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(Clockwise from top left) **SUNEETA REDDY; SANGITA REDDY; PREETHA REDDY; SHOBANA KAMINENI**
MD; Joint MD; Executive Vice Chairperson; Promoter
Director, Apollo Hospitals Enterprise

Healthcare's 4x Booster Shot

▶ Apollo Hospitals Enterprise, India's largest hospital chain, is deploying artificial intelligence (AI) in a big way to smoothen processes. Over the next couple of years, it plans to add another 2,000 beds to the existing 10,000-plus beds across 73 hospitals, and a Proton Cancer Centre in either Hyderabad or Delhi, in addition to the one in Chennai.

Apollo Hospitals is driven by the four daughters of promoter Prathap C. Reddy. "We use AI in many processes," says Sangita Reddy, joint MD. "On the outsourcing side, 83% is completely digital, and 76% is looking at AI-enabled intelligence. This is a revalidation of the prescription issued by the doctor."

Revenues in FY24 were 15.9% over that recorded on a consolidated basis in FY23. "Our volumes have grown. We have been moving closer to the consumer—be it primary care, secondary care, day care or diagnostics. We have improved the efficiency of this network over time. It is a key differentiator," says Suneeta Reddy, MD. "We are working with research institutes to see how we can participate in their research, whether it is drug discovery, or innovation," adds Preetha Reddy, executive vice chairperson.

The hospital chain has also scaled Apollo 24/7 to make it the largest omnichannel digital healthcare company in India, with over 14 million users.

—Anup Jayaram

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ROSHNI NADAR MALHOTRA
Chairperson, HCLTech

Shaping Tech's Future

▶ As the daughter of HCL founder Shiv Nadar, Roshni Nadar Malhotra inherited a legacy steeped in technology and innovation. But today, she is not just carrying forward her father's vision—she is shaping the future of one of India's largest IT firms in an era dominated by AI. Her vision is clear—AI is not just a trend; it is the force shaping the next wave of enterprise solutions. "Technologies such as AI and quantum are bringing more growth opportunities as clients look to accelerate digital transformation journeys," she says.

The company is actively integrating AI into its operations. Its platform, AI Force, is gaining traction, and its AI labs are witnessing growing customer engagement.

Beyond technology, Nadar is deeply invested in shaping HCLTech's workforce for the future. The Gen Z makes up nearly 30% of the company's employees. "Gen Zs are digital natives, incredibly bold and purpose-driven. We have to rewire and adapt the organisation to the new generation," she says. One of her key priorities is fostering women leaders in technology. "We want more women to build long-term careers in tech."

—Urvashi Mishra



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