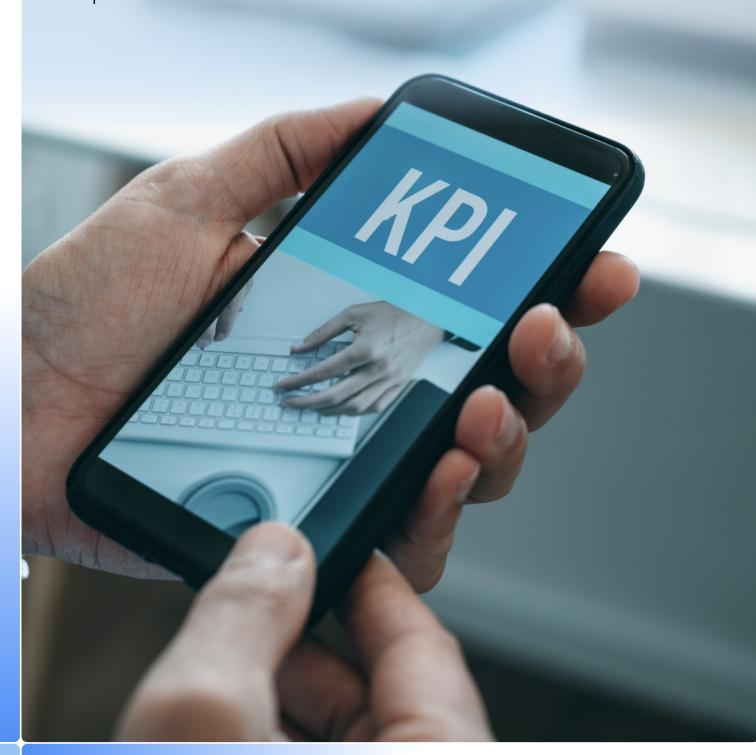


# HCLTech brings Standard **KPI Platform** for effective optimisation

Deep dive into business functionalities with one unique solution



## Introduction

Key Performance Indicators (KPI) play an important role in not only measuring the current business performance but also setting up goals and growing businesses at the right pace. HCL Technologies' Standardized KPI Platform is a unique solution, having a hierarchical setup of measurements along with drill down functionalities across industry verticals, customers and sites, benchmarked against industry standards.



### About the solution

Business KPI's typically can give you an understanding of how that process/function is performing. But if you need to understand how information technology (IT) is impacting the process / function, it is imperative to find all the IT impacts & qualify them.



# Automotive OEM Oakville Dearborn Louisville Shipping performance France Franc

## Solution highlights

- Data consistency
  In a multi-application environment, to prevent
  errors during communication, this becomes a
  critical monitoring object
- 2 Error elimination/ handshake
  Ensures activity completion start to end & drop/
  miss during the activity itself
- System health in process context
  Allows monitoring of system health during critical business activities and peak business hours
- Throughput/cycle time
  Indicates throughput could indicate slow
  processes/systems & cycle time provides
  direction for process optimization

## Business **highlights**



Traceable replenishment order lifecycle



Proactive identification of lead time delays



Early discovery of orders in error state



Identification of process bottlenecks

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