

# HCL Technologies Quarterly Results 2009–10

# Second Quarter Results FY 2009-10

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Q2 Revenues at Rs.3,033 Crores; up 22.8% YoY EBIT at Rs.502 Crores; up 13.9% YoY Net Income at Rs.297 Crores

Q2 Revenues at US\$ 652 mn; up 28.5% YoY EBIT at US\$ 108 mn; up 19.2% YoY Net Income at US\$ 64 mn

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### **Financial Highlights**

### Highlights for the Quarter (INR)

- Revenue at Rs.3,033 crores; up 22.8% YoY and marginally up sequentially
- EBIT at Rs.502 crores; up 13.9% YoY and lower 8.1% sequentially
- Net Income at Rs. 297 crores
- Announces dividend of Re. 1 per share, 28th consecutive quarter of dividend payout
- Gross employee addition of 5,508 made to take the headcount to 55,688. Net additions of 1,691 in IT Services

### **Highlights for the Quarter (US\$)**

- Revenue at US\$ 652 mn; up 28.5% YoY and up 3.4% sequentially
- Revenue on constant currency basis, up 22.8% YoY and up 2.4% sequentially
- EBIT at US\$ 108 mn; up 19.2% YoY and lower 5.0% sequentially
- Net Income at US\$ 64 mn
- Announces dividend of **Re. 1 per share**, 28th consecutive quarter of dividend payout
- Gross employee addition of 5,508 made to take the headcount to 55,688. Net additions of 1,691 in IT Services





### **Overview**

HCL continues to perform well in the current market environment and is well placed to continue its balanced growth trajectory in the coming times.

"2010 marks the end of the first decade of the millennium which began and ended with a recession and in its course brought about fundamental shifts in the Industry. We have delivered consistent and sustained growth over these years and now as we stand on the threshold of a new decade I am confident that HCL will stay on the forefront of change", said **Shiv Nadar**, **Chairman and Chief Strategy Officer**, **HCL Technologies**.

Commenting on the results, **Vineet Nayar**, **CEO**, **HCL Technologies** said "At HCL, in 2009 we have delivered industry leading growth. We see early signs of economic recovery, which we anticipate would gain momentum by middle of 2010.HCL is well positioned to leverage the structural shifts developing in the market place".

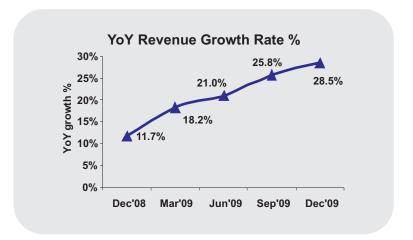
"HCL has continued to maintain the volume led growth momentum this quarter in addition to focus on improving operational efficiency. Our sequential revenue growth of 4% in IT services is on back of 4.1% and 8% recorded sequentially in the previous two quarters. Our focus on cash flows generated unprecedented inflows of \$189 million from operations during the first 6 months of fiscal 2010 as compared to inflow of \$206 million for the whole of fiscal 2009", said **Anil Chanana, CFO, HCL Technologies**.

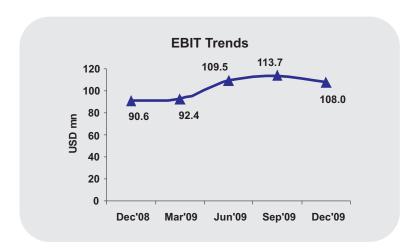




# **Business Highlights**











### **Key Catalysts for Growth**

- HCL has reported 4.9% of CQGR growth in the last three quarters
- In this period, HCL's broad based portfolio of businesses witnessed a well balanced CQGR across verticals & geographies
  - Infrastructure and Custom Application recorded continued momentum of positive growth re-affirming HCL's focus on Total Outsourcing space
  - Media Publishing & Entertainment, BFSI, Retail & Life Sciences continue to demonstrate positive traction
  - HCL has witnessed positive growth in all the geographies let by renewed surge in emerging markets

|                  |   | US \$ Growth |       |         |        |  |
|------------------|---|--------------|-------|---------|--------|--|
| Particulars      | Segment (US \$ ) Growth                   | CY 2009      | CQGR* | OND '09 |        |  |
|                  | -   | Vs. CY 2008  |       | QoQ     | YoY    |  |
| Consolidated     | For the Company                           | 23.5%        | 4.9%  | 3.4%    | 28.5%  |  |
| Geography        | Asia Pacific                              | 10.8%        | 11.0% | 13.4%   | 30.9%  |  |
|                  | Europe                                    | 22.9%        | 7.2%  | 5.1%    | 38.7%  |  |
|                  | US  | 26.8%        | 2.6%  | 0.5%    | 23.3%  |  |
| Service Offering | Infrastructure Services                   | 43.5%        | 15.6% | 7.8%    | 56.2%  |  |
|                  | Custom Application                        | 3.9%         | 7.5%  | 3.0%    | 19.7%  |  |
|                  | Enterprise Application<br>Services        | 153.4%       | 1.8%  | 5.5%    | 129.5% |  |
| Industry         | Media Publishing &<br>Entertainment (MPE) | 36.7%        | 18.8% | 10.3%   | 68.7%  |  |
|                  | Retail & CPG                              | 7.0%         | 10.5% | 18.2%   | 34.3%  |  |
|                  | Life Sciences                             | 41.7%        | 9.7%  | 16.6%   | 56.8%  |  |
|                  | Financial Services                        | 12.5%        | 8.5%  | 2.4%    | 20.9%  |  |

<sup>\*</sup> CQGR numbers are for 3 quarters beginning from Jan - Mar'09 quarter to reflect organic growth which businesses have reported.





