

Cloud transformation for Learning Management System

Smooth transition to digital classroom

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CLIENT BACKGROUND

The client is a prestigious research university that has been in existence for more than 200 years, having campuses in the U.S. and Spain. Recognized for its world-class academics, life-changing research, compassionate healthcare, and a strong commitment to faith and service, students here are offered a highly rigorous and deeply transformative education.

HCL has been engaged with this client for the past 4+ years, supporting all applications, including Blackboard Learn and Canvas.

BUSINESS AND TECHNICAL IMPERATIVE



Migrate the Learning Management System (LMS) from On-Premises to SaaS cloud systems



Make the learning process more engaging and interactive via a userfriendly and enhanced video platform



Reduce the maintenance cost



Support multiple languages



Seamless integration with third-party apps



SOLUTION HIGHLIGHTS

Within 6 months from Blackboard to Canvas migrated around

14k courses,

100 accounts,

16k users,

13K enrollments,

13 data feeds



95%+ courses were seamlessly migrated from Blackboard to Canvas.

Single sign-on

(SSO) with Okta was



Created modules, quizzes, question banks, and calendar events in Canvas, managed the content, and fixed broken links





Grades lifecycle set up was implemented



used

Learning Tools Interoperability (LTI) migrations completed - ExamSoft, Panopto, Pearson, Smart Thinking, McGraw Hill Campus, Google Drive, Lockdown browsers, etc.





BUSINESS AND TECHNICAL BENEFITS



On-Premises maintenance of server and applications are not required in Canvas (New LMS) SaaS system



Data backup and storage are taken care by Canvas vendor



Growing with Canvas and Sandbox course designed for instructors for practice activities



Migrated non-banner (Enterprise Resource Platform-ERP) courses to Canvas



Clean up of withdrawal students in Canvas

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