

EXACTO

kicks automation into
overdrive for Swedish
motorbike manufacturer.



Overview

One of Sweden's leading motorbike manufacturers with operations across Europe wanted to reduce and improve accuracy while accelerating their invoice processing system. The client selected HCL's EXACTO™ product and integrated its advanced Robotic Process Automation (RPA) capabilities with their E-Business Suite (EBS) to automate the highly complex but repetitive task of processing multi-lingual invoices from more than a thousand vendors.

Business Challenge

The client operates in a complex vendor ecosystem with over 1400 European vendors from across multiple language regions. This required the client to direct their highly skilled talent towards repetitive and mundane tasks such as manual data entry while also burdening their overhead as it required them to manually maintain logs for every action in order to meet audit and compliance requirements. The client wanted to automate this entire process while also ensuring high levels of quality and accuracy that would free up skilled resources, increase throughput, reduce errors, and save costs.

Solution Delivered

HCL stepped into this project with the implementation of EXACTO™ which offers an end-to-end automation solution as it easily integrates with their E-Business Suite. The EXACTO™ product is designed with machine learning, deep neural networking, and natural language processing capabilities that can rapidly and intelligently process large volumes of invoice documents. Moreover, the solution is also capable of extracting information from thousands of invoices in multiple languages rapidly as it can incorporate all the necessary business rules to reduce exceptions.

The EXACTO™ product was seamlessly built into the client's existing workflow alongside the Toscana Business Process Suite that enabled it to track the progress of the invoices under process while also giving the client the interface to validate the final output. In order to ensure a smooth implementation, HCL also provided the training of the EXACTO™ product on customer's sample forms and developed a platform that enabled integration with existing applications.

Benefits

In collaboration with RPA and HCL's Toscana Business Process Suite, our client was able to:



Reduce Average Handling Time (AHT) by 40% and increase scalability



Provide more than 80% accuracy at field level for all documents



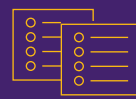
Ensure improved audit trails and regulatory compliance



Automate vendor identification and verification from unstructured data



Automate data extraction without configuring each input template



Enable rich domain ontology to process invoice documents