

# Cyber defense for the cloud

HCL Managed SIEM powered  
by Microsoft Azure Sentinel



## 1. Business challenges



**Complex security landscape** - With cloud adoption the size of the IT environment increases. This leads to a large number of security point products in an enterprise. A non-integrated architecture can create complexity.



**Unsecured data storage** - Enterprises can easily lose track of sensitive data and databases.



**Dependence on CSP** - Cloud adoption and digital transformation cause enterprises to depend on CSP's IT infrastructures for their business processes.



**Increased attack surface** - Cloud and digital adoption increases attack surfaces with static security policies.



**Sophisticated attackers** - Attackers range from local hackers to sophisticated nation-state hackers



**Acute lack of skilled talent** - Global shortage of skilled cloud security talent and the challenge of retaining existing staff.



**Risk and compliance management** - Increasingly complex regulatory requirements related to cloud adoption require improved security services.



**Lack of proper content** - The alerts generated by security tools are not helpful without proper content relevant to an organization's cloud adoption.



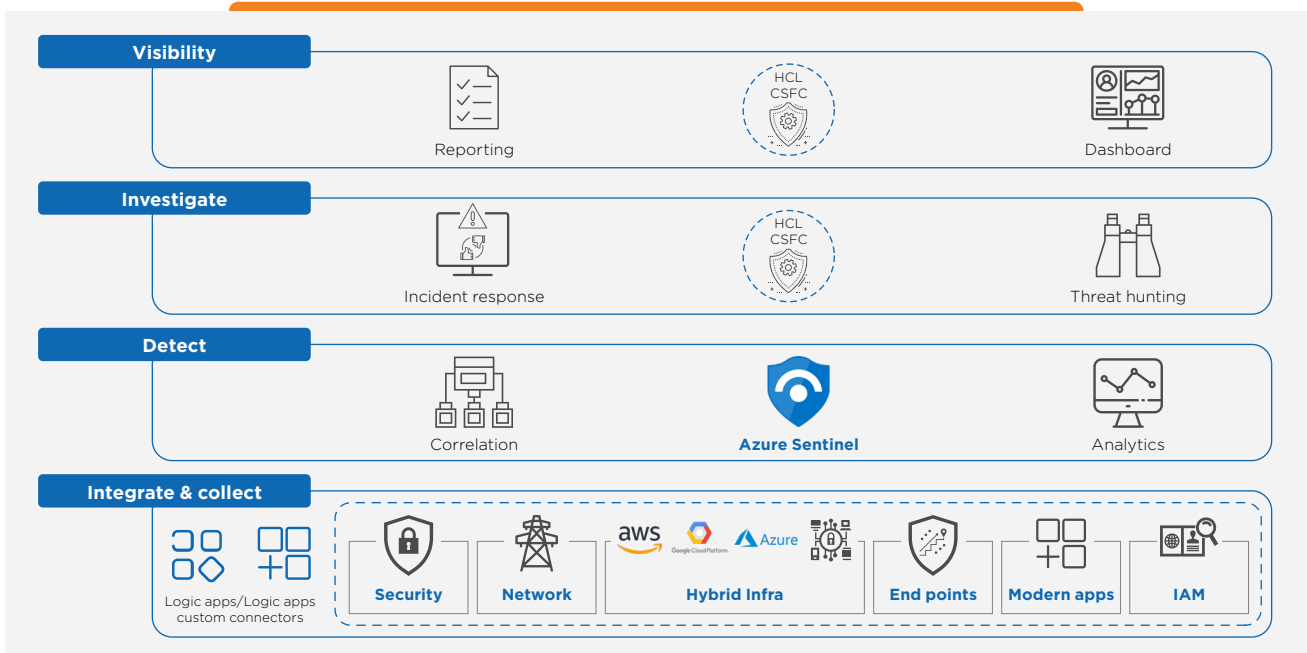
**Information overload** - With too many alerts there is bound to be alert fatigue, which could lead to important actionable alerts being missed.