### Multi-service, multi-year, multi-million dollar deals

 During October - December 2009, HCL won 12 new outsourcing deals. These include 2 large deals from financial services vertical. Deal wins have been predominantly from UK & US markets

### **Transformation @ HCL**

- Shiv Nadar was conferred the 'CNBC Asia Business Leader Award 2009 for Corporate Social Responsibility' and the 'Asia Viewers' Choice Award'. He was also presented with the CNBC's 'India Business Leader Award' for 2009 by the CNBC Asia's International Jury.
- HCL is hosting a Panel Discussion on the theme 'CHANGING TIMES: The Big Ideas Shaping Tomorrow's Business' in collaboration with Financial Times at the World Economic Forum, Davos on 26th January 2010. This event has attracted global CEOs and thought leaders and boasts of speakers like Paul Bulcke, CEO, Nestle, Edie Weiner, President, Weiner Edrich and Brown, Martin Wolf, Chief Economics Commentator, Financial Times and Vineet Nayar, CEO, HCL Technologies

### Recognitions

- Gartner showcased a case study on HCL's SAP engagement with Queensland Rail (QR), one of Australia's largest integrated transport providers. The case highlights how the CRM solution was integrated with the core SAP platform for QR's National Coal business and how QR was able to achieve cost savings and modernize its IT environment
  - (Report name: Case Study: Queensland Rail Improves Efficiency With Redesigned Business Processes Supported by an Auditable Solution Twiggy Lo (Dec 2009)
- AMR published a case study on SAP implementation by HCL AXON for Birmingham City Council highlighting the 'huge business value' generated (£400M worth of savings over just three years) by HCL. AMR categorized this as a 'business transformation' case
  - (Report name: HCL AXON Helps Birmingham City Council Realize Huge Business Value From SAP Derek Prior (Nov 2009)
- HCL featured in the prestigious FinTech Top 25 Enterprise Technology Companies ranking for the first time in 2009. HCL's entry into the FinTech Enterprise 25, comprising the world's largest horizontal technology providers to the financial services sector, re-affirms its strong position in this vertical





### **Business Highlights**

- HCL opened a Global Development Center in Brazil to service growing client base in Latin America, North America and Europe
- HCL launched XpressMigrate suite of offerings for Windows 7 migration enabling enterprises to minimize risk, bring higher visibility and reduce Windows 7 deployment cost up to 25%
- During October December 2009, HCL entered into some key strategic partnerships with companies such as:
  - SAP to provide value added services and solutions to Utilities segment. The partnership will enable both HCL and SAP to improve the win rate and effectiveness of customer relationship and billing demonstrations in North America
  - Varicient Software to build upon its Enterprise Application Services strengths in Microsoft Dynamics. The partnership will focus on providing clients with SPM solutions in the Asia-Pacific region
  - **iLumen** to power CapitalStream, HCL's business and commercial lending system. The partnership will include both technical product integrations and co-marketing arrangements
  - Tibco for a global reseller agreement, becoming the only Indian Service Provider to have this status
  - SoftwareAG to migrate business critical systems from 6.x integration server platform to 7.x or 8.x



### Financials

Unaudited consolidated financial results for the quarter ended 31st December, 2009 drawn under US GAAP

### **Consolidated Income Statement**

| Income Statement  | Quarter ending Growth |             |               |        |       |  |  |
|---|-----------------------|-------------|---------------|--------|-------|--|--|
| moonie otatement  | 31-Dec-08             | 30-Sep-09   | <br>31-Dec-09 | YoY    | QoQ   |  |  |
|   | 31-Dec-06             | 30-3ep-09   | 31-Dec-09     | 101    | QUQ   |  |  |
| Revenues  | 507.0                 | 630.1       | 651.7         | 28.5%  | 3.4%  |  |  |
| Direct Costs  | 307.5                 | 398.0       | 419.2         |        |       |  |  |
| Gross Profits   | 199.5                 | 232.1       | 232.5         |        |       |  |  |
| SG & A  | 89.0                  | 88.9        | 95.2          |        |       |  |  |
| EBITDA  | 110.5                 | 143.2       | 137.2         | 24.1%  | -4.1% |  |  |
| Depreciation  | 17.8                  | 20.4        | 20.9          |        |       |  |  |
| Amortisation  | 2.1                   | 9.1         | 8.3           |        |       |  |  |
| EBIT  | 90.6                  | 113.7       | 108.0         | 19.2%  | -5.0% |  |  |
| Forex gain / (loss)                                       | (24.7)                | (31.3)      | (27.0)        |        |       |  |  |
| Other Income, net   | 24.8                  | (1.3)       | (2.9)         |        |       |  |  |
| Provision for Tax   | 14.0                  | 14.6        | 14.6          |        |       |  |  |
| Share from Equity Investment /of                          |                       |             |               |        |       |  |  |
| Minority Interest   | -                     | (0.0)       | 0.3           |        |       |  |  |
| Net Income  | 76.6                  | 66.5        | 63.8          | -16.7% | -4.1% |  |  |
| Net Income before Forex gain/(loss)                       | 101.3                 | 97.8        | 90.8          | -10.4% | -7.2% |  |  |
| Gross Margin  | 39.4%                 | 36.8%       | 35.7%         |        |       |  |  |
| EBITDA Margin   | 21.8%                 | 22.7%       | 21.1%         |        |       |  |  |
| EBIT Margin   | 17.9%                 | 18.0%       | 16.6%         |        |       |  |  |
| Earnings Per Share (EPS) - Annualized                     |                       |             |               |        |       |  |  |
| Basic – in US\$   | 0.46                  | 0.40        | 0.38          |        |       |  |  |
| Diluted – in US\$   | 0.46                  | 0.39        | 0.37          |        |       |  |  |
| "Weighted average number of Shares used in computing EPS" |                       |             |               |        |       |  |  |
| Basic   | 669,239,052           | 670,539,209 | 672,471,573   |        |       |  |  |
| Diluted   | 670,392,497           | 684,972,139 | 689,573,435   |        |       |  |  |



