

HCL

Reinvented and streamlined **decision-making**

For a global information services
and publishing company



www.hcltech.com

01

About the client

The client is one of the largest global information services providers and publishing companies. Founded in 1987 and headquartered in Alphen aan den Rijn, Netherlands, Philadelphia, and United States, the company serves legal, business, tax, accounting, finance, audit, risk, compliance, and healthcare markets across 150 countries.



02

Business Challenges

The client faced the following challenges:

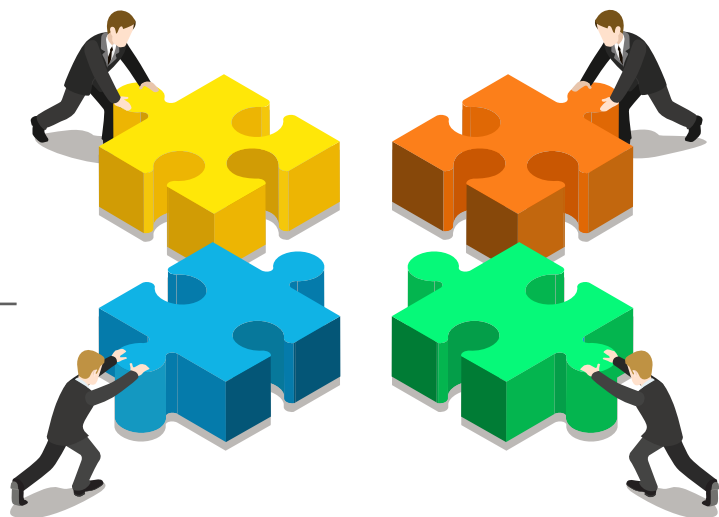
- ▶ Limited reporting capabilities in terms of scope and scale
- ▶ Limited competitive analysis capabilities of the market performance of competitive products and customer units, severely restricting holistic performance assessment and quicker decision-making
- ▶ Consolidation of customer-unit wide data required manual intervention and was time-consuming
- ▶ Additions of new products and services through mergers and acquisitions, new/ad-hoc product groupings of existing products, and more, were challenging



03

Our Solution

To enable the client overcome their business challenges and make better and quicker decisions, HCL Technologies



- ▶ Enabled data reporting by using the Tableau desktop and publishing it on the Tableau server
- ▶ Consolidated financial data reporting across all the current customer units and enabled the client to have a single source of truth. HCL Technologies also scheduled automated syncs for data extraction from the source systems and data cleansing
- ▶ Built financial reporting solution on mobile, so that the client could enable its CXOs and leadership to access push and pull type reports on mobile devices for faster decision-making

Technologies offered



Database:
Oracle



Data Modeling
tool:
**Dimension
modeling using
Oracle**



ETL tool:
**PL SQL
Procedures**



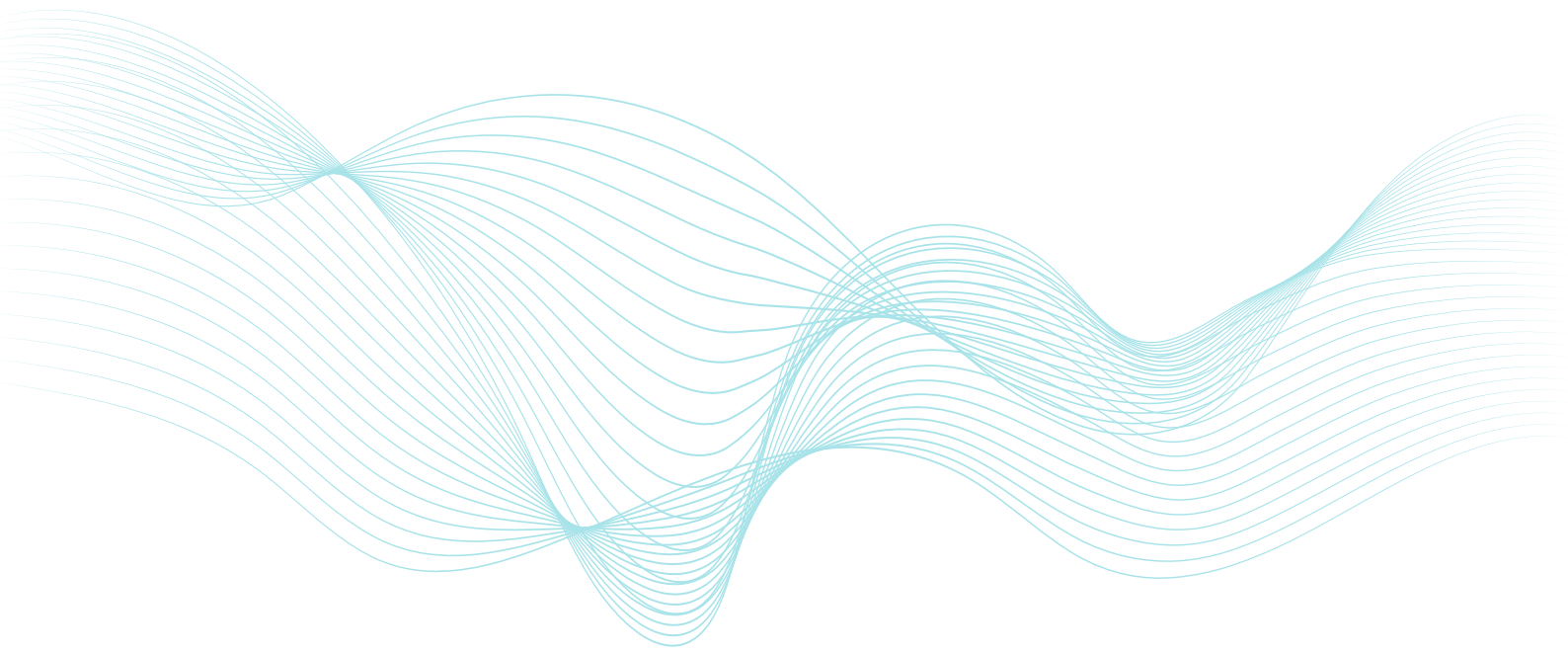
Reporting
tools:
Tableau

Business Impact

HCL Technologies' holistic approach toward automation and data management paved the way for the client to gain the following benefits:

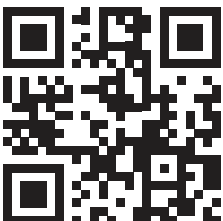
- ▶ **50%** estimated report consolidated financial data throughout the customer segments of the company
 - ▶ **25-30%** improvement in overall quality of code and processes
 - ▶ Streamlined and automated deployment processes
- Enabled dynamic data access for any period based on the requirement. The actions were applied at the report/dashboard level
- ▶ **20-30%** productivity gain and dashboard views for various status reporting.
 - ▶ Offered dashboard views for various status reporting
 - ▶ Easy accessibility of reports without manual dependency, enabling last-mile revenue for the purpose of accurate reporting.





HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy, through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship™ enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P. HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.



As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on March 31, 2022, HCL has a consolidated revenue of US \$11.48 billion and its 209,000 ideapreneurs operate out of 52 countries. For more information, visit www.hcltech.com