## 2. Solution overview

HCL's Managed SIEM services maximize the value and effectiveness of your SIEM investment by augmenting your IT security team with our centralized analyst workbench from the HCL CSFC Fusion Platform. Our experts manage and monitor industry-leading SIEM platforms, 24x7x365. This fully-managed service is delivered through resources that are certified and trained on leading SIEM platforms with years of experience in security monitoring and analytics. Our experts perform log data analysis, alerts triage and handling, custom use case development, standard reports creation, and incident response coordination to ensure the continuous enhancement of your cyber security posture.

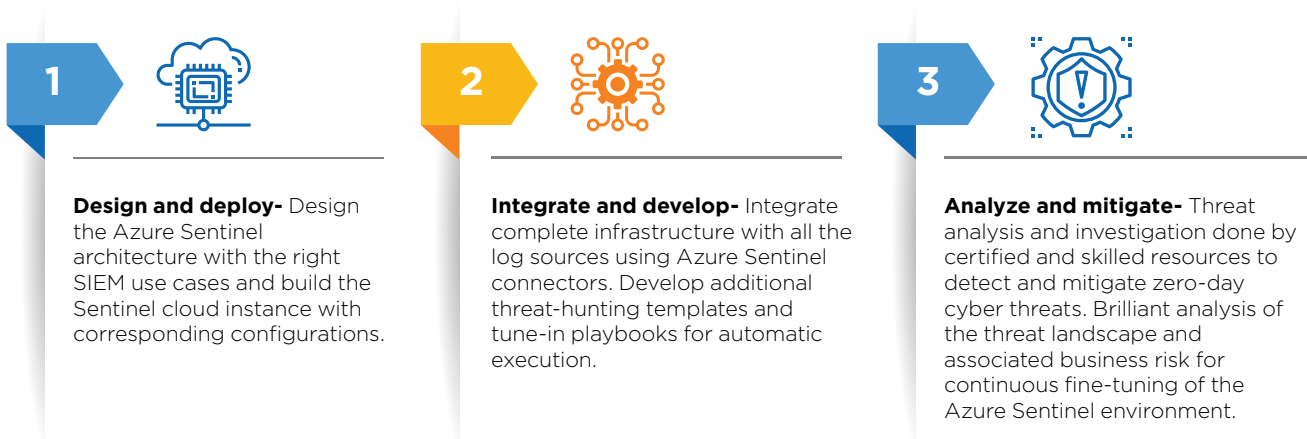
With the enhancement of Azure Sentinel platform by Microsoft -- the leading SIEM & SOAR solution -- we help deliver next-generation threat intelligence and security analytics services across the enterprise environment. This provides a single platform for threat detection, threat response, and proactive threat hunting as well as granular visibility into the threat landscape across a hybrid/multi-cloud environment.

HCL's goal is to help customers manage their Azure Sentinel platform so they can monitor and detect any cyber threats to the enterprise environment more effectively, with timely alerts and response recommendations. HCL Cyber Defense for the cloud service takes the form of our global HCL CSFC's Managed Cloud SIEM solution that provides a birds-eye view across the enterprise, alleviating the stress of increasingly sophisticated attacks, increasing volumes of alerts, and long resolution time frames.



## HCL Managed SIEM with Azure Sentinel

HCL Cyber Defense for Cloud service includes the following activities:








### 3. Service catalogue

Standard package	Add-Ons
Tuning and optimization of customer's Azure Sentinel	Standard package +
Security event log processing	Client tailored use cases
24X7 security monitoring	Client focused digital threat intel
Collaborative threat intelligence	Incident response retainer services
Standard use case library	Custom reporting
Client tailored use cases (up to 10 per annum)	Custom solution integration (parser dev.)
Incident alerting & notification	
Incident response recommendation	
Cyber threat advisories	
Standard pre-defined reports	
Ongoing platform engineering	

### 4. Service features

 <p>Azure Sentinel platform management</p>	 <p>Security event log processing</p>	 <p>24x7x365 security monitoring</p>	 <p>Incident alerting and notification</p>
 <p>Incident response recommendation and support</p>	 <p>Cyber threat advisories</p>	 <p>Backed by industry-leading SLAs</p>	

### 5. Service benefits

 <p>Improve operational efficiency</p>	 <p>Minimize cyber risk</p>	 <p>Gain from HCL's security expertise</p>	 <p>Gain situational cyber awareness at scale</p>
 <p>Up-to-date visibility with Cyber Security Fusion Centre dashboard</p>			

## 6. Benefits of Azure Sentinel as SIEM platform



**Improved SOC efficiency\***- Azure Sentinel's AI-driven correlation engine and behavior-based analytics has reduced the number of false positives by up to 79%.



