HCL

HCL helps leading manufacturer manage and optimize cloud spend on AWS and Azure

Customer profile

The client is one of the world's leading manufacturer of recyclable products made from responsibly sourced, organic raw materials. They are one of the global providers of sustainable and safe solutions for the forest-based bio industry.

18,000 employees

12+ countries

Annual revenue over **$8.6** billion dollars

Customer challenge

Lack of real time cost visibility to account and business owners

Inefficient KPI monitoring and multi cloud dashboarding.

Poor tagging management process with no uniformity in tagging nomenclature, presence of large proportion of untagged resources and no tags denoting portfolios or service areas

Unavailability of show back reports to various portfolios and service areas.

Under-utilization and abandonment of resources, adding to wastage and resulting in budget overrun.

The HCL solution

Deployed HCL FinOps to help address the clients' business challenges. HCL FinOps largely combines the principles (and representation) of DevOps, Finance, Business, and Procurement, while focusing on ending the siloed working of these teams. It looks at business metrics for cloud consumption rather than as a cost center, thereby ensuring prediction of cloud cost and value. It is agile and can be controlled despite being available to anyone in 'as-a-service format'.

- Successfully enabled real time visibility and cost monitoring through customized dashboard

- Successfully defined their standard tagging nomenclature across AWS and Azure accounts, and enforced tagging policy for efficient tag management.

- Developed recommendations for commercial, business, and operational/functional KPIs based on user/persona motivation

- Efficient account – portfolio mapping done to identify and policies created to segregate cost between different service areas and portfolios

- Successfully enabled role-based user views for CIO, application owner, service area owner etc. for facilitating transparency across multiple accounts

- Provided in-depth reporting and analytics capability with detail-level data

- Successfully provided a standardized approach to identifying and executing cloud cost optimization

Tools, technologies and best practices used

HCL FinOps brings a set of gold standard blueprints and proven cost saving methodologies, best practices and proprietary toolset supporting various functions like Resource Tagging, Shared Cost Management, Anomaly Detection, Optimization Recommendations, Automation, Budget Alerting, Policy Management etc.

Benefits

31% monthly savings through the continuous cost optimization and governance programs

Empowered the application and account owners with actionable insights and real-time decision-making ability.

Significant reduction in cloud cost wastage with the right set of recommendations and rightsizing

Better visibility and transparency of the cloud spend across the distributed system and teams.

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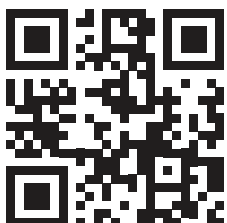
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HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P. HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on September 30, 2021, HCL has a consolidated revenue of US$ 10.82 billion and its 187,634 ideapreneurs operate out of 50 countries. For more information, visit www.hcltech.com

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