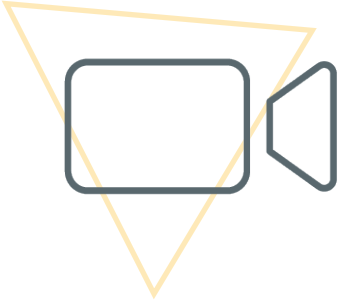# Major Entertainment Company's Clarity Upgrade and Migration Get High Ratings

This major entertainment company produces, sells, markets and distributes filmed entertainment for global audiences under some of the most recognized labels in the media industry.

The Plot

In 2018, the customer, a global entertainment company, initiated a project to migrate Clarity from on-premise to a SaaS platform, but paused the project halfway through the action due to shifting priorities. Fast forward to October 2019, when the customer's extended support agreement for version 12.1 was about to expire and unused SaaS platform subscriptions were going to waste, landing on the cutting-room floor.

The media industry giant approached Enterprise Studio about restarting the project where it had been paused, to complete the upgrade to 15.7. We informed the customer's stakeholders about Broadcom migrating SaaS operations to Google Cloud Platform (GCP), so the company realized that time was even more of the essence.

Enterprise Studio to the Rescue

The project had a nine-week turnaround and was scheduled to wrap at the end of April 2020, a challenging timeline made even more so by COVID-19 shelter orders. During the original project, CA Technologies engineering performed the upgrade and the move from on-premise to SaaS for the customer's development environment.

However, after two years, that effort had become stale, so Enterprise Studio had to hit the rewind button, starting all over again with the upgrade and migration environments to Google Cloud Platform. The team also picked up configuration, testing (including transaction adapter interface testing), and Jaspersoft report development. While the project did not include formal education, a training guide was produced during the original project, and the Enterprise Studio team walked the customer through the guide to help ensure adoption and success.

A Blockbuster Ending for All

The new solution provides an enhanced user experience including the new UI and new functionalities such as road mapping, custom investments, hierarchies, blueprints, team resources and enhanced resource management. The customer gives the new functionalities high ratings and plans to use them in the near future. During the migration, the Enterprise Studio team resolved other minor issues, including improving the end-user experience and streamlining the customer's budget planning with expanded grouping levels and the introduction of cost type.

Now that the customer is stable on the SaaS platform, Broadcom will soon migrate the company to Google Cloud Platform, which will reduce the customer's costs.

About Enterprise Studio

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Whether you're an established Global 500 company or a new disruptive force in your industry, we can help you navigate complexities that come with competing in an inter-connected digital era.

We can help you achieve your desired business outcomes, quickly and confidently, by leveraging our team of seasoned technologists, coaches, and educators and our power as a global solution provider and Tier 1 global value-added reseller of Broadcom CA Technologies enterprise and mainframe software.

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