Note: - The above result does not take into account non cash employee stock options charge computed under FAS 123R, as per details given here:-

| Particulars (in US \$ mn)         | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|-----------------------------------|-----------|-----------|-----------|
| Options at market price           | 0.5       | 0.0       | 0.0       |
| Options at less than market price | 3.7       | 4.2       | 5.2       |
| Total                             | 4.2       | 4.2       | 5.2       |
| Tax benefit                       | 0.3       | 0.3       | 0.3       |
| Total (net of tax)                | 3.8       | 3.9       | 4.9       |

| Outstanding Options (in equivalent no of shares) | 31-Dec-08  | 30-Sep-09  | 31-Dec-09  |
|--|------------|------------|------------|
| Options at market price                          | 25,226,296 | 23,408,288 | 21,350,444 |
| Options at less than market price                | 10,517,744 | 9,630,216  | 9,020,976  |

The options will vest in tranches till 2011

### **Consolidated Balance Sheet**

| Particulars                                     | As on     |           |
|---|-----------|-----------|
|   | 30-Jun-09 | 31-Dec-09 |
| Assets  |           |           |
| a) Cash & Cash Equivalents                      | 87.7      | 73.0      |
| b) Account Receivables, net                     | 565.4     | 592.4     |
| c) Deposit with Banks                           | 303.9     | 186.0     |
| d) Investment Securities, available for sale    | 4.8       | 134.6     |
| e) Other Current Assets                         | 223.4     | 178.1     |
| A) Total Current Assets (a+b+c+d+e)             | 1,185.3   | 1,164.0   |
| B) Property and Equipments, net                 | 331.1     | 361.7     |
| C) Intangible Assets, net                       | 946.2     | 973.3     |
| D) Investment Securities, held to maturity      | 4.2       | 4.3       |
| E) Investment in Equity Investee                | 3.5       | 3.8       |
| F) Other Assets                                 | 179.7     | 208.8     |
| Total Assets (A+B+C+D+E+F)                      | 2,650.1   | 2,715.8   |
| Liabilities & Stockholders' Equity              |           |           |
| a) Current Liabilities                          | 682.1     | 648.4     |
| b) Loans  | 621.5     | 533.9     |
| c) Other Liabilities                            | 159.4     | 169.4     |
| A) Total Liabilities (a+b+c)                    | 1,463.0   | 1,351.6   |
| B) Total Stockholders Equity                    | 1,187.0   | 1,364.2   |
| Total Liabilities and Stockholders Equity (A+B) | 2,650.1   | 2,715.8   |



### **Consolidated Cash Flow Statement**

| Particulars  | Period ended<br>31-Dec-09 |
|--|---------------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES   |                           |
| Net Income   | 130.3                     |
| Adjustments to Reconcile Net Income to Net Cash provided by Operating Activities |                           |
| Depreciation and Amortization  | 58.7                      |
| (Profit) /Loss on Redemption of Mutual Fund Investments                          | (0.5)                     |
| Others   | (17.8)                    |
| Changes in Assets and Liabilities, net   |                           |
| Accounts Receivable  | (26.5)                    |
| Other Assets   | 18.8                      |
| Current Liabilities  | 25.1                      |
| Net Cash provided by operating Activities  | 188.2                     |
| CASH FLOWS FROM INVESTING ACTIVITIES   |                           |
| Purchase of Property and Equipment (net)   | (61.2)                    |
| Short term deposits with Banks   | 124.5                     |
| (Purchase) / Sale of investments   | (127.2)                   |
| Payments for business acquisitions, net of cash acquired                         | (8.0)                     |
| Net Cash used in Investing Activities  | (71.9)                    |
| CASH FLOWS FROM FINANCING ACTIVITIES   |                           |
| Proceeds from Issuance of Employees Stock Options                                | 9.3                       |
| Proceeds from Issuance of Debenture  | 210.9                     |
| Loans  | (323.4)                   |
| Others   | (34.2)                    |
| Net Cash provided by (used in) Financing Activities                              | (137.4)                   |
| Effect of Exchange Rate on Cash and Cash Equivalents                             | 6.3                       |
| Net Increase/ (Decrease) in Cash and Cash Equivalents                            | (14.7)                    |
| CASH AND CASH EQUIVALENTS  |                           |
| Beginning of the Period  | 87.7                      |
| End of the Period  | 73.0                      |





# Segment wise Profitability

### A. Consolidated IT Services (Software Services [A1] & Infrastructure services [A2])

Amt. in US \$ million

|               | Quarter ended |           |           | Gro   | wth%  |
|---------------|---------------|-----------|-----------|-------|-------|
| Particulars   | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY   | QoQ   |
| Revenues      | 444.1         | 571.3     | 594.1     | 33.8% | 4.0%  |
| Direct Costs  | 267.3         | 357.4     | 377.6     |       |       |
| Gross Profits | 176.8         | 213.9     | 216.5     |       |       |
| SG & A        | 74.4          | 79.1      | 83.8      |       |       |
| EBITDA        | 102.3         | 134.8     | 132.7     | 29.6% | -1.6% |
| Depreciation  | 15.1          | 17.9      | 18.4      |       |       |
| Amortisation  | 1.7           | 8.6       | 7.9       |       |       |
| EBIT          | 85.6          | 108.3     | 106.4     | 24.3% | -1.7% |
| Gross Margin  | 39.8%         | 37.4%     | 36.4%     |       |       |
| EBITDA Margin | 23.0%         | 23.6%     | 22.3%     |       |       |
| EBIT Margin   | 19.3%         | 19.0%     | 17.9%     |       |       |

#### **B. BPO Services**

|                      | Quarter ended |           |           | Gro    | wth%   |
|----------------------|---------------|-----------|-----------|--------|--------|
| Particulars          | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY    | QoQ    |
| Revenues             | 63.0          | 58.8      | 57.6      | -8.5%  | -2.0%  |
| Direct Costs         | 40.2          | 40.6      | 41.6      |        |        |
| <b>Gross Profits</b> | 22.7          | 18.2      | 16.0      |        |        |
| SG & A               | 14.5          | 9.8       | 11.4      |        |        |
| EBITDA               | 8.2           | 8.4       | 4.6       | -44.2% | -45.5% |
| Depreciation         | 2.6           | 2.5       | 2.6       |        |        |
| Amortisation         | 0.6           | 0.5       | 0.5       |        |        |
| EBIT                 | 5.0           | 5.4       | 1.6       | -68.9% | -71.1% |
| Gross Margin         | 36.1%         | 31.0%     | 27.8%     |        |        |
| EBITDA Margin        | 13.0%         | 14.3%     | 7.9%      |        |        |
| EBIT Margin          | 8.0%          | 9.2%      | 2.7%      |        |        |



