



## **DESIGNING INNOVATIONS** **TOWARDS SEAMLESS PROCESSES**

HCL HELPS A LEADING TRAINING ACADEMY WITH REDUCED TIME AND EFFORT, SCALABILITY AND WORKFLOW-DRIVEN BUSINESS SOLUTION



MEDIA, PUBLISHING & ENTERTAINMENT

### **CLIENT DESCRIPTION**

The client is a leading professional training academy offering a variety of programs for adults, both online and classroom-based.

### **BUSINESS NEED**

The client sought a real-time scalable solution for its short term, tailor-made, and certification courses worldwide.

### **BUSINESS OBJECTIVE**

- Implementation of PeopleSoft Campus Solution 9.0 catering to specific requirements for short term, tailor-made and certification courses leveraging PeopleSoft delivered functionalities
  - Data conversion and reconciliation
  - Interface with external government systems, payment gateways, IDMC, Blackboard, Library system, HR, and FIN systems
  - Performance/ Vulnerability Testing
  - Extensive end user training
- Application Support and Maintenance of PeopleSoft Campus solution

### **HCL SOLUTION**

- Re-designed the business processes aligned to the academic life cycle
- Mobilized a fully-integrated solution, with real-time course-wise profitability calculations
- Engineered niche processes specifically to handle local students, foreign students, local company sponsored students, foreign company sponsored students with auto trigger of e-mails and updates to all stakeholders
- Maximized use of PeopleSoft application keeping customizations to the delivered functionality at the bare minimum
- Enabled a detailed training program for all stakeholders

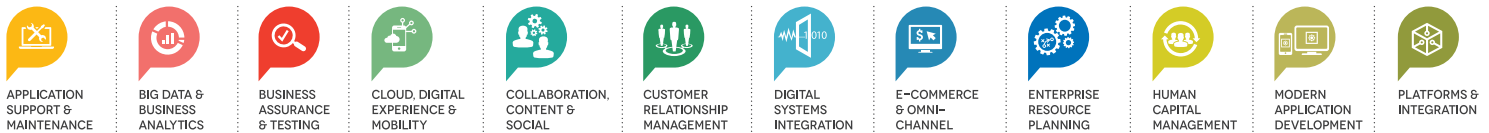


## TECHNOLOGY UTILIZED

- PeopleSoft Campus Solutions Version 9 – Student records, student financials, campus community, academic advisement, and admissions
- Oracle 11g
- Windows

## BUSINESS BENEFITS

- 25% reduction in admissions processing time and effort
- Over 75% reduction in errors/ issues count during admissions/ enrollment
- Scalable solution with capability to handle unlimited courses and 100,000+ students
- Workflow-driven business solution – with audit trails, real-time access to course/ instructor scheduling, student fees, and course profitability
- Data dictionary as a quick look-up of data model for references and future development
- Self-sufficient in configuration of business rules
- Minimum support spent and reduction in TCO



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