



## Data first

Building a data and insights ecosystem, at scale



## We are embracing business & technology trends



# To deliver business outcomes with data and insights that drive competitive advantage

#### **Key Enterprise Asks**



Analytics at the center of innovative products that deliver value added services



Sustainable application of data driven insights for performance improvement of core business processes



Real-time data at the forefront of deciding on pricing strategies



Data and insights creating new revenue/ monetization opportunities



Building data and analytics ecosystem which is compliant to key regulations



One place, harmonized and optimized data for all business use cases





### **HCL'S Data First Vision**

Data First is a segue from expensive, time consuming, and resource-intensive programs to focusing on building monolithic data and insights ecosystems. It is a progression towards distributed and business-aligned initiatives that remove barriers to scale and adoption.

INSIGHTS 🔎

DATA OPERATIONS



TRADITIONAL APPROACH

DATA ENGINEERING



**NEXT GEN APPROACH** 

INSIGHTS



**DATA OPERATIONS** 



DATA ENGINEERING



## **HCL's Data First Approach**

Right Data made available consistently, at the speed at which the business can benefit from its use.

#### **Intelligent Data Management**

End-to-end Lean Data Management processes enabled by AI, ML and Knowledge Ecosystem

#### **Adaptive Data Platform**

Data platform built on principles of data fabric to make data made available and accessible in a timely manner for enterprise & customer centric consumption services



Consumption based **Analytics** 

Ecosystem with multitude of services from Information to Insights for driving business experiences



**Smart Data Operations** (DataOps)

Automate data operations delivering consistent experiences through better practices, tools & processes leading to better collaboration between Data consumers & Data suppliers

## **Intelligent Data Management- Service Offerings & Tools**



#### **SERVICE OFFERINGS**

- Enterprise Metadata Management -Data Catalog I Data Definition
- Self-Healing Data Quality
- Master Data Management -On-Premise / Cloud
- Data Governance Trust based Data Charter
  - Governance
- Data Management Platform As A Service



#### **ACCELERATORS**

- Meta Wisdom
- Data Hallmarking
- ADvantage DQ
- Data Management Pathways











- Data Ingestion As A Service
- Real time data streaming to deliver multitude of business services





- SKETCH
- Gatekeeper
- Periskop





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#### **SERVICE OFFERINGS**



#### Consumption based Analytics-**Service Offerings & Tools**

- Democratize data to empower client business stakeholders
- Uberized Data delivery using APIs
- Data Storytelling using conversational BI/ **Embedded Analytics**
- Data Marketplace in Pub-Sub Model
  - Insights As A Service (Pervasive / Ubiquitous Platform)
    - BI Fabric to manage BI estate





#### **ACCELERATORS**

- Data Marketplace
- Conversational BI
- Model Manager
- Omniverse
- Analytics Pathways

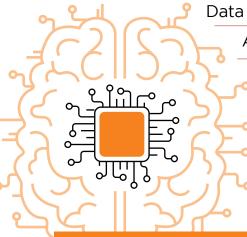












#### **Data Orchestration**

Automated Data Testing and Data Monitoring

**Enterprise Operations Process Console** 

AI / ML driving data processes

**Automated Data Quality Operations** 

**BI** Operations

Data Literacy

#### **ACCELERATORS**



- iSee
- Gatekeeper
- Advantage DQ
- BI Cockpit
- Know Me



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## Data First Maturity: Foundation to World Class Data Platform

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#### **FOUNDATION**

Data platform with well-defined data security

Foundation consumption use cases such as Reporting, Analytics

Data Governance Data Catalogs/ definitions

Foundation data platform

1

#### UNGOVERNED

Data pipelines created in silos

No Reusability

Data collected infrequently

Manual interventions for operations

Ungoverned data ecosystem

#### **FEDERATED**

Data pipelines created in silos aligned to business unit

Data collected in a periodic manner but ungoverned

Limited automation

Federated data programs (BU focus)



