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# HCLTech TIBCO Professional Services: Case Studies

**HCL**

# TIBCO Transformation: Client success stories

American  
IT  
company

## More than \$1B revenue enabled by TIBCO stability

TIBCO migration to BW6 enabled client to be cloud native, automate more processes, and support collaboration with their suppliers and partners.

International  
designer and  
manufacturer

## Seamlessly migrated 115+ services

TIBCO migration enabled client to achieve faster, easier, simpler integration of multiple end systems including Salesforce, SAP and TIBCO Business Connect.

Leading  
Bank in  
America

## Cloud journey brought scalability and agility on TIBCO

Client began using cloud as a strategic asset to compete. The new technologies have infused flexibility, scalability and agility and upended the established ways they've been doing business.

World's  
second  
largest  
railway  
network in  
APJ

## Modernizing the railway system

TIBCO migration to BW6 initiated the client's cloud journey and adoption of agility while initiating integration with other open source and data transformation solutions.

# Managed services client success stories



## Travel & Tourism in Europe

**€50 million daily revenue  
Enabled by TIBCO stability**

TIBCO SpotFire implemented to monitor all systems, analyze competitor pricing as well as alerting for critical applications



## Leading telecom and ISP in UK

**100 hrs/month – Efforts savings  
achieved with Automation**

TIBCO Hawk alerts configured for early indication of potential issues. Automation of reporting delivered to save manual efforts on frequent reporting needs.



## Airport authority in Canada

**TIBCO MS is quick in transition  
and taking delivery ownership**

TIBCOM MS team supported critical environments during client holiday season almost immediately after being engaged with very limited transition.



## Telecom provider in Kenya

**Stabilized Order Management &  
BPM platform in short span**

TIBCO MS Team provided extended support to fix critical issues and guided client team in Upgrades to stabilize their highly unstable order management platform. Reduced monthly ticket counts by more than 80%, thereby improving client satisfaction.



## Leading Oil & Gas company in US

**Seamlessly upgraded 150+  
Applications to latest TIBCO  
Stack**

Worked closely with different client teams and other vendors to seamlessly upgrade complex application stack built on TIBCO products.



## Banking group in Spain

**Integrated applications &  
services with NO downtime**

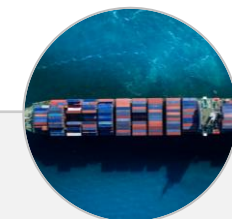
TIBCO MS Team provided round the clock support during implementation of TIBCO PaaS to Integrate both the Banks' Services and ensured zero downtime.



## American Life Sciences company

**Stability with extensive  
monitoring for TIBCO stack and  
Cloud platform**

Extensive monitoring implemented by MS team and prompt remedial actions taken in case of any issues/alerts.



## German airline and cargo operator

**Consistent performance 24x7  
with >99% availability**

Monitoring and process automation has reduced manual efforts and improved availability due to pro-active identification of issues.

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