



# GET IT RIGHT THE **FIRST TIME**

PLAN, PRIORITIZE AND EXECUTE  
YOUR PROJECTS WITH AGILITY



MEDIA AND ENTERTAINMENT, GAMING, TELECOM

 APPLICATION SUPPORT &  
MAINTENANCE

## HCL ENABLES US BASED LAW INFORMATION AND MEDICAL JOURNAL PUBLISHER CONSOLIDATE BUSINESS PROCESSES

### CUSTOMER INFORMATION

#### Description:

Client is a US based global provider of law information and a medical journal publisher.

#### Domain:

Publishing

### TECHNICAL BACKGROUND

#### Product Version:

HP PPM 7.1, 8.0, 9.12

LDAP, GL (General Ledger), OPA (Oracle Project Accounting)

#### Modules:

- Demand Management
- Project Management
- Financial Management
- Resource Management
- Portfolio Management
- Program Management

#### Engagement Duration:

5+ years

#### User base/Geo Spread:

2000 - US, UK, India

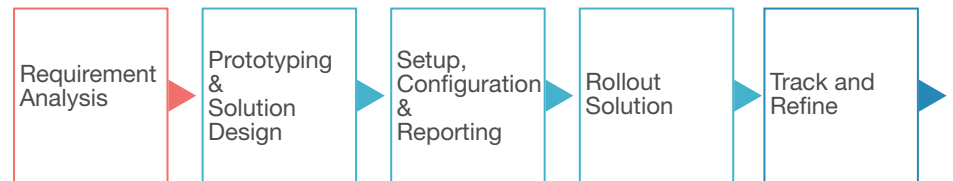
#### Delivery Locations:

- US
- Noida, India

## OBJECTIVES / CHALLENGES

- Develop an integrated project management command and control infrastructure allowing divisional specific project management processes and information while enabling centralized data
- Lack of portfolio view of projects from initiation, execution and management
- Inadequate project management tools
- Ineffective project management processes across divisions, BU's and geographies
- Insufficient tools and analysis to enable delivery improvement
- Inconsistently defined and applied governance and reporting
- Inefficient utilization of highly skilled resources

## PROCESS BLUEPRINTING



## SOLUTION

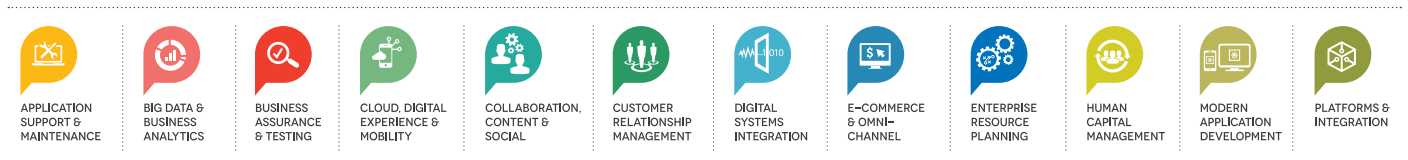
- Develop capability for standard, documented and automated demand and resource management via PPM
- Integrated project management lifecycles. Consolidated budget, Oracle project accounting and GL data for project reporting and proactive project management
- Development of standard processes for project forecast spend data (estimated total cost at completion) for clear project financial status with variances to approved spend and actual
- Resource optimization against multiple customizable criteria available
- What if scenarios for portfolio modelling
- Various reports depicting demand vs. capacity, resource utilizations, divisional dependencies synched project level, weekly project reports, rebase line reporting & trending and many more

## RESULTS & BENEFITS

- Standard HP-PPM tool offered to all business units for PPM management
- Visibility to top management into the initiatives running in the organization
- Consolidation of business processes on one tool from demand management to management of projects
- Change project management focus from administration to delivery
- Effective project planning, management & control
- Standard divisional and project-level reporting
- Standard project financial management and reporting tied to GL and OPA
- Matured process improved the services level and quality

## CUSTOMER FEEDBACK (CSAT: 6.43/7)

“The HCL team has very clearly understood our business needs, created a clear plan of action, executed with high quality, and invested the hours necessary for a successful deployment. We highly value the team’s work ethic and professional manner. The consultants have worked hard to understand the requirements and devise creative solutions. This is an excellent team. Rapid and flawless development of the financial integration work stream moved the project in an incredibly positive direction. Change request work has been rapid and kept our user community happy and interested. HCL will be our vendor of choice.”



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