

Data-driven business transformation through Business Process Intelligence (BPI)



#SAPbyHCLTech

Unleash the power in your process data to transform your business

Business challenges keep evolving. Business processes need to evolve, too. Redesign your real business processes with Signavio BPI for a data-driven business transformation.

Take the uncertainty out of business process redesign

You understand the unprecedented pace and complexity of change needed to stay relevant in today's market.

You also understand that by redesigning business processes, you can achieve remarkable improvements in cost, quality, speed, profitability, resource utilization, and other vital areas.

Yet, you are uncertain about what needs to change, how much, and when.

Realize data-driven business transformation with HCL Technologies' SAP Signavio BPI offerings

Let HCL's Signavio BPI team help you reveal the real business processes to assess your starting point, process destination, and journey.

With this approach, you will be able to:

- Identify and resolve real business problems and not the assumed ones
- Evaluate multiple resolution paths to find the best solution for your business
- Democratize your processes with a centralized process management system accessible to everyone

Get visibility into real process execution, highlighting existing inefficiencies and problems

HCL has created four implementation packages mapped to familiar business challenges. RISE with SAP customers already have the starter licenses for some of these implementation packages, as noted below.

These packages can be mixed and matched to address your specific business challenges.



*We recommend a stepwise approach, but note that not all steps are necessary, and the sequence is not fixed.

Our four implementation packages are mapped to eight familiar business challenges, providing a clear, seamless process to identify and address specific challenges.

SAP S/4 HANA	COMPLIANCE	MITIGATE RISKS	PROCESS MODELS
 Analyze current state behavior to drive requirements Import SAP best practices as starting point Define and agree on the target state processes, simulate changes, and document variants to arrive at your optimal process Provide all process documents with the process itself 	 Find non-compliant areas across the value chain to drive better compliance One-time or continuous compliance analysis 	 Establish a company-wide compliance culture to mitigate risks through common understanding Enable constant optimization of the organization's risk and compliance framework 	 Make process models easily accessible from a central hub Model value chain, processes, decisions, architecture, and customer journey in connected layers
 MAP REAL PROCESSES Know real business process based on available data trails to troubleshoot bottlenecks, identify loopholes, unearth invisible steps, and map conformance Optimize processes using RPA, workflow, UX, integration, and AI/ML 	 PROCESS IMPROVEMENT Run a quick process analysis of existing SAP system to generate optimization recommendations for process improvement Identify process inefficiencies and areas to improve operations to attain targeted business outcomes in your SAP and non-SAP systems 	ROOT CAUSE ANALYSIS Run root cause analysis to address a specific known issue : • High DSO • Any unclaimed discounts • Suspected duplicate payments • Measure and improve on-time delivery rate • Find reasons for high rework rate in an area	COMPANY ON A PAGE • A live dashboard to comprehend the current operation status immediately

Run processes better

The benefit of data-driven business transformation through BPI is simple – your processes will run better. The benefits of our approach include:

- Identifying challenges in your critical business process, rapidly simulating several hypotheses to reveal the optimal solution. This allows us to implement the best version of your processes.
- Let your processes be the carrier. Drive better compliance with embedded SOPs, training documentation, business blueprint documents, and RACI matrix with the processes.
- Using real process data, identify and address process bottlenecks.

- Benchmark against industry-standard business processes and understand your process's maturity. Know how you compare with the competition and what should change.
- Several business process variants can run undetected and sometimes go through ghost steps that remain unknown to the business. Understand and manage business process variants.
- Historically, 50% of automation projects fail due to the automation of incorrect processes. Find the right processes to automate, quantify the value of automation before starting the project, and reduce costs with automation.
- Find and reduce business process waste.

Want to learn more? Contact us at sap@hcl.com

About HCL Technologies SAP Practice

To get the best return on your digital investments, you need a partner that doesn't just do SAP right, but does it better. Our SAP practice works seamlessly with HCL's digital consulting, engineering services, IoT WoRKS[™], and cloud infrastructure practices to design, implement, and support tomorrow's integrated, intelligent solutions today. As an SAP Global Strategic Services Partner, our 10,000+ consultant base leverages insights, advanced accelerators, and industry-acclaimed frameworks to deliver award-winning services from local offices across Europe, Africa, Asia, and the Americas.

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HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy, through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship[™] enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P. HCL provides modernized software products to global clients for their technology and industry specific requirements.Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on December 31, 2021, HCL has a consolidated revenue of US\$ 11.18 billion and its 197,777 ideapreneurs operate out of 52 countries. For more information, visit www.hcltech.com