

HCLTech | servicenow®

ComplyNow program

Driving compliance strategies
for a secure future



Introduction

In today's dynamic business environment, organizations face various risks threatening their stability and growth. From the increasing sophistication of cybersecurity threats to the complexities of regulatory compliance, the stakes have never been higher. Many organizations need more formal risk assessments that can identify emerging vulnerabilities. This oversight can lead to significant financial losses, operational disruptions and reputational damage, making it imperative for businesses to adopt a proactive approach to risk management.

Redefining a new age of excellence with HCLTech's ComplyNow program

Introducing HCLTech's ComplyNow program:

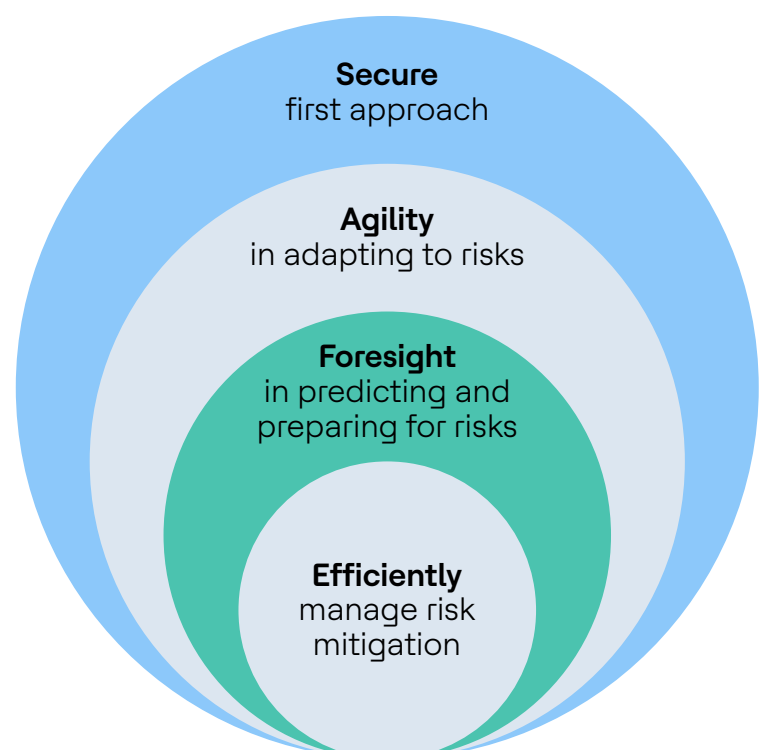
A cutting-edge risk and compliance management program designed to empower global organizations to identify and mitigate risks proactively. Our comprehensive solution enhances your compliance posture by addressing global and industry-specific regulatory requirements. ComplyNow meticulously examines platforms,

configurations, data, processes and business operations risks, focusing on modern challenges surrounding AI, GenAI and sustainable technology. ComplyNow equips organizations with the tools needed to navigate today's complex risk landscape effectively by providing thorough assessments and actionable insights.

A strategic approach to compliance excellence

The ComplyNow program is based on four key principles known as SAFE and is powered by our proven framework, HCLTech's **BRiCS™**.

