empowers global enterprises with technology for the next decade, today. HCL's Mode 1- 2-3 strategy, based on its deep-domain industry expertise, customer-centricity and entrepreneurial culture of Ideapreneurship™, enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three business units: IT and Business Services (ITBS), Engineering and R&D Services (ERS) and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in the areas of applications, infrastructure, digital process operations and next generational digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering. P&P provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities and broad global network, HCL delivers holistic services in various industry verticals, categorized as Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences & Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. For the 12 months ended March 31, 2021 HCL had consolidated revenue of nearly \$10.2 billion. Its 168,977 Ideapreneurs operate out of 50 countries.

For more information, visit www.hcltech.com





Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward-looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, business process outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost-effective and timely manner, time and cost overruns on fixed-price, fixed-timeframe contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward-looking statements made herein will prove to be accurate, and issuance of such forward-looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward-looking statements made herein are based on information presently available to the Management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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