

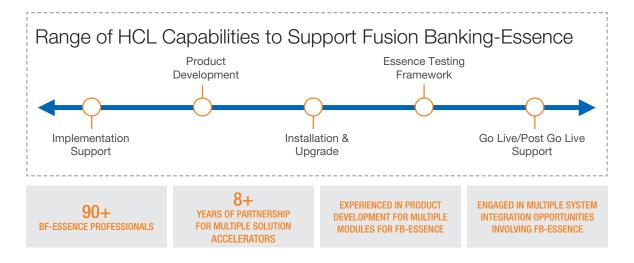


Partnering For Excellence

Collaborate | Innovate | Transform

HCL IS DISTINCTIVELY PLACED TO SUPPORT ITS GLOBAL CLIENTS FOR MISYS SUITE OF PRODUCTS





CASE STUDIES - LARGE EDUCATIONAL LENDING COMPANY IN UK & I

The client provides financial support to students across the UK, servicing more than 10million accounts. It provides the core transaction processing function for the end-to-end administration of student finance for the UK. Current legacy platform not able to support

- Significant increase in expected business volumes (10Mn accounts to 40Mn in 2021
- Market demanding a larger "digital" interface to the traditional human interface
- · Demographic of customer market changing, which requires system to create new product very quickly
- Need to keep 'lights on'

Objectives

Project objectives

- Package Implementation of Fusion Banking- Essence (FBE) for lending and general ledger module in client environment for its Core Systems Replacement project
- Implementation of payment manager
- Implement & migrate over 12 mn A/c's and 8 mn customers to FBE version 4.0.1

Key Issues

- Migrate from homegrown legacy system to FBE version in new Infra environment
- Handling of 20 mn+ transactions a year during the new core system implementation-migration
- Development of key module and automated creation of customer & A/c's in bulk

HCL Approach

Operating Model

- HCL leveraged its global partnerships with various industry leaders wherein,
 HCL - Prime system integrator for the programme
 - **Deloitte** Programme management, Change management & Consultancy **Misys** - Software Provider of FBEplatform
- Project duration in three stages, Implementation less than a year, migration 2 years & Support 10 years

HCL's approach to solving the problem

- Implementation of FBE, which is one of the most advanced core banking platforms in the world at this time
- User friendly presentation layers offered for right information to be at right place to the right user
- "User Driven Controls" over business processes, configuration parameters offer flexibility in terms of continuously "changing ways of working" with more focus towards customer satisfaction

 Implemented "Service oriented Architecture" based approach that brings extreme agility in terms of introducing new products, processes, services as per demand

Impact

- Specialized skills in FBE, upgrading the product to suit the clients' requirement of growing volume of transactions and accounts
- Futuristic Payment network catering to payments and repayments to the tune of ~69 mn GBP
- · Reusability of the test packs
- Reduced Time and cost for reconciliation of accounts and payments by 60% and 40 % respectively
- XML framework provides faster performance in terms of input and process
- ISO 20022 compliant payment system

Scope of Work: Development, Configuration, Data Set-up, Migration, Integration, SIT, UAT Support, Go Live Production Support, Business Process Re-engineering



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