HCL

HCL HERO

An IT Administrator's best friend

PRODUCTS & PLATFORMS
by HCL Technologies

OVERVIEW

Enterprises depend on Workload Automation to manage business critical workloads, reduce operating costs and deploy new services faster. **HCL HERO** (Healthcheck and Runbook Optimizer) effectively helps IT Administrators monitor the health of their servers and perform informed recovery actions with specialized Runbooks, keeping your multiple Workload Automation environments responsive and reliable. Reduce manual labor, reduce downtime of servers, and improve IT operational efficiency across the enterprise.

CAPABILITIES

HCL HERO effectively combines centralized application monitoring with Runbook automation, providing a solution dedicated to Workload Automation, that makes your infrastructure easy to control and hassle free. It helps:

MONITOR	INTEGRATE	MEASURE	RECOVER
Monitor the health of multiple production and non-production environments simultaneously	Easily integrate a runbook library with customized monitors and KPIs	Provide dedicated performance indicators for Workload Automation, with predictive analysis and Runbook recommendation	Recommend and execute Runbooks correlated to specific issues identified on the components of your application server infrastructure

BENEFITS

HCL HERO brings the benefits of Artificial Intelligence (AI) technology to customers.

By providing an automated, intelligent solution to monitor the health of your Workload Automation environments, HCL HERO frees up IT Administrator's time and reduces manual effort:

OUT-OF-THE-BOX MONITORS AND RUNBOOKS

- Eliminate the need to manually maintain custom monitor scripts
- Open platform to Integrate predefined custom monitor scripts and Runbooks

PREDICTION ON KPIS TRENDS

- Provide actual KPIs, such as throughput and queue monitoring
- Provide AI-powered trend estimation of KPIs to predict potential problems

FAILURE PREVENTION

- Provide intuitive dashboard with warnings and errors prioritization and email notifications
- Control internal queues exhaustion before system hangs

ACHIEVE OPTIMUM PERORMANCE

- Get insights on your infrastructure weaknesses
- Monitor critical agent availability
- Plan resources allocation

For more information, please contact us at products-info@hcl.com