**Cost effective\***- Total costs for Azure Sentinel were 48% lower than the cost of the legacy solution including licensing, storage, and infrastructure costs.



**Ease of deployment\***- Customers can save up to 67% of time needed to deploy a SIEM solution with Azure Sentinel's pre-built SIEM content and out-of-the-box functionality.



**Improved visibility with large coverage\***- With pre-built connections to many different applications and data sources in Azure Sentinel, the ingestion of new data is made as simple as a few clicks, even for a hybrid cloud environment.

\* Data Source- FORRESTER Research:  
 \*The Total Economic Impact of Microsoft Azure Sentinel  
 Cost Savings & Business Benefits Enabled by Azure Sentinel™ November 2020

## 7. HCL differentiators



20+ years of experience in security monitoring



Certified engineers and expert analysts



Enriched with collaborative threat intelligence insights

## 8. Use cases

Use case	Qualifications	Solution and benefits
Faster detection of threats	Customers are looking for: <ul style="list-style-type: none"> <li>Faster detection of threats</li> <li>Post detection, containment of threats without affecting the enterprise environment</li> </ul>	<ul style="list-style-type: none"> <li>Integration of multiple security solutions in the enterprise infrastructure with single SOAR platform</li> <li>Integration with centralized alerting platform with pre-defined security playbooks which can take action itself which helps remediate and contain the threats</li> </ul>
Advanced incident/ Alert enrichment	Customers are looking for: <ul style="list-style-type: none"> <li>Enrichment of alerts/ incidents</li> </ul>	<ul style="list-style-type: none"> <li>For the entities found in the respective alerts/incidents, pre-defined playbooks are used to search for any historical data among other security solutions</li> <li>Similar alert from different security solutions help categorize any true incident</li> </ul>
Automatic triage of incidents/ alerts	Customers are looking for: <ul style="list-style-type: none"> <li>Automatic triaging of security incidents</li> </ul>	<ul style="list-style-type: none"> <li>Integration of Simplify playbook, incidents/ alerts triaging is done automatically</li> </ul>
Enrichment of knowledge database	Customers are looking for: <ul style="list-style-type: none"> <li>Integration of SOAR with knowledge bases for the enrichment of KB's</li> </ul>	<ul style="list-style-type: none"> <li>Integration of SOAR platform with security knowledge databases</li> <li>Security playbooks are pre-defined to search for known/ unknown activities or entities within the knowledge base</li> </ul>
Integration with other cloud native/ third party security solutions	Customers are looking for: <ul style="list-style-type: none"> <li>Integration of cloud native and any/ all third-party security solutions with one single centralized SIEM platform</li> </ul>	<ul style="list-style-type: none"> <li>Based on available API's, integration of SOAR platform with all the security controls, cloud native &amp; third party, is enabled to have a centralized alerting, enrichment and remediation of security incidents.</li> </ul>
Integration with ITSM Solutions	Customers are looking for: <ul style="list-style-type: none"> <li>Integration of security incident management platform with ITSM solutions</li> </ul>	<ul style="list-style-type: none"> <li>Integration of security playbooks with ITSM solution</li> <li>Defined playbooks can be used for automated incident life-cycle management through ITSM</li> </ul>



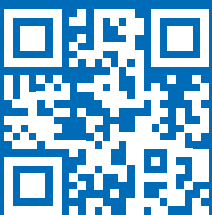
To know more visit: <http://www.hcltech.com/cyber-security-grc-services>  
or write to us at [Cybersecurity-GRC@hcl.com](mailto:Cybersecurity-GRC@hcl.com)

**HCL**

HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy, through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship™ enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P. HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on December 31, 2021, HCL has a consolidated revenue of US \$ 11.18 billion and its 197,777 ideapreneurs operate out of 52 countries. For more information, visit [www.hcltech.com](http://www.hcltech.com)



[www.hcltech.com](http://www.hcltech.com)