#### **TRANSVERSAL**

DataOps driven
Data Platform

AI / ML driven Self-healing Data Management processes

Data Literacy driven communities of practice

Fully Governed Data Platform

Full functional Analytics infused solutions

Resilient models / production deployed models

Transversal data platform



#### **GOVERNED**

Data platform with well-defined robust data governance, secured, managed Self-service

Managed Self -Service-Customer & Enterprise Reporting (BI Fabric)

Meta-data driven data ecosystem

Secured data – Integrated Data Security Framework

Governed & selfserve data platform



#### **WORLD CLASS**

- Al driven business aligned DataOps
- Data driven insights ingrained into processes accessible across business
- Actionable intelligence at every stage of data management
- Seamlessly integrated data and insights into business processes and policies
- Data Marketplaces
- Fully Functional
- Change intertwined into data processes

Ubiquitous data & insights platform

## DataOps: Operating models enabling key personas to collaborate, communicate and integrate better

### **Data First**

			YST

**Automate Delivery** 

**Curate Data** 

Self-Service Data

**Business Ready Data** 

**DevOps Enabled** 

Data Kaizen

#### **DATA STEWARD**

**Govern Data** 

**Secure Data** 

**Reuse Data** 

Track Data

**Harmonize Data** 

**Contextualize Data** 

#### **DATA ENGINEER**

Clean Data

**Up-to-date Data** 

**Transformed Data** 

Move Data

**Store Data** 

**Golden Records** 

#### **DATA CONSUMER**

**Usable Format** 

**Actionable Insights** 

**User Experience** 

**Timely Delivery** 

**Market Faster** 

**Better ROI** 

# **Building On-Cloud Data Platforms for the Future**



#### **Market Research Major**



Enabled "Data for All" platform on Azure data for faster democratization of data and data driven insights.

70% Adoption of Data Platform	28% Improvement in Cost and Efficiency
68% Data Estate	Democratization

delivery model

#### **Leading Pharma Company**



Data Migration framework to enable modernization of the R&D application landscape

60% Reduction in cost of migration	75% Reduction in time to onboard new systems
Pay per use model: consumption based commercial construct	Democratization of data & factory delivery model

#### **Leading European Retailer**



Pricing Analytics for informed pricing related decisions which was a key differentiator.

96% Reduction in report generation time	360°Customer spend visibility
90% Reduction in Price Gap	Cost Savings On 3rd party
	licensing costs

#### **Multinational Financial Institution**



Holistic Data Transformation to fulfill customer's aspiration to transform into a technology intensive banking pioneer.

onboarded and delivered for consumption		
Democratization of data & factory delivery model		



#### **Technology Giant**

Scalable and robust common platform implemented across BizOps to achieve faster data curation and insights for business ops and agility.

80% Automation of Data pipelines	30% Cost Rationalization
Config based rich standard functional library	End-End Configuration driven data pipeline

## DNA Insights Lab: One-Stop-Shop Marketplace for Insights



INSIGHTS
MARKETPLACE

P2P - PLATFORM 2 PARTNER



- Single view of all Data & Analytics business solutions in the form of recipes
- Videos of all business solutions exposed to customers to run experiments as a service
- Consolidated third party data for the ability to create POCs on the fly

Components : Visually Rich & Intuitive Portal



- Platform for clients to upload sample data sets and business use cases for POC build
- Platform for Product Syndicates to collaborate in creating new POCs
- Data marketplace for publishing solutions into the client ecosystem

Components: As a Service
Platform extending
Portal Functionality

- Customer videos on how HCL has enabled scale insight journeys, Virtual hackathons, and Ideathons for insights
- Memorabilia of delivery executions - Vlogs, Client Acknowledgements



Components: Dedicated

Memorabilia 
Videos, Vlogs

**DATA & INSIGHT JOURNEYS** 



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