

HCLTech brings Standard **KPI** **Platform** for effective optimisation

Deep dive into business functionalities with one
unique solution



Introduction

Key Performance Indicators (KPI) play an important role in not only measuring the current business performance but also setting up goals and growing businesses at the right pace. HCL Technologies' Standardized KPI Platform is a unique solution, having a hierarchical setup of measurements along with drill down functionalities across industry verticals, customers and sites, benchmarked against industry standards.



About the solution

Business KPI's typically can give you an understanding of how that process/function is performing. But if you need to understand how information technology (IT) is impacting the process / function, it is imperative to find all the IT impacts & qualify them.



Solution highlights

- 1 Data consistency**
In a multi-application environment, to prevent errors during communication, this becomes a critical monitoring object
- 2 Error elimination/ handshake**
Ensures activity completion start to end & drop/miss during the activity itself
- 3 System health in process context**
Allows monitoring of system health during critical business activities and peak business hours
- 4 Throughput/cycle time**
Indicates throughput could indicate slow processes/systems & cycle time provides direction for process optimization



Business highlights



Traceable replenishment
order lifecycle



Proactive identification of
lead time delays



Early discovery of orders
in error state



Identification of
process bottlenecks

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