

You were listening to the OneHCL podcast series, the place where industry experts, analysts and veterans help us identify understand and prepare for the upcoming cybersecurity technologies and trends. If you haven't subscribed to channel already do it now for regular updates. In this podcast we have with us Shagufta Yasmeen who will be telling us about Cloud Security as a Service. This episode starts in 3 2 1

1. Can you tell us about the key features of CSaaS?

Yeah, sure. So basically HCL CSaaS provides the roadmap to adopt for enhancing cybersecurity risk management for customer cloud control responsibilities and management. Basically, we provide 360° services which comprise of strategy and architecture, transformation and integration and managed security services, thereby help maintain a dynamic security posture. And our robust design principles are based on NIST, and CSA frameworks to enable the security architects to design security architectures for our customers targeted in nature. And we also have standard, dated reference architecture for the hybrid cloud environment. We also provide seamless delivery model through experience pool of resources for maintenance of security controls across customer environment from global locations. So basically, our CSR services touches across a complete enterprise and is basically the user data which we protect to data encryption in transit. And at rest. We also have data governance and privacy policies and compliance and maintenance offerings. And then on the network side, we provide virtual private cloud architecture. So basically, we take care of all the environment requirements of for our enterprise customers. So securing the user data, we basically follow all the encryption protocols, and provide security controls like data encryption in transit. And at rest. We also have data governance and privacy policies to maintain. On the network side, we provide virtual private cloud architecture. And we have offers which provide cloud based firewalls backup and DDoS protection solutions. to name some at the application layer, we provide a complete security for the critical as well as non critical applications, through solutions like SASE security application testing, as well as dynamic application security testing, which is das, we also carry out recreation testing and the application layer. On the infrastructure side, we provide security through physical and environmental security. We also have security monitoring and incident response services, which are provided through our CSFC, which is the cybersecurity fusion center. at the user level, we have a complete suite of identity and access management solution, which takes care of the user Lifecycle Management. And for the privileged administrators, we have solutions and services, basically taking care of the privileged access management. And finally, on the compliance side, we have cloud governance and oversight solutions. We also have risk metrics and mythologies that help maintain the enterprise a complete compliant environment, and meet all the global as well as internal regulatory requirements.

2. CSaaS definitely is full suite of offering aimed at securing any enterprises' cloud journey. But a question arises in my head which would definitely be on top of our listener's mind as well and that is how HCL's customers can avail these services?

HCL's customers' list ranges from mid-size to enterprise customers and therefore, our CSaaS is delivered in a variety of models as we provide flexibility and scalability in our services. The three key services, viz., Advisory services, Transformation & Integration services, Managed Security services, can be either provided separately or in combination basis the need of the customer.

For example, an organization which is adopting cloud for the first time will definitely need end-to-end services for a smooth transition. But someone who is already running its environment on cloud and might have a multi-cloud

environment, will need enhancements in the current services or some kind of replacement of any of the services. So, in such cases, we first understand the requirement and then provide the services that are only necessary. So, our customers have a good amount of flexibility in availing the Cloud Security services.

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