



HCL HELPS STREAMLINE QA PROCESSES FOR A LEADING ASSET MANAGEMENT CLIENT



CLIENT DESCRIPTION

The client is one of the global leaders in asset management, with extensive capabilities in equity, fixed income, hedge funds, private equity, and real estate.

BUSINESS CHALLENGES

Key issues faced by the client were:

- Inadequate Testing processes
- Documentation and High defect leakage in Production
- Scarcity at availability of trained CRTs resources.

BUSINESS OBJECTIVES

The client was looking out for a Testing Service Provider who can help them achieve the following business objectives:

- Setting up QA process for CRTs
- Test pack creation and maintenance
- Regression testing
- Functional testing
- Test automation
- Report comparison testing
- Quality center administration

ENTER HCL

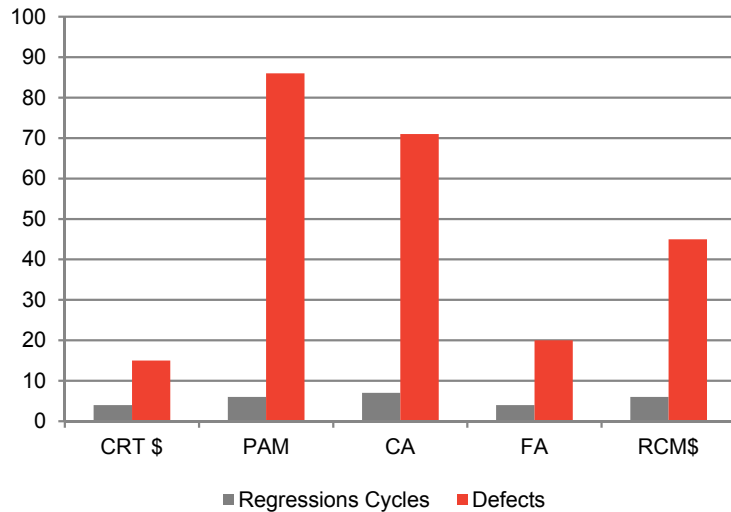
With clear understanding on the Client's business objectives and the challenges, HCL entered into the engagement with its strong domain understanding and expertise in Testing to streamline the QA process.

HCL SOLUTION

HCL solutions helped the client address its pain areas through:

- Implementation of Mercury Quality Centre in all projects to follow standard processes
- Optimum resource utilization - Testing various applications with minimal resources cross trained
- Increased test coverage to control the defect leakage
- Independent QA team with strong domain focus

- Regression/Functional test pack creation for 8 diverse applications
- QA services which included Stress testing, Data reconciliation testing, Interface testing
- Key metrics development
 - Test cycles
 - Defects identification
 - Application count / Resource



BUSINESS BENEFITS

HCL helped the client realize the following benefits:

- Around 60% of CRTs manual cases automated to reduce manual effort
- Defined, documented and institutionalized QA Processes
- CRTs Trained resources
- Skilled team of Business Analyst, Test Lead, Manual/Automation testers.
- Delivery of defect free test release on schedule.
- Key Metrics Developed:
 - Test cycles
 - Defects identified
 - Application count / Resource



Hello there! I am an Ideapreneur. I believe that sustainable business outcomes are driven by relationships nurtured through values like trust, transparency and flexibility. I respect the contract, but believe in going beyond through collaboration, applied innovation and new generation partnership models that put your interest above everything else. Right now 105,000 Ideapreneurs are in a Relationship Beyond the Contract™ with 500 customers in 31 countries. **How can I help you?**

Relationship[™]
BEYOND THE CONTRACT

HCL