Cloud transformation for Learning Management System
Smooth transition to digital classroom

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CLIENT BACKGROUND

The client is a prestigious research university that has been in existence for more than 200 years, having campuses in the U.S. and Spain. Recognized for its world-class academics, life-changing research, compassionate healthcare, and a strong commitment to faith and service, students here are offered a highly rigorous and deeply transformative education.

HCL has been engaged with this client for the past 4+ years, supporting all applications, including Blackboard Learn and Canvas.

BUSINESS AND TECHNICAL IMPERATIVE

- Migrate the Learning Management System (LMS) from On-Premises to SaaS cloud systems
- Make the learning process more engaging and interactive via a user-friendly and enhanced video platform
- Reduce the maintenance cost
- Support multiple languages
- Seamless integration with third-party apps
SOLUTION HIGHLIGHTS

Within 6 months from Blackboard to Canvas migrated around

14k courses,
100 accounts,
16k users,
13K enrollments,
13 data feeds

95%+ courses were seamlessly migrated from Blackboard to Canvas.

Created modules, quizzes, question banks, and calendar events in Canvas, managed the content, and fixed broken links.

Single sign-on (SSO) with Okta was used.

Grades lifecycle set up was implemented.

Learning Tools Interoperability (LTI) migrations completed - ExamSoft, Panopto, Pearson, Smart Thinking, McGraw Hill Campus, Google Drive, Lockdown browsers, etc.
On-Premises maintenance of server and applications are not required in Canvas (New LMS) SaaS system

Data backup and storage are taken care by Canvas vendor

Growing with Canvas and Sandbox course designed for instructors for practice activities

Migrated non-banner (Enterprise Resource Platform-ERP) courses to Canvas

Clean up of withdrawal students in Canvas

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