

HCLTech |  SailPoint

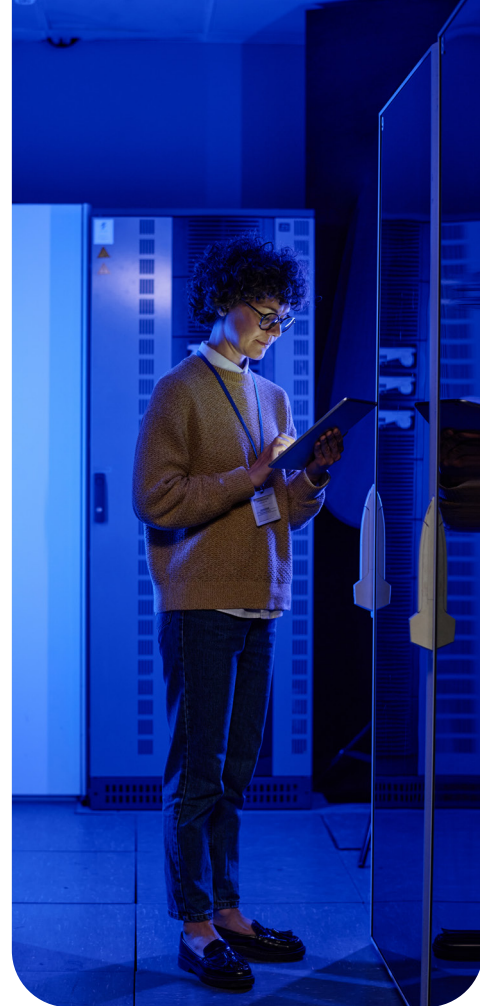
# Identity Governance Administration (IGA) as a service

# Overview

In today's fast-paced digital economy, identity is more than just a security concern—it's the foundation of trust, compliance and business agility. With enterprises adopting hybrid work models, multicloud environments, and a growing third-party ecosystem, the need to govern digital identities with precision has become paramount. Legacy identity governance tools are no longer sufficient; organizations need an intelligent, scalable and cloud native.

That's where IGA as a Service from HCLTech and SailPoint comes in—bringing together SailPoint's market-leading Identity Security Cloud platform with HCLTech's global delivery excellence and deep domain expertise. This fully managed offering automates the identity lifecycle, simplifies compliance and fortifies access controls through AI-driven insights, policy enforcement and real-time risk visibility. It's designed to not just keep up with transformation—but to accelerate it, without burdening IT teams or risking security gaps by hosting and managing end-to-end service that leverages the power of SailPoint's IdentityIQ (IIQ) and Identity Security Cloud (ISC).

Whether you're navigating complex regulations, mitigating insider threats, or striving for zero trust maturity, our IGA as a Service delivers intelligent identity governance at enterprise scale—empowering your workforce, enabling secure access and unlocking operational efficiency across your digital ecosystem.



## Business challenges

### 1 Fragmented identity data and access control

Without IGA, organizations lack a unified view of identity across cloud and on-prem environments leading to inconsistent access controls and increased risk.

### 2 Compliance exposure

The evolving regulations, such as GDPR, demand robust identity governance and without IGA, organizations struggle to meet these standards.

### 3 Legacy system and poor scalability

An aging IGA system fails to support modern digital demands like cloud, mobile, AI / GenAI capabilities.

