



Clinical device provisioning services

Working with Fortune 500 as well as small-to-mid-size life sciences companies globally, HCL Technologies has the knowledge, expertise, flexibility, and resources to meet clients' end-to-end clinical device provisioning needs. Our customized device provisioning services deliver reduced complexity for clients and ensure a positive experience for patients.



Device Kitting

Simplifying patient program (patient outcome reporting, ePRO, eCOA, real-world data) setup through complete solutions for all your clinical device kitting requirements

- Kit design/custom kitting as per client's requirements



Smart Device setup:

- Application configuration
- Device registration
- Biomarker pairing
- Testing / QC

Global Device Logistics



HCL Technologies offers logistics and consulting services with a deep understanding of international trade concerns for global device deployment

- Global depots across US, Europe, and Asia - Pacific
- Shipping across 70+ countries
- Guidance and consulting services on international shipping regulations and medical device regulations
- Reverse logistics includes device retrieval, testing and redeployment

Patient Enablement



Maximizing patient adoption and adherence through omnichannel support services

- Help desk: patient technical support service desk
- Patient on-boarding and off-boarding
- Training and user guide design and delivery
- Patient compliance monitoring

Medical Device Management



30 years of experience providing services in a highly regulated environment

- Global regulatory requirements: FDA: 21 CFR Part 820 and (EU) 2017/745
- ISO 13485 certified depots in US and EMEA
- Validated systems: learning management, CRM, and logistics

Mobility Services



Mobile device management (MDM) services to configure and manage devices and data

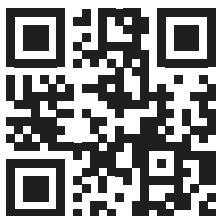
- MDM engineering
- MDM administration
- Image creation and maintenance
- Hosting services



HCL Technologies (HCL) empowers global enterprises with technology for the next decade today. HCL's Mode 1-2-3 strategy, through its deep-domain industry expertise, customer-centricity and entrepreneurial culture of ideapreneurship™ enables businesses to transform into next-gen enterprises.

HCL offers its services and products through three lines of business - IT and Business Services (ITBS), Engineering and R&D Services (ERS), and Products & Platforms (P&P). ITBS enables global enterprises to transform their businesses through offerings in areas of Applications, Infrastructure, Digital Process Operations, and next generation digital transformation solutions. ERS offers engineering services and solutions in all aspects of product development and platform engineering while under P&P, HCL provides modernized software products to global clients for their technology and industry specific requirements. Through its cutting-edge co-innovation labs, global delivery capabilities, and broad global network, HCL delivers holistic services in various industry verticals, categorized under Financial Services, Manufacturing, Technology & Services, Telecom & Media, Retail & CPG, Life Sciences, and Healthcare and Public Services.

As a leading global technology company, HCL takes pride in its diversity, social responsibility, sustainability, and education initiatives. As of 12 months ending on December 31, 2021, HCL has a consolidated revenue of US \$ 11.48 billion and its 208,000 ideapreneurs operate out of 52 countries. For more information, visit www.hcltech.com



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