



# HCL HELPED A **FOOD PROCESSING** COMPANY WITH TECHNOLOGY AND FUNCTIONALITY UPDATES SURROUNDING THEIR LX, ION AND SCE ENVIRONMENT



## > The Client

The client is a large food processing company based out of Elwood, Indiana. It has over 2100 employees and over 135+ LX users.



## > Business Objectives

- The client needed to stay current with technology and functionality updates surrounding their LX, ION and SCE environment and also wanted to deploy IDF to enhance standard reporting and analysis capabilities.
- Maintaining business critical customizations with the ION integration to SCE was of the utmost importance.



## > HCL's Approach and Solution

### Areas of Engagement:

Upgrade to Infor LX V8.3.5 from Infor LX v8.3.4 including WebTop and IDF

- Ensure business critical customizations involving ION integration to SCE were maintained and functional with no disruption to business
- Provide education to IT staff on proper installation and configuration of LX with WebTop and IDF
- Provide training to super users on IDF deployment and use

### Approach Provided:

- Undertake installation and configuration of software (including LX configuration) in conjunction with their IT staff to educate them on the process
- Review and test ION integration with custom BODs
- Provide training to IT staff on proper installation and configuration of IDF
- Provide super user training on IDF



## > Value Delivered

- Successful system upgrade with zero business disruption
- Improved internal capabilities for future system maintenance
- Trained employees on new software



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