Veeva R&D implementation, lifecycle & support

Making a world of difference around the globe

Veeva experience center and R&D IT development & support

Realize the potential of your Veeva application and enhance user adoption

Working with 80% of the world's top pharmaceutical companies in 175 countries, HCL Technologies has the knowledge, expertise, and resources to enable rapid adoption of the Veeva applications. Our single point of contact experience centers ensures that users realize the full value of Veeva's solutions.

Veeva premiere partner

Global Veeva Experience Center
65,000+ end users

Instructional Design, Coching & Traning Delivery

60,000+
Users Trained

Mobile Hardware
Services

150+
Veeva Certifications

19,000+
Ideapreneurs in Life
Sciences & Medical Devices

85+
Life Sciences & Medical
Devices Customers Worldwide

Tier I, II, III
Application Support,
Integrations & Implementations

Veeva partnership

HCL Technologies partners with Veeva to provide life sciences customers with comprehensive end-user experience center offerings for key clinical trial applications such as EDC, CTMS, and ePRO, investigator portals, LMS and IRT/IVRS. Our focus and experience in the life sciences industry, along with our holistic approach to the end-user experience, allow customers to realize the full advantage of Veeva's leading cloud-based solutions.

Our teams offer end-to-end services for Veeva: 24/7 support in more than 30 languages, end-user application support and training, iPad/iPhone services including user support, deployment, ongoing hardware, and mobile device management, project management, validation, and business analysis.

Veeva clinical suite
(EDC, Coder, CDB, RTSM, Study Startup, eTMF, CTMS, Payments, Site Connect, eConsent)

- Integrations with upstream and downstream R&D systems
- End-to-end document management
- Tier I, II and III integrated support
- Data management

Veeva quality management suite (QMS and quality documents)

- Project management, requirements management for Veeva QMS
- Integrations
- Tier I, II, and III integrated support
- Data management

R&D IT support

- eClinical technologies
- Investigator portals
- Safety systems
- ePRO applications

360-degree experience center, deskside, and IT support

- Enterprise and business application support
- Data management
- Tier I, II, and III integrated support
- Hardware and software

mHealth in clinical trials support

- One-stop-shop for complete mHealth enablement
- Veeva clinical suite (EDC, coder, CDB, RTSM, study startup, eTMF, CTMS, payments, site connect, eConsent) enablement
- Internet of things – medical device design
- Library of FDA approved biomarkers
- Device provisioning and support in the US, Europe, and Asia
- EHR/EMR integrations
- Patient health management platform
- Omni-channel patient support

Medical device and diagnostics

- Regulatory document management
- DHF / DMF submissions, DHF/DMF remediation
- QMS consolidation
- Tier I, II, and III integrated support
- Data Management

Remote hardware depot & kitting

- Workstation management
- Fulfillment services
- Kitting and hardware deployment
- Break/fix and asset management
- Provisioning of devices to clinical sites
- Depot locations in the US, Europe, and Asia an industry exclusive

HCL Technologies life sciences deliver technology Implementation, enablement, and support solutions through its 19000+ team across 52 countries, we provide formidable value to our clients.

For any queries please reach out to **cs_marketing@hcl.com**

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