### **A1. Software Services**

Amt. in US \$ million

|                      | Qı        | Quarter ended |           |       | wth%  |
|----------------------|-----------|---------------|-----------|-------|-------|
| Particulars          | 31-Dec-08 | 30-Sep-09     | 31-Dec-09 | YoY   | QoQ   |
| Revenues             | 359.6     | 448.8         | 462.1     | 28.5% | 3.0%  |
| Direct Costs         | 210.9     | 272.9         | 284.2     |       |       |
| <b>Gross Profits</b> | 148.7     | 175.9         | 177.8     |       |       |
| SG & A               | 62.8      | 65.3          | 68.5      |       |       |
| EBITDA               | 85.9      | 110.6         | 109.3     | 27.3% | -1.2% |
| Depreciation         | 11.3      | 13.6          | 13.7      |       |       |
| Amortisation         | 1.6       | 8.6           | 7.9       |       |       |
| EBIT                 | 72.9      | 88.4          | 87.8      | 20.3% | -0.7% |
| Gross Margin         | 41.3%     | 39.2%         | 38.5%     |       |       |
| EBITDA Margin        | 23.9%     | 24.6%         | 23.7%     |       |       |
| EBIT Margin          | 20.3%     | 19.7%         | 19.0%     |       |       |

### **A2. Infrastructure Services**

|                      | Quarter ended |           |           | Gro   | wth%  |
|----------------------|---------------|-----------|-----------|-------|-------|
| Particulars          | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY   | QoQ   |
| Revenues             | 84.5          | 122.5     | 132.0     | 56.3% | 7.8%  |
| Direct Costs         | 56.4          | 84.5      | 93.4      |       |       |
| <b>Gross Profits</b> | 28.1          | 38.0      | 38.6      |       |       |
| SG & A               | 11.6          | 13.8      | 15.3      |       |       |
| EBITDA               | 16.5          | 24.2      | 23.4      | 41.5% | -3.3% |
| Depreciation         | 3.9           | 4.3       | 4.7       |       |       |
| EBIT                 | 12.6          | 19.9      | 18.6      | 47.4% | -6.1% |
| Gross Margin         | 33.3%         | 31.0%     | 29.3%     |       |       |
| EBITDA Margin        | 19.5%         | 19.7%     | 17.7%     |       |       |
| EBIT Margin          | 15.0%         | 16.2%     | 14.1%     |       |       |



# **Revenue Analysis**

| Geographic Mix (Quarter ended) | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 | LTM   |
|--------------------------------|-----------|-----------|-----------|-------|
| US                             | 59.5%     | 58.7%     | 57.0%     | 58.8% |
| Europe                         | 27.3%     | 29.0%     | 29.5%     | 28.7% |
| Asia Pacific                   | 13.2%     | 12.3%     | 13.5%     | 12.5% |

| Service Offering Mix (Quarter ended)    | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 | LTM   |
|---|-----------|-----------|-----------|-------|
| Enterprise Application Services         | 12.5%     | 21.9%     | 22.4%     | 23.1% |
| Engineering and R&D Services            | 25.6%     | 18.7%     | 18.0%     | 19.4% |
| Custom Application (Industry Solutions) | 32.8%     | 30.7%     | 30.5%     | 29.9% |
| Infrastructure Services                 | 16.7%     | 19.4%     | 20.3%     | 18.2% |
| BPO Services                            | 12.4%     | 9.3%      | 8.8%      | 9.4%  |

| Revenue by Contract Type (Qtr ended) IT Services | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|--|-----------|-----------|-----------|
| Time & Material (T&M)                            | 63.8%     | 60.0%     | 60.4%     |
| Fixed Price Projects                             | 36.2%     | 40.0%     | 39.6%     |

| Revenue by Vertical (Qtr end)          | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|--|-----------|-----------|-----------|
| Financial Services                     | 27.7%     | 26.3%     | 26.1%     |
| Manufacturing                          | 30.0%     | 27.4%     | 25.6%     |
| Telecom                                | 15.8%     | 13.0%     | 12.5%     |
| Retail & CPG                           | 7.7%      | 7.0%      | 8.0%      |
| Media Publishing & Entertainment (MPE) | 5.5%      | 6.8%      | 7.2%      |
| Life Sciences                          | 5.9%      | 6.4%      | 7.2%      |
| Energy-Utilities-Public Sector         | 3.2%      | 6.8%      | 7.3%      |
| Others                                 | 4.2%      | 6.3%      | 6.1%      |

| Rupee / US Dollar       | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|-------------------------|-----------|-----------|-----------|
| Quarter Ended           | 48.70     | 48.11     | 46.53     |
| Average for the Quarter | 49.41     | 48.29     | 46.67     |

<sup>&</sup>quot;LTM" - Last Twelve Months





# **Constant Currency (CC) Reporting**

| Reported                | OND 08 | JFM 09 | AMJ 09 | JAS 09 | OND 09 |
|-------------------------|--------|--------|--------|--------|--------|
| Revenue (\$ mn)         | 507.0  | 564.4  | 607.2  | 630.1  | 651.7  |
| Growth QoQ              | 1.2%   | 11.3%  | 7.6%   | 3.8%   | 3.4%   |
| Growth YoY              | 11.7%  | 18.2%  | 21.0%  | 25.8%  | 28.5%  |
| Constant Currency (QoQ) | OND 08 | JFM 09 | AMJ 09 | JAS 09 | OND 09 |
| Revenue (\$ mn)         | 540.8  | 572.2  | 586.2  | 621.3  | 645.0  |
| Growth QoQ              | 8.0%   | 12.9%  | 3.9%   | 2.3%   | 2.4%   |
| Constant Currency (YoY) | OND 08 | JFM 09 | AMJ 09 | JAS 09 | OND 09 |
| Revenue (\$ mn)         | 555.3  | 608.7  | 645.3  | 646.9  | 622.6  |
| Growth YoY              | 22.4%  | 27.5%  | 28.6%  | 29.1%  | 22.8%  |

