Security optimization services

#HCLFortius

The challenge

Securing your enterprise requires access to specialized expertise to help maximize your security profile, prevent adverse events, and minimize any adversities should issues occur. HCLTech provides this needed expertise with our Security Optimization Services (SOS).

The solution

SOS provides you with expert security practitioners that can provide strategic guidance and tactical direction on a wide range of technologies across various vendor platforms. Based on your needs, HCLTech can engage talent from our larger security team to lend direct expertise as per your needs or when challenges arise. This means that our SOS clients get HCLTech highest level of operational support with direct access to subject matter experts with years of experience implementing, operating, and supporting multiple vendor products for organizations of every size. SOS enables you to optimize your security solution investments and maintain the balance between security and your business requirements.

Who should leverage this service?

- Clients looking for staff augmentation to address specific requirements

- Clients looking for a dedicated, predictable resourcing model

- Clients interested in decreasing overhead costs associated with maintaining in-house staff

- Clients interested in decreasing training costs
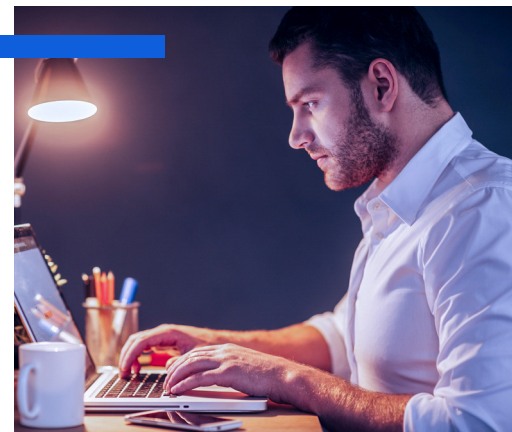
Why HCLTech Fortius cybersecurity consulting

- We are global cybersecurity experts

- HCLTech global consultants have experience with multiple regulatory requirements, multi-product integration, and extensive best practices

- Our team understands the specific needs of different industries and can provide the required expertise to meet your cybersecurity demands

- Our consultants are well-versed in key industry strategies such as Forrester Zero-Trust Framework and Secure Access Service Edge (SASE)

How HCLTech SOS works

HCLTech SOS acts as an extension to your IT security team. Our team of experts will take the time to understand your organization's unique needs and function as a direct contact for strategic guidance and recommendations for solution optimization. As a result, you will have the confidence in the operational decisions being made for your organization. Your relationship manager also brings in the right talent from our extended team of security experts so that you have the right expertise engaged for the dynamic needs of your organization. In addition, you will receive performance insights and recommendations from regular reporting to ensure your security

SOS provides access to a team of dedicated consulting resources that bring advanced skills, support, and bandwidth to your team. SOS functions as key members of your team include advising and executing on technical projects, performing routine operational work, while at the same time having enhanced access to OEM partner support and engineering teams. Ultimately, your entire IT organization will benefit from the flexibility and breadth of expertise available from this fixed price service engagement that oers both performance and value. Your in-house security talent can stay focused on other priorities, while you have the right resources to adapt quickly to changing business conditions for greater productivity and resource eectiveness. Benefits of this service include:

- Trusted advisor
- Optimized security solution investments
- Single point of contact for multi-platform, multi-vendor support, with direct and enhanced access to support and engineering
- Highly-skilled resources with many years of experience serving complex multi-vendor environments
- Introductory session to provide alignment of your resources to SOS
- Solutions customized to your technical and business requirements
- Proactively operate, maintain, assess, upgrade, and support your security portfolio
- Quarterly account planning, business reviews and status reports
- Enhanced knowledge transfer

Security Optimization Services from HCL Tech Fortius cybersecurity consulting assists you with the

Trusted advisor

- Understands your technical and business goals
- Advises on solution and feature adoption
- Periodic account review and governance

Operational support

- Troubleshoots your solution beyond break/fix
- Root cause analysis
- Priority access to support resources
- Periodic summary reporting
- Vendor specific diagnostic tools

Solution optimization

- Architecture review and design
- Installation
- Configuration
- Reporting
- Best practices review
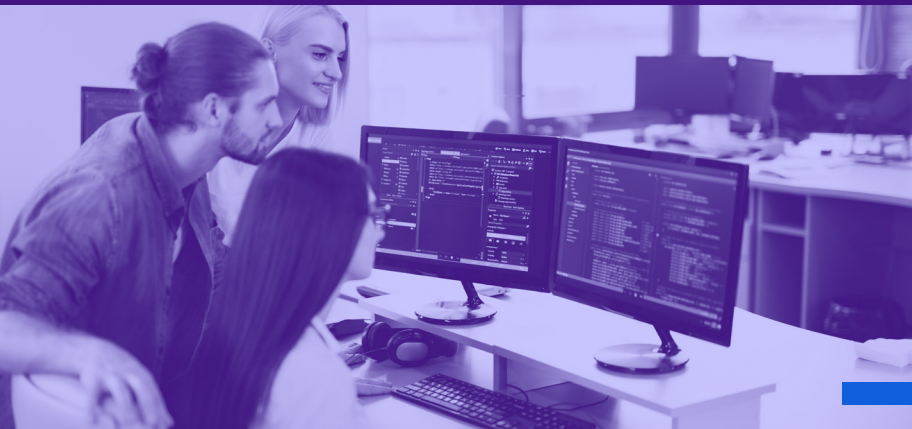
Why HCLTech Fortius cybersecurity consulting

Our consultants deliver real-world value to help guide organizations in improving their security posture through:

- Real-life experience operating solutions in the world's largest and most complex networks

- Direct access to internal product teams enabling faster diagnosis and resolution of issues

- Utilize subject matter experts, proven methodologies, and industry best practices

- Optimize policies and procedures and engage measurable controls to realize greater program maturity

- Informal training to improve your team's eectiveness

- Drive increased value from existing security products

For more information or to get started, please contact us:
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HCLTech | Supercharging Progress™

hcltech.com

HCLTech is a global technology company, home to 211,000+ people across 52 countries, delivering industry-leading capabilities centered around Digital, Engineering and Cloud powered by a broad portfolio of technology services and software. The company generated consolidated revenues of $11.79 billion over the 12 months ended June 30, 2022. To learn how we can supercharge progress for you, visit hcltech.com.