### 4 Manual and error prone processes

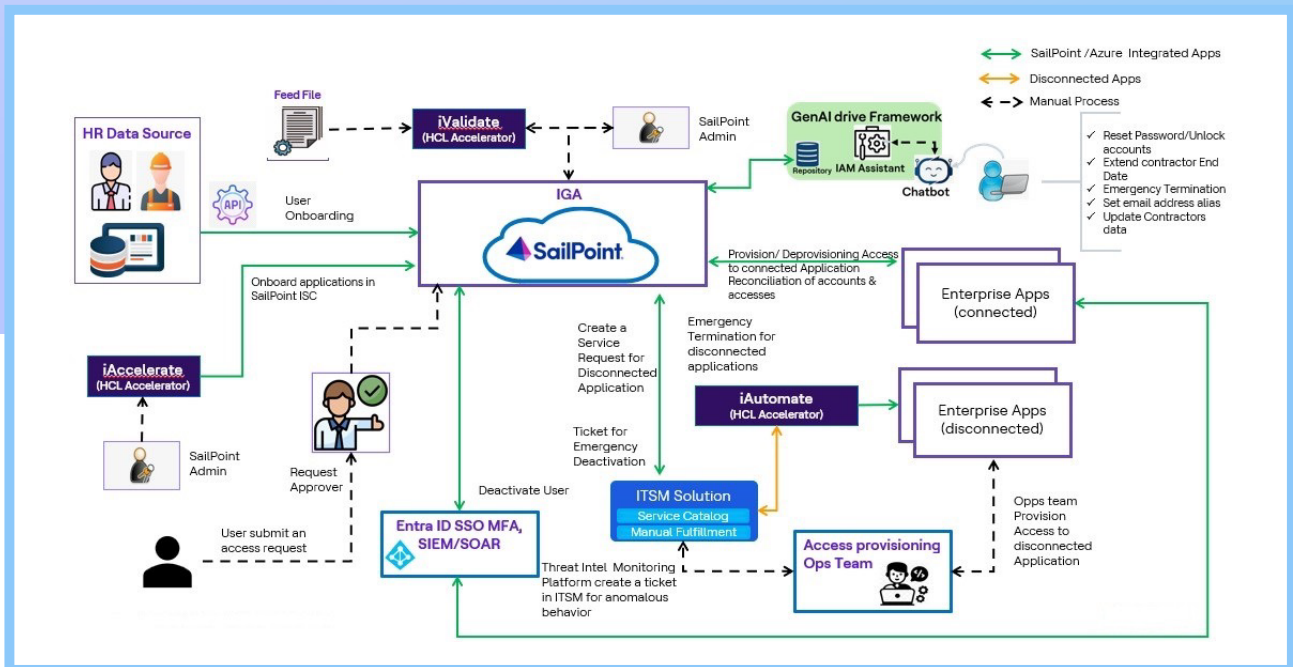
Gaps in provisioning, access certifications and password management due to manual workflows.



# Our solution

HCLTech and SailPoint offers a comprehensive suite of IGA solutions designed to automate and streamline identity management processes like IdentityIQ (IIQ) and Identity Security Cloud (ISC), each tailored to address specific identity governance challenges.

- Automates the entire identity lifecycle from onboarding and access provisioning to deprovisioning
- Automates the process of reviewing and certifying user access
- Allows organizations to define and manage user roles, streamlining access control and ensuring the right access
- Enforces identity policies to ensure compliance and security, preventing inappropriate access or actions
- Leverages AI and ML to provide proactive insights and automated workflows, role recommendations that reduce the risk of data breaches and ensure regulatory compliance
- Highly scalable to address Cloud and SaaS applications
- Flexible to integration across apps, directories and security tools



HCLTech offers a proven roadmap to implement IGA, with expert consultation, seamless implementation and managed services. The various phases involved in the process are as follows:

Consulting and Advisory Services	Professional Services	Managed Services
<ul style="list-style-type: none"> <li>• Maturity assessment</li> <li>• Technology roadmap</li> <li>• Recommendation based on best practices</li> </ul>	<ul style="list-style-type: none"> <li>• Design and architecture</li> <li>• Implementation, configuration and integration</li> <li>• Migration and upgradation</li> <li>• Technology and process optimization</li> <li>• AI-driven enablement</li> </ul>	<ul style="list-style-type: none"> <li>• Platform support and administration</li> <li>• Ongoing operations support</li> <li>• Continuous improvement</li> </ul>

# Value and benefits delivered

## Proactive risk mitigation

AI-powered analytics identify entitlement creep, anomalous access patterns and machine identity risks ahead of manifest breaches.

## Enhanced compliance and audit readiness

Built-in audit reports, certification workflows and policy enforcement enable seamless proof of compliance across regulatory frameworks.

## Unified governance of human and machine identities

A next-gen approach that treats identity as a continuum—protecting both workforce and workload identities under one governance umbrella.

## Operational efficiency and cost reduction

Automated provisioning and certification workflows substantially reduce operational overhead and manual errors.



## Better user experience and reduced support costs

Self-service access requests, streamlined approval workflows and contextual access controls improve user adoption and reduce helpdesk tickets.

## Accelerated Deployment & Time to Value

Pre-built templates, industry accelerators and a rapid delivery model reduce time to governance maturity and ROI.

## Scalable, Future-Proof Architecture

Cloud native design paired with HCLTech's global delivery model allows seamless scale across business units, geographies and evolving SaaS ecosystems.

## Why HCLTech?

**800+**

Active client engagements

**8000+**

Cybersecurity professionals

**28+**

Years of mature security practice

**50+**

Collaborative partner alliances

**10**

CSFCs & 40+ GDCs

**Recognized by**

Everest, ISG, Avasant, IDC, Forrester and Gartner

**HCLTech** | Supercharging  
Progress™

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