| Average Rates for Qtr | OND 08 | JFM 09 | AMJ 09 | JAS 09 | OND 09 |
|-----------------------|--------|--------|--------|--------|--------|
| GBP                   | 1.54   | 1.43   | 1.58   | 1.62   | 1.64   |
| EURO                  | 1.32   | 1.30   | 1.38   | 1.43   | 1.47   |
| INR                   | 0.02   | 0.02   | 0.02   | 0.02   | 0.02   |
| SGD                   | 0.68   | 0.66   | 0.69   | 0.70   | 0.72   |
| AUD                   | 0.67   | 0.66   | 0.78   | 0.84   | 0.91   |

### US \$ Growth

| Particulars      | Segment                          | QoQ at CC |
|------------------|----------------------------------|-----------|
| Consolidated     | For the Company                  | 2.4%      |
| Geography        | US                               | 0.5%      |
|                  | Europe                           | 3.3%      |
|                  | Asia Pacific                     | 9.0%      |
| Service Offering | Enterprise Application Services  | 4.6%      |
|                  | Engineering and R&D Services     | -0.4%     |
|                  | Custom Application               | 1.4%      |
|                  | Infrastructure Services          | 6.4%      |
|                  | BPO Services                     | -2.6%     |
| Industry         | Financial Services               | 0.4%      |
|                  | Manufacturing                    | -4.1%     |
|                  | Telecom                          | -0.9%     |
|                  | Retail & CPG                     | 16.5%     |
|                  | Media Publishing & Entertainment | 10.1%     |
|                  | Life Sciences                    | 16.2%     |
|                  | Energy-Utilities-Public Sector   | 10.0%     |
|                  | Others                           | -0.1%     |
| Clients(LTM)     | Top 5                            | 0.7%      |
|                  | Top 10                           | 1.7%      |
|                  | Top 20                           | 2.7%      |





# **Client Metrics**

| Client Data (LTM)              | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|--------------------------------|-----------|-----------|-----------|
| Number of Clients              |           |           |           |
| Active Client Relationship     | 315       | 373       | 399       |
| New Client Relationship        | 26        | 28        | 36        |
| Accounting for > 5% of revenue | 2         | 1         | 1         |

| Number of Million Dollar Clients (LTM) | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 | QoQ<br>Change | YoY<br>Change |
|--|-----------|-----------|-----------|---------------|---------------|
| 100 Million dollar +                   | 2         | 1         | 1         | -             | (1)           |
| 50 Million dollar +                    | 4         | 4         | 4         | -             | -             |
| 40 Million dollar +                    | 8         | 7         | 7         | -             | (1)           |
| 30 Million dollar +                    | 12        | 9         | 9         | -             | (3)           |
| 20 Million dollar +                    | 19        | 20        | 21        | 1             | 2             |
| 10 Million dollar +                    | 39        | 45        | 51        | 6             | 12            |
| 5 Million dollar +                     | 68        | 94        | 104       | 10            | 36            |
| 1 Million dollar +                     | 218       | 264       | 281       | 17            | 63            |

| Client Contribution to Revenue (LTM) | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 | QoQ growth<br>LTM Basis |
|--------------------------------------|-----------|-----------|-----------|-------------------------|
| Top 5 Clients                        | 25.3%     | 19.0%     | 18.0%     | 1.9%                    |
| Top 10 Clients                       | 35.1%     | 27.2%     | 26.2%     | 3.0%                    |
| Top 20 Clients                       | 47.9%     | 38.1%     | 36.9%     | 3.7%                    |

| Client Business - (LTM)                             | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|---|-----------|-----------|-----------|
| Repeat Business - Consolidated                      | 90.9%     | 93.7%     | 94.4%     |
| Days Sales Outstanding                              | 82        | 90        | 82        |
| Days Sales Outstanding - excluding unbilled revenue | 67        | 73        | 64        |

<sup>&</sup>quot;LTM" - Last Twelve Months





# **Operational Metrics - Software Services**

| Software Services (Quarter Ended) | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|-----------------------------------|-----------|-----------|-----------|
| Efforts                           |           |           |           |
| Offshore                          | 75.3%     | 71.9%     | 71.5%     |
| Onsite                            | 24.7%     | 28.1%     | 28.5%     |
| Revenue                           |           |           |           |
| Offshore                          | 53.5%     | 41.5%     | 40.9%     |
| Onsite                            | 46.5%     | 58.5%     | 59.1%     |
| Utilization                       |           |           |           |
| Offshore - Including trainees     | 74.5%     | 76.0%     | 76.4%     |
| Offshore - Excluding trainees     | 75.0%     | 77.9%     | 77.9%     |
| Onsite                            | 97.4%     | 97.2%     | 96.7%     |

| Software Services Efforts (Man Months) | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|--|-----------|-----------|-----------|
| Efforts Billed - Offshore              | 50,419    | 51,167    | 51,530    |
| Efforts Billed – Onsite                | 16,565    | 19,950    | 20,504    |
| Total Billed Efforts                   | 66,984    | 71,117    | 72,034    |
| Not Billed                             | 17,286    | 15,128    | 15,278    |
| Trainee                                | 426       | 1,590     | 1,365     |
| Not Billed (including trainees)        | 17,712    | 16,718    | 16,643    |



