

HCL's iGOVERN® Mobility Solution



The Problem

Police Forces across the UK are facing unprecedented challenges both operationally and financially. There are budget cuts putting direct pressure on the available resources. At the same time, crime is becoming more and more sophisticated and expectations from the communities increasing.

The only way these challenges can be addressed is by making processes/officers more efficient, providing officers with all the relevant information they need, when and where they need it and by taking redundancies out, making efficient use of resources at hand.

HCL's iGOVERN® Mobility solution is based on the latest technologies and is ready to face these challenges.

What Can HCL Do?

HCL's iGOVERN® Mobility Solution allows front line police officers access to all the force's local and national systems directly from the streets providing them with all the relevant information they need bringing significant operational efficiencies. iGOVERN® Mobility provides the most comprehensive set of mobile functionality covering all the key business processes.

Being a revenue neutral solution, it protects existing investments by the use of existing infrastructure and reconfiguration of existing devices. The solution is built using a rich user interface thus enhancing the user experience and providing a higher level of usability, efficiency and performance.



Main Features of HCL iGOVERN® Mobility

- Device agnostic
- Process driven solution versus standard data capture forms
- SaaS based solution self manages infra elasticity without burdening force IT
- Fast implementation cycles for out of the box functionality
- Offline working – seamless working in and out of network coverage
- Mobility guard to prevent misuse
- Usability - designed for officers by officers
- Robustness – high availability (99.98 %)
- Supports smartphones, tablets and laptops/desktops

“HCL iGOVERN® offers a proven solution which is quick to implement, simple to use and provides all the functionality a front line officer needs on the street”

The iGOVERN® Mobility Solution



Benefits

The key business benefits of iGOVERN® are as follows:

- Increased visibility of officers
- Increased control room capacity
- Officer time savings successfully proven at reference sites
- Increase in intelligence report submission
- Availability of more digital evidence
- Reduction in Tetra network costs
- Reduction in travel costs
- Increased data quality
- Reduced training requirements

Our Proposition

HCL iGOVERN® Police Mobility offers a proven Mobility Solution which is quick to implement, simple to use and provides all the functionality a front line officer needs on the street. It is truly device agnostic and supports different device types (Smart Phone, Tablet, and Laptop) and Platform (Blackberry, Microsoft, iOS and Android) at the same time. It has transformational impact on the policing process and is delivered with a comprehensive suite of management tools to ensure extensive visibility to Chief Officers.

The HCL team have the experience and knowledge to support the Force through the development of your business case, the interrogation and scoping of your immediate and future needs in mobilization and a partnership for delivery and on-going support and continued development.

We offer a partnership approach to transformation which is referenceable, measureable and compelling.

How iGOVERN® Works



The Next Step

For further information on the iGOVERN® solution, or to chat to one of our solution experts, please contact HCL at integrated.applications@hcl.com