

# Countering **intellectual property** risks and aligning with privacy mandates

For an integrated energy and chemical company, using DLP deployment and BAU operations



## Customer profile

A South African integrated energy and chemical company that produces different synthetic and liquid fuels, chemicals, and electricity.

## Business needs

The client wanted to develop and support a Data Loss Prevention (DLP) program to comply with data privacy mandates and alleviate risks to intellectual property. The business needed to:



Implement single centralized data loss prevention program



Evaluate internal resources



Meet compliance mandates

## HCL solutions and services

The solutions implementation process was laid out in four stages:

- 1. Planning the end-state roadmap:** A program roadmap was drawn that proposed the design and transformation process as well as the technology selection.
- 2. Framing the solution architecture:** This involved the following:
  - a. Architecting the controls.
  - b. Understanding the scope – regulatory requirements and security functions.
  - c. Defining appropriate processes.
- 3. Solution deployment:** The deployment process consisted of:
  - a. Ensuring pre-requisite readiness.
  - b. Deploying DLP technology.
  - c. Implementing policy configuration.
  - d. Process implementation.
- 4. Post deployment services:** This involved the transition to the DLP program and go-live. This stage also included ongoing support services such as process improvements, platform and security incident support, and reporting.

With HCL's skilled expertise and hands-on support the client was able to secure their intellectual property while remaining compliant



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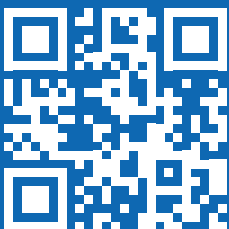
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