# **Employee Metrics**

| Manpower Details   | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|--|-----------|-----------|-----------|
| Total Employee Count   | 55,018    | 54,443    | 55,688    |
| IT Services (Software Services [A1] + Infrastructure Services [A2])                | 42,268    | 43,081    | 44,772    |
| Technical  | 37,265    | 38,211    | 39,717    |
| Support  | 5,003     | 4,870     | 5,055     |
| Gross addition   | 2,216     | 2,612     | 3,590     |
| Net addition   | 2,718     | 665       | 1,691     |
| Gross lateral employee addition  | 1,715     | 1,671     | 2,980     |
| Attrition (LTM)* - IT Services<br>(Software Services + Infrastructure Services)    | 13.4%     | 12.8%     | 12.8%     |
| BPO Services - Total   | 12,750    | 11,362    | 10,916    |
| Offshore   | 8,944     | 7,883     | 7,579     |
| Onsite   | 2,152     | 2,087     | 1,996     |
| Support  | 1,654     | 1,392     | 1,341     |
| Gross addition   | 1,731     | 1,710     | 1,939     |
| Net addition   | (414)     | (438)     | (446)     |
| Gross lateral employee addition  | 556       | 424       | 692       |
| Offshore Attrition – Quarterly   | 12.7%     | 17.4%     | 21.0%     |
| Offshore Attrition - Quarterly (excluding attrition of joinees less than 6 months) | 7.4%      | 11.1%     | 13.9%     |

<sup>\*</sup> Excludes involuntary attrition





### **A1. Software Services**

|                                 | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|---------------------------------|-----------|-----------|-----------|
| Software Services - Total       | 33,298    | 32,312    | 33,455    |
| Technical                       | 29,174    | 28,382    | 29,383    |
| Support                         | 4,124     | 3,930     | 4,072     |
| Gross addition                  | 1,275     | 1,520     | 2,595     |
| Net addition                    | 2,027     | (52)      | 1,143     |
| Gross lateral employee addition | 922       | 1,063     | 1,989     |
| Attrition (LTM)                 | 13.4%     | 12.7%     | 12.9%     |

### **A2. Infrastructure Services**

|                                 | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|---------------------------------|-----------|-----------|-----------|
| Infrastructure Services - Total | 8,970     | 10,769    | 11,317    |
| Technical                       | 8,091     | 9,829     | 10,334    |
| Support                         | 879       | 940       | 983       |
| Gross addition                  | 941       | 1,092     | 995       |
| Net addition                    | 691       | 717       | 548       |
| Gross lateral employee addition | 793       | 608       | 991       |
| Attrition (LTM)                 | 13.5%     | 13.2%     | 12.6%     |



# **Facility Details**

| As on 31st December 2009 | Comp                       | leted        | Work in Progress           |              | Land Available           |
|--------------------------|----------------------------|--------------|----------------------------|--------------|--------------------------|
| Delivery Locations       | Built Up area<br>(Sq. ft.) | No. of seats | Built Up area<br>(Sq. ft.) | No. of seats | for expansion - in acres |
| Gurgoan                  | 285,127                    | 2,510        |                            |              |                          |
| Noida(NCR)               | 1,936,012                  | 21,861       |                            |              | 31                       |
| Chennai                  | 2,558,096                  | 24,006       | 418,166                    | 2,414        | 27                       |
| Bangalore                | 1,021,039                  | 8,744        | 361,861                    | 3,654        | 13                       |
| Mumbai                   | 28,300                     | 300          |                            |              |                          |
| Kolkata                  | 95,467                     | 1,042        |                            |              |                          |
| Hyderabad                | 166,916                    | 1,704        |                            |              |                          |
| Manesar (Haryana)        |                            |              | 430,000                    | 3,400        | 10                       |
| UK                       | 79,564                     | 922          |                            |              |                          |
| USA                      | 96,532                     | 607          |                            |              |                          |
| Nortern Ireland(NI)      | 100,000                    | 1,400        |                            |              |                          |
| Singapore                | 15,656                     | 187          |                            |              |                          |
| Australia                | 24,145                     | 198          |                            |              |                          |
| Poland                   | 16,100                     | 199          |                            |              |                          |
| China                    | 15,300                     | 147          |                            |              |                          |
| Malaysia                 | 40,955                     | 540          |                            |              |                          |
| Others                   | 27,443                     | 232          |                            |              |                          |
| Total                    | 6,506,652                  | 64,599       | 1,210,027                  | 9,468        | 81                       |





# Cash & Cash Equivalent, Investments and Borrowing

### Amt. in US \$ million

|  | 31-Dec-09 |
|--|-----------|
| A. Cash and Cash Equivalent                | 73.0      |
| B. Fixed Deposit with Banks                | 186.0     |
| C. Investment Securities, held to maturity | 4.3       |
| D. Mutual Funds Liquid Schemes             | 134.6     |
| Total (A+B+C+D)                            | 397.9     |

### A. Details of Cash & Cash Equivalent

| Bank Name                         | Country      | 31-Dec-09 |
|-----------------------------------|--------------|-----------|
|                                   |              |           |
| HSBC                              | India        | 4.5       |
| Royal Bank of Scotland            | UK           | 4.0       |
| Standard Chartered Bank           | UK           | 3.8       |
| Deutche Bank                      | USA          | 3.8       |
| Silicon Valley                    | USA          | 3.5       |
| Bank of Tokyo                     | Japan        | 1.9       |
| Citi Bank                         | India        | 1.7       |
| Axis Bank                         | India        | 1.3       |
| Barclays Bank                     | UK           | 1.3       |
| Indian Overseas Bank              | Singapore    | 0.9       |
| Standard Chartered Bank           | South Africa | 0.9       |
| ICICI                             | India        | 0.9       |
| Societe Generale EEFC A/c         | India        | 0.9       |
| HSBC                              | Malaysia     | 0.9       |
| Others including funds in transit |              | 42.9      |
| Grand Total                       |              | 73.0      |



# Cash & Cash Equivalent, Investments and Borrowing

### **B. Fixed Deposit with Banks**

#### Amt. in US \$ million

|                                | 31-Dec-09 |
|--------------------------------|-----------|
| Bank of Baroda                 | 36.4      |
| Bank of India                  | 32.2      |
| Canara Bank                    | 33.7      |
| Corporation Bank               | 4.1       |
| Punjab National Bank           | 40.9      |
| State Bank of India            | 37.7      |
| Others                         | 0.9       |
| Total Fixed Deposit with Banks | 186.0     |