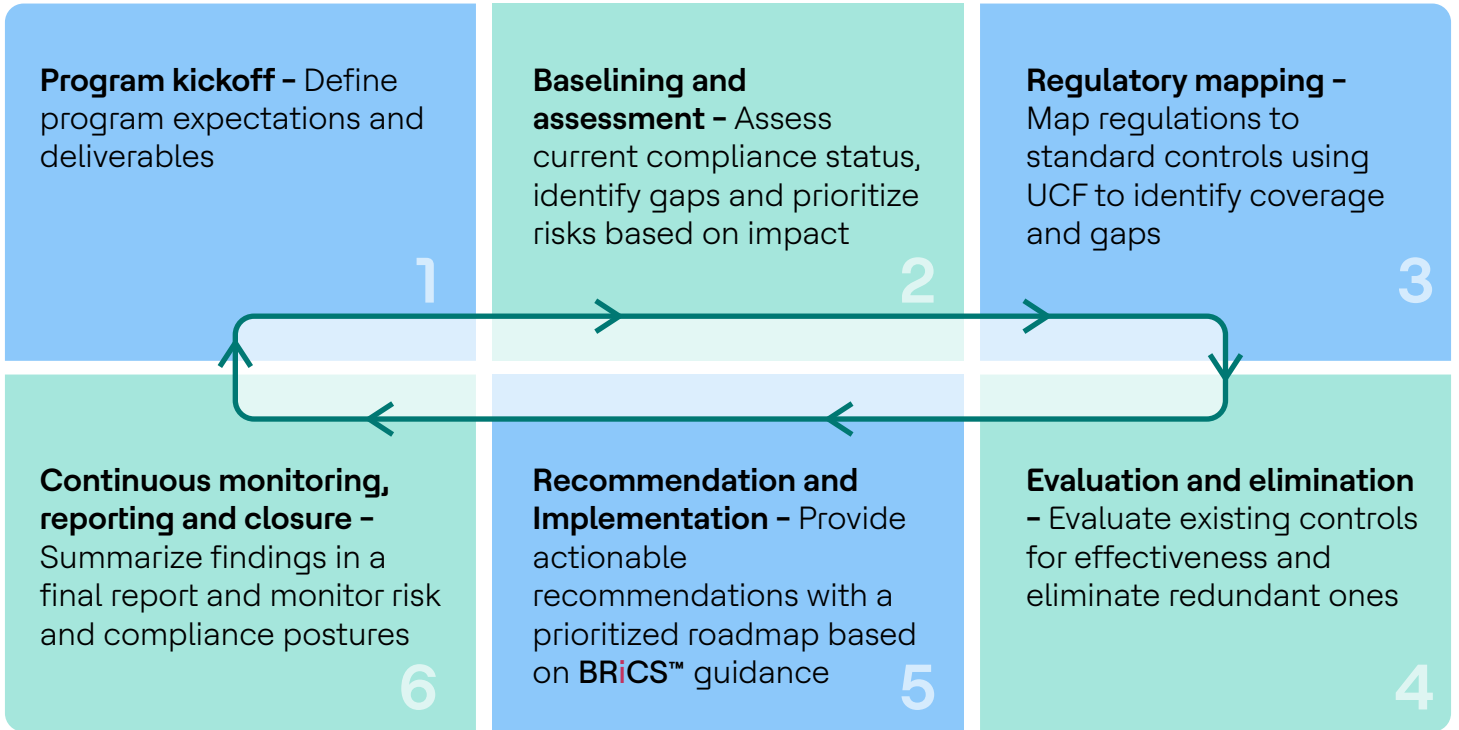
HCLTech **BRiCS™** (Business Risk Intelligence and Compliance Solution) is a comprehensive framework designed to help organizations navigate today's complex regulatory landscape. Tailored for industries like BFSI, healthcare, and retail, **BRiCS™** ensures efficient compliance with all requirements. By benchmarking governance, risk, and compliance processes and adopting industry-standard workflows and controls, **BRiCS™** accelerates your GRC program, empowering you to confidently tackle challenges.



Assessment lifecycle

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HCLTech's ComplyNow key functionalities

HCLTech's ComplyNow program offers essential functionalities to enhance governance, risk and compliance (GRC) management. It includes:

