

# Creating an enterprise integration factory service

For one of Australia's largest Non-profit organizations providing care & support services



## About the client

The customer envisioned a modernization program in a bid to supercharge its longer-term growth strategy within the Home and Community Care (HACC) market and streamlining Enterprise Workforce Management (WFM) practices. The program included analyzing the application landscape (on-premises, cloud) and the related integration flow including all data mapping and transformation rules, and eventually building and modernizing integration touchpoints.

## Business challenges



## Our solution



Set up a scalable and flexible integration factory service powered by Azure-based integration platform to fulfill their integration needs



Enabling right-fit integration patterns (e.g., pub-sub, scheduled, file-based) to foster standardization, reusability and address future scalability



End-to-end cloud native integration capability using Azure iPaaS Services and DevOps practices for environment creation

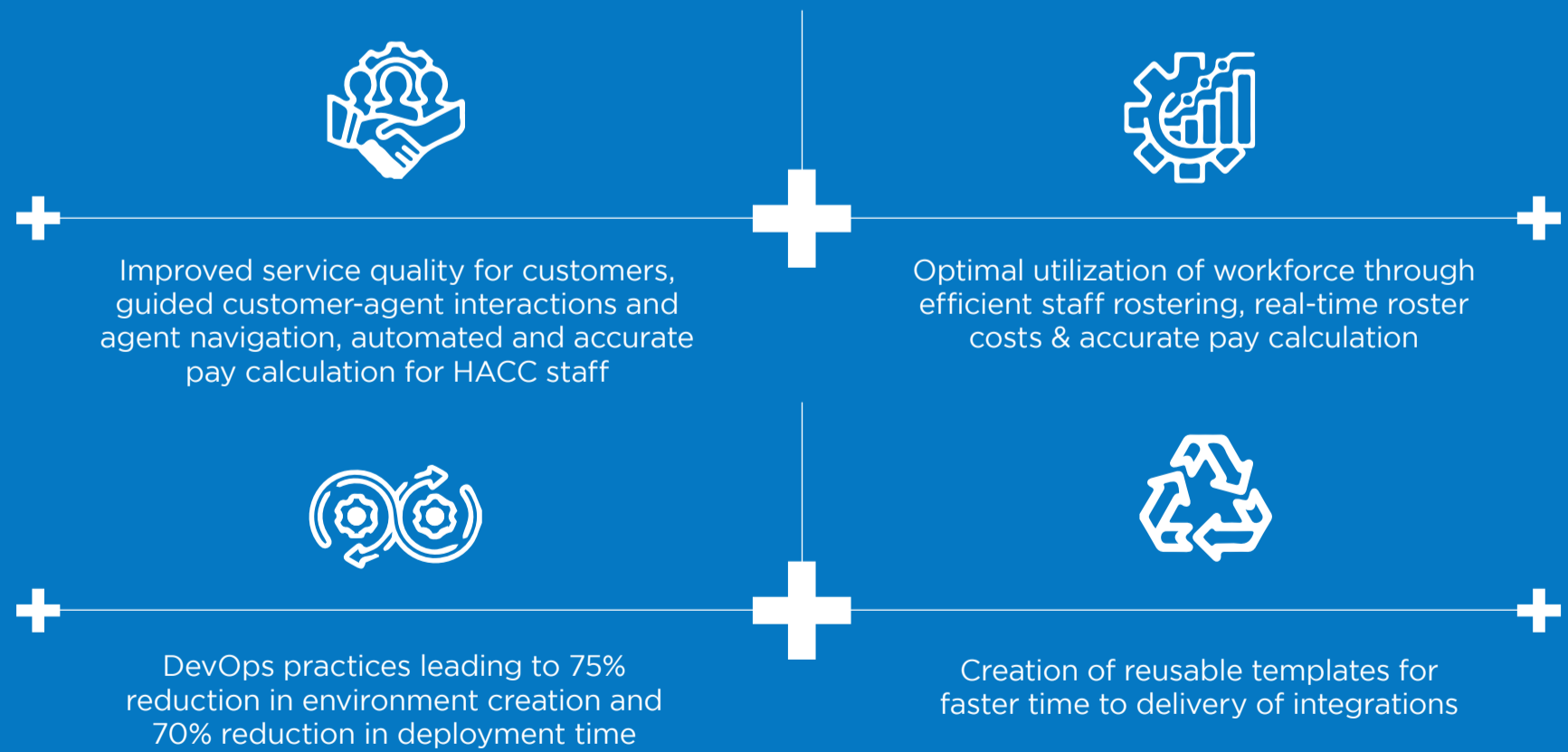


Unified factory practices and a federated factory operating model and execution based on agile practices



A 13-week discovery, design, foundation phase to discover the integrations (new and replacements), platform assessment, establish HLDs, LLDs, logical data models, and set-up the factory foundation

## Business Benefits



✉ For any queries, please reach out to us at [digitaltransformation@hcl.com](mailto:digitaltransformation@hcl.com)