### C. Investment Securities, held to maturity

| - Exim Bank Bonds 2008-09 | 4.3 |
|---------------------------|-----|
|                           |     |

### D.Investment Securities, available for Sale

| - Mutual Funds Liquid Schemes | 134.6 |
|-------------------------------|-------|
| Grand Total (A+B+C+D)         | 397.9 |

#### E. Details of Loans

| Total Loans  | 533.9 |  |
|--|-------|--|
| Other working capital loans (including Rupee denominated supplier financing of \$16.4 million) | 18.9  |  |
| Rupee-denominated Redeemable Secured NCDs  | 214.9 |  |
| Dollar Loan  | 300.0 |  |





### Financials in INR as per convenience translation

(The financials in INR are based on a convenience translation using the closing rate as of the last day of the quarter: US\$1 = Rs.46.53 for the quarter ended on 31 Dec 2009; US\$1 = Rs.48.11 for the quarter ended on 30 Sep 2009; US\$1 = Rs.48.70 for the quarter ended 31 Dec 2008)

Unaudited consolidated financial results for the quarter ended 31 December, 2009 drawn under US GAAP

### **Consolidated Income Statement**

Amt. in Rs Crores

| Income Statement  | Quarter ending |             | Grow        | th     |        |
|---|----------------|-------------|-------------|--------|--------|
|   | 31-Dec-08      | 30-Sep-09   | 31-Dec-09   | YoY    | QoQ    |
| Revenues  | 2,469.1        | 3,031.4     | 3,032.5     | 22.8%  | 0.0%   |
| Direct Costs  | 1,497.5        | 1,914.7     | 1,950.7     |        |        |
| Gross Profits   | 971.6          | 1,116.7     | 1,081.8     |        |        |
| SG&A  | 433.2          | 427.9       | 443.2       |        |        |
| EBITDA  | 538.4          | 688.8       | 638.6       | 18.6%  | -7.3%  |
| Depreciation  | 86.5           | 98.1        | 97.4        |        |        |
| Amortisation  | 10.6           | 43.7        | 38.7        |        |        |
| EBIT  | 441.3          | 547.0       | 502.4       | 13.9%  | -8.1%  |
| Forex gain / (loss)                                       | (120.3)        | (150.4)     | (125.7)     |        |        |
| Other Income, net   | 120.6          | (6.3)       | (13.3)      |        |        |
| Provision for Tax   | 68.4           | 70.2        | 67.9        |        |        |
| Share from Equity Investment /of                          |                |             |             |        |        |
| Minority Interest   | (0.1)          | (0.1)       | 1.2         |        |        |
| Net Income  | 373.3          | 320.1       | 296.7       | -20.5% | -7.3%  |
| Net Income before Forex gain/(loss)                       | 493.5          | 470.5       | 422.4       | -14.4% | -10.2% |
| Gross Margin  | 39.4%          | 36.8%       | 35.7%       |        |        |
| EBITDA Margin   | 21.8%          | 22.7%       | 21.1%       |        |        |
| EBIT Margin   | 17.9%          | 18.0%       | 16.6%       |        |        |
| Earnings Per Share (EPS) - Annualized                     |                |             |             |        |        |
| Basic – in INR  | 22.3           | 19.3        | 17.6        |        |        |
| Diluted – in INR  | 22.3           | 18.7        | 17.2        |        |        |
| "Weighted average number of Shares used in computing EPS" |                |             |             |        |        |
| Basic   | 669,239,052    | 670,539,209 | 672,471,573 |        |        |
| Diluted   | 670,392,497    | 684,972,139 | 689,573,435 |        |        |





Note: - The above result does not take into account non cash employee stock options charge computed under FAS 123R, as per details given here:-

| Particulars (in Rs. Crores)       | 31-Dec-08 | 30-Sep-09 | 31-Dec-09 |
|-----------------------------------|-----------|-----------|-----------|
| Options at market price           | 2.3       | 0.0       | 0.0       |
| Options at less than market price | 18.0      | 20.1      | 24.2      |
| Total                             | 20.3      | 20.2      | 24.2      |
| Tax benefit                       | 1.7       | 1.5       | 1.4       |
| Total (net of tax)                | 18.6      | 18.6      | 22.8      |

| Outstanding Options (in equivalent no of shares) | 31-Dec-08  | 30-Sep-09  | 31-Dec-09  |
|--|------------|------------|------------|
| Options at market price                          | 25,226,296 | 23,408,288 | 21,350,444 |
| Options at less than market price                | 10,517,744 | 9,630,216  | 9,020,976  |

The options will vest in tranches till 2011

### **Consolidated Balance Sheet**

Amt. in Rs crores

| Particulars                                     | As on     |           |  |  |
|---|-----------|-----------|--|--|
|   | 30-Jun-09 | 31-Dec-09 |  |  |
| Assets  |           |           |  |  |
| a) Cash and Cash Equivalents                    | 420.3     | 339.8     |  |  |
| b) Accounts Receivable, net                     | 2,708.3   | 2,756.2   |  |  |
| c) Deposit with Banks                           | 1,455.9   | 865.3     |  |  |
| d) Investment Securities, available for sale    | 23.2      | 626.2     |  |  |
| e) Other Current Assets                         | 1,069.9   | 828.5     |  |  |
| A) Total current assets (a+b+c+d+e)             | 5,677.6   | 5,416.1   |  |  |
| B) Property and Equipment, net                  | 1,586.2   | 1,682.8   |  |  |
| C) Intangible Assets, net                       | 4,532.5   | 4,528.5   |  |  |
| D) Investment Securities, held to maturity      | 20.0      | 20.0      |  |  |
| E) Investment in Equity Investee                | 16.9      | 17.5      |  |  |
| F) Other Assets                                 | 860.8     | 971.6     |  |  |
| Total assets (A+B+C+D+E+F)                      | 12,693.9  | 12,636.5  |  |  |
| Liabilities and Stockholders' Equity            |           |           |  |  |
| a) Current Liabilities                          | 3,267.5   | 3,016.8   |  |  |
| b) Loans  | 2,977.1   | 2,484.1   |  |  |
| c) Other Liabilities                            | 763.4     | 788.2     |  |  |
| A) Total Liabilities (a+b+c)                    | 7,008.0   | 6,289.1   |  |  |
| B)Total Stockholders equity                     | 5,685.9   | 6,347.5   |  |  |
| Total liabilities and stockholders equity (A+B) | 12,693.9  | 12,636.5  |  |  |





