

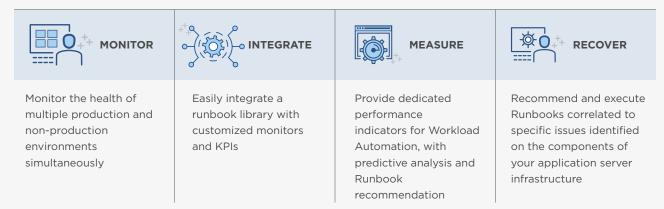


OVERVIEW

Enterprises depend on Workload Automation to manage business critical workloads, reduce operating costs and deploy new services faster. **HCL HERO** (Healthcheck and Runbook Optimizer) effectively helps IT Administrators monitor the health of their servers and perform informed recovery actions with specialized Runbooks, keeping your multiple Workload Automation environments responsive and reliable. Reduce manual labor, reduce downtime of servers, and improve IT operational efficiency across the enterprise.

CAPABILITIES

HCL HERO effectively combines centralized application monitoring with Runbook automation, providing a solution dedicated to Workload Automation, that makes your infrastructure easy to control and hassle free. It helps:



BENEFITS

HCL HERO brings the benefits of Artificial Intelligence (AI) technology to customers.

By providing an automated, intelligent solution to monitor the health of your Workload Automation environments, HCL HERO frees up IT Administrator's time and reduces manual effort:



OUT-OF-THE-BOX MONITORS AND RUNBOOKS



PREDICTION ON KPIS TRENDS

- Eliminate the need to manually maintain custom monitor scripts
- Open platform to Integrate predefined custom monitor scripts and Runbooks
- Provide actual KPIs, such as throughput and queue monitoring
- Provide Al-powered trend estimation of KPIs to predict potential problems



FAILURE PREVENTION

- Provide intuitive dashboard with warnings and errors prioritization and email notifications
- Control internal queues exhaustion before system hangs



ACHIEVE OPTIMUM PERORMANCE

- Get insights on your infrastructure weaknesses
- Monitor critical agent availability
- Plan resources allocation