Risk identification

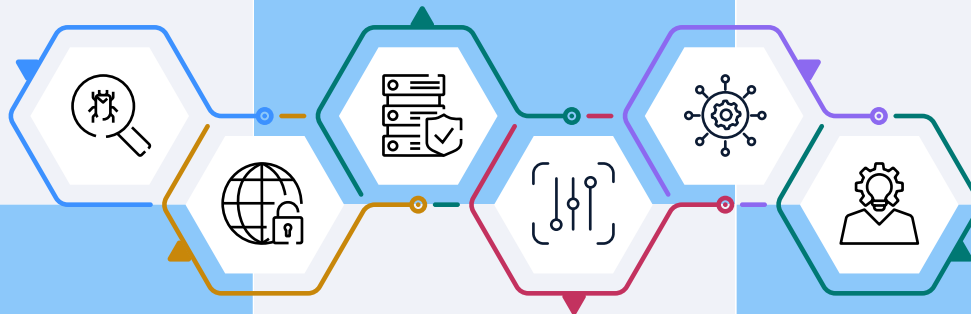
Uncovers risks in complex regulatory environments, addressing uncoordinated GRC initiatives that lead to increased costs and duplicated efforts while tackling modern compliance challenges

Risk management

Provides a robust, flexible framework that empowers organizations to stay ahead of regulatory changes, with comprehensive features and continuous updates for efficient compliance management

Centralized framework

Powered by **BRiCS™**, it integrates best-of-breed GRC processes into a cohesive system, leveraging existing business and IT governance frameworks to bridge the gap between business expectations and IT process delivery



Global standards

ComplyNow's framework includes best practices from various global standards, such as NIST 800-53, NIST CSF, COSO, ISO 9001, ISO 27001, ISO 31000, ITIL, COBIT, CMMI-SVC, ISO 22301 and ISO 20000

Fit for purpose

The program tailors a framework to meet various industries' unique risks and compliance needs. Combining global standards with HCLTech's expertise and insights from customers and partners ensures scalability across all sectors

HCLTech's expertise

ComplyNow aligns with standards like NIST, ISO, ITIL and COBIT, leveraging HCLTech's expertise to create an efficient enterprise-wide GRC process that streamlines operations and reduces costs



HCLTech's ComplyNow on ServiceNow

Our program is tailored for global organizations using ServiceNow's Integrated Risk Management (IRM) module. It enhances IRM's capabilities, empowering businesses to achieve effective, value-driven risk and compliance management.

Business and operational benefits



Streamlined risk processes



Improved risk visibility and control



Faster time-to-remediation



Regulatory compliance



Data-driven insights



Enhanced collaboration and accountability

Value delivered



Reduction in risk exposure



Cost savings



Increased business resilience



Sustainability and ESG alignment



Improved decision-making



Enhanced compliance and governance



Impact of HCLTech's ComplyNow recommendations

HCLTech's ComplyNow program delivers value at every stage, but customers must actively implement the recommendations to realize operational and business benefits. Here are key advantages anticipated from successfully applying the risk and compliance management solution:

Business benefits

50%

minimize financial losses and streamlines risk processes

45%

avoid penalties, resulting in compliance cost savings

40%

protect the brand by mitigating risk incidents

40%

support scalability for business growth

40%

boost ROI with faster time-to-market

35%

increase market share and competitive advantage

25%

improve customer satisfaction levels

20%

align with ESG goals, enhancing public image

Operational benefits



Efficiency gains and increased productivity



Holistic risk visibility



Improved compliance posture



Enhanced decision-making and actionable insights



Reduced error rates



Enhanced response mechanisms



Improved security posture



Risk-informed strategy

Why HCLTech is the right partner to deliver exceptional compliance solutions

- 360° partnership for co-innovation and co-creation
- Proven framework backed by HCLTech's BRiCS™
- Deep industry expertise providing targeted services
- Global compliance with proven methodologies
- Tailored solutions that deliver measurable outcomes
- ServiceNow GenAI labs for innovative solutions
- Dedicated customer centers for enhanced support
- Access to training and beta tools for growth
- GenAI-powered offerings to elevate experiences
- Global presence delivering value across regions
- Skilled resources to meet diverse business needs
- Focused CoE developing industry-specific solutions



[Talk to our experts](#)

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HCLTech | Supercharging Progress™

HCLTech is a global technology company, home to more than 220,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending December 2024 totaled \$13.8 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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