

Redefined data management For a leading social media platform



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Client description

The client is one of the largest social networking platforms, with billions of active users and being one of the highest contributors to global internet usage in 2020.

Business challenges

The client struggled to streamline its data management processes, thanks to its complex legacy data platforms and lack of a strategic roadmap. This led to the following:

Challenges in making informed decisions because of disparate data spread across different systems

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Inconsistency in handling BI requests and lack of standardization in SLA and ETA adherence

Lack of end-to-end traceability

Decreased efficiency for task management and BI requests

Lack of proactive identification and mitigation of risks associated with data sources, ETL operations, networks, tools, and more

Ineffective tracking of managed services

Our solution

To help the client capitalize on its data streams and enable their end-to-end monitoring, HCL Technologies implemented the following:-





As a part of its innovative approach to expedite the client's 'data-to-value' cycle, HCL Technologies delivered the following technology solutions:-



Business impact

HCL Technologie's data and analytics solutions and global innovation model empowered the client to unleash the following business benefits:-







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