### **Segment wise Profitability**

### A. Consolidated IT Services (Software Services [A1] & Infrastructure Services [A2])

Amt. in Rs crores

|                      | Quarter ended |           |           | Growth% |       |
|----------------------|---------------|-----------|-----------|---------|-------|
| Particulars          | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY     | QoQ   |
| Revenues             | 2,162.5       | 2,748.5   | 2,764.3   | 27.8%   | 0.6%  |
| Direct Costs         | 1,301.6       | 1,719.5   | 1,757.1   |         |       |
| <b>Gross Profits</b> | 860.9         | 1,029.0   | 1,007.3   |         |       |
| SG & A               | 362.5         | 380.6     | 390.1     |         |       |
| EBITDA               | 498.4         | 648.4     | 617.3     | 23.9%   | -4.8% |
| Depreciation         | 73.6          | 86.0      | 85.5      |         |       |
| Amortisation         | 8.0           | 41.5      | 36.6      |         |       |
| EBIT                 | 416.8         | 520.9     | 495.2     | 18.8%   | -4.9% |
| Gross Margin         | 39.8%         | 37.4%     | 36.4%     |         |       |
| EBITDA Margin        | 23.0%         | 23.6%     | 22.3%     |         |       |
| EBIT Margin          | 19.3%         | 19.0%     | 17.9%     |         |       |

### **B. BPO Services**

Amt. in Rs crores

|               | Quarter ended |           |           | Growth% |        |
|---------------|---------------|-----------|-----------|---------|--------|
| Particulars   | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY     | QoQ    |
| Revenues      | 306.6         | 282.9     | 268.2     | -12.5%  | -5.2%  |
| Direct Costs  | 195.9         | 195.2     | 193.7     |         |        |
| Gross Profits | 110.7         | 87.7      | 74.5      |         |        |
| SG & A        | 70.7          | 47.3      | 53.2      |         |        |
| EBITDA        | 40.0          | 40.4      | 21.3      | -46.7%  | -47.3% |
| Depreciation  | 12.9          | 12.1      | 11.9      |         |        |
| Amortisation  | 2.6           | 2.2       | 2.1       |         |        |
| EBIT          | 24.5          | 26.1      | 7.3       | -70.2%  | -72.0% |
| Gross Margin  | 36.1%         | 31.0%     | 27.8%     |         |        |
| EBITDA Margin | 13.0%         | 14.3%     | 7.9%      |         |        |
| EBIT Margin   | 8.0%          | 9.2%      | 2.7%      |         |        |





### **A1. Software Services**

#### Amt. in Rs crores

|                      | Quarter ended |           |           | Growth% |       |
|----------------------|---------------|-----------|-----------|---------|-------|
| Particulars          | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY     | QoQ   |
| Revenues             | 1,751.1       | 2,159.1   | 2,150.0   | 22.8%   | -0.4% |
| Direct Costs         | 1,027.1       | 1,312.9   | 1,322.5   |         |       |
| <b>Gross Profits</b> | 724.0         | 846.2     | 827.5     |         |       |
| SG & A               | 306.0         | 314.0     | 318.9     |         |       |
| EBITDA               | 418.0         | 532.2     | 508.6     | 21.7%   | -4.4% |
| Depreciation         | 54.8          | 65.3      | 63.6      |         |       |
| Amortisation         | 8.0           | 41.5      | 36.6      |         |       |
| EBIT                 | 355.2         | 425.4     | 408.4     | 15.0%   | -4.0% |
| Gross Margin         | 41.3%         | 39.2%     | 38.5%     |         |       |
| EBITDA Margin        | 23.9%         | 24.6%     | 23.7%     |         |       |
| EBIT Margin          | 20.3%         | 19.7%     | 19.0%     |         |       |

### **A2. Infrastructure Services**

### Amt. in Rs crores

|                      | Quarter ended |           |           | Growth% |       |
|----------------------|---------------|-----------|-----------|---------|-------|
| Particulars          | 31-Dec-08     | 30-Sep-09 | 31-Dec-09 | YoY     | QoQ   |
| Revenues             | 411.5         | 589.4     | 614.3     | 49.3%   | 4.2%  |
| Direct Costs         | 274.5         | 406.6     | 434.6     |         |       |
| <b>Gross Profits</b> | 136.9         | 182.8     | 179.8     |         |       |
| SG & A               | 56.5          | 66.5      | 71.0      |         |       |
| EBITDA               | 80.4          | 116.3     | 108.7     | 35.2%   | -6.5% |
| Depreciation         | 18.8          | 20.7      | 21.9      |         |       |
| EBIT                 | 61.6          | 95.6      | 86.8      | 40.9%   | -9.2% |
| Gross Margin         | 33.3%         | 31.0%     | 29.3%     |         |       |
| EBITDA Margin        | 19.5%         | 19.7%     | 17.7%     |         |       |
| EBIT Margin          | 15.0%         | 16.2%     | 14.1%     |         |       |



### **About HCL Technologies**

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 55,688 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.5 billion (Rs. 11,833 crores), as on 31st December 2009 (on LTM basis). For more information, please visit www.hcltech.com

### **About HCL Enterprise**

HCL is a \$5 billion leading global Technology and IT Enterprise that comprises two companies listed in India - HCL Technologies & HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups, a pioneer of modern computing, and a global transformational enterprise today. Its range of offerings spans Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products across a wide range of focused industry verticals. The HCL team comprises over 60,000 professionals of diverse nationalities, who operate from 26 countries including over 500 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit www.hcl.in

### **Forward-looking Statements**

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.





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