

HCLTech | Supercharging
Progress™

Driving Responsible AI adoption with HCLTech



Platinum Partner

Artificial Intelligence is enhancing operational efficiency, unlocking business opportunities and improving decision-making for enterprises across industries. However, AI systems are susceptible to hallucinations, drifts and biases. These can lead to regulatory non-compliance, security and privacy vulnerabilities and failure to generate ROI. Leveraging AI without a stringent governance mechanism is a serious risk.

This is why, at HCLTech, we have developed the Responsible AI framework. Harnessing the capabilities of IBM® watsonx.governance®, an end-to-end AI governance solution for lifecycle governance, risk and security management and compliance. Our Responsible AI solution facilitates adherence to human values, compliance with government regulations and industry standards and watertight security and privacy.

IBM® watsonx.governance™ is an enterprise-ready AI governance toolkit designed to accelerate Responsible AI workflows. It integrates seamlessly with existing systems, empowering businesses to adopt AI at scale. Moreover, it prepares you to meet regulatory requirements while optimizing costs. The key areas that watsonx.governance addresses are:



Lifecycle governance: Manage, monitor and govern any AI model, applications or agents—whether developed using IBM or third-party platforms such as OpenAI, Amazon or others. Automating the model metadata capture simplifies report generation, while dynamic dashboards and visual reporting improve stakeholder collaboration. Organizations can also streamline the evaluation of multiple AI assets simultaneously, accelerating time to production and automating AI governance



Risk and security management: Preset thresholds in AI systems to monitor for bias, drift and breaches in key metrics and detect specific input/output content in real time. This proactively identifies and mitigates risks that could otherwise negatively impact the business. Integrating with IBM Guardium® AI Security, you can preset identification alerts flagging unauthorized shadow AI deployments. It also unifies security policy across various teams—including risk, compliance and security—and provides visibility into vulnerabilities, misconfigurations and risk metrics



Regulatory compliance: Meet the growing AI regulatory landscape by using compliance accelerators—a prebuilt list of AI regulations, frameworks and obligations that enable compliance teams to quickly identify their requirements and mitigate risks of noncompliance. Automatically document model facts in support of audits. This helps ensure adherence during compliance reviews while fostering transparency through factsheets that provide clear insights into model processes.

HCLTech Responsible AI

Our AI governance solution is built upon our foundational values—integrity, inclusion, value creation, people-centricity and social responsibility. These values have made us a trusted partner of multiple Fortune 500 and Global 2000 organizations. Our Responsible AI offering extends to enterprises leveraging AI for business transformation.

HCLTech's Responsible AI and governance solution facilitates:



Accountability:
Clear ownership and traceability of AI applications



Fairness:
Unbiased and equitable outcomes from the implementation of AI



Security:
Safe use of AI systems and data integrity



Privacy:
Data protection and regulatory compliance



Transparency:
Open, understandable and auditable AI processes

HCLTech's Responsible AI differentiators

Exhaustive governance is critical for effective, long-term and scalable use of AI. Four decades of innovating and enabling emerging technologies make us one of the best in producing all-around solutions. Our Responsible AI solution is another testimony to that. The multi-faceted advantages it brings along include (but are not limited to):



End-to-end capability:

From consulting and strategizing to implementation and continuous optimization, we cater to the full spectrum of your AI governance needs. Our adaptable and scalable approach enables us to tailor our solution to the maturity level of your AI



Diverse expertise:

With a rich talent pool and cross-industry experience, we bring both specialized knowledge and a deep understanding of the domain to the table. You can rest assured that our AI specialist will not only understand your unique requirements but also offer the most feasible strategy to fulfill them



Best practices:

We also apply the insights and learnings we garner through our internal AI projects to your initiatives. This assures you that your AI deployments are based not on theoretical best practices, but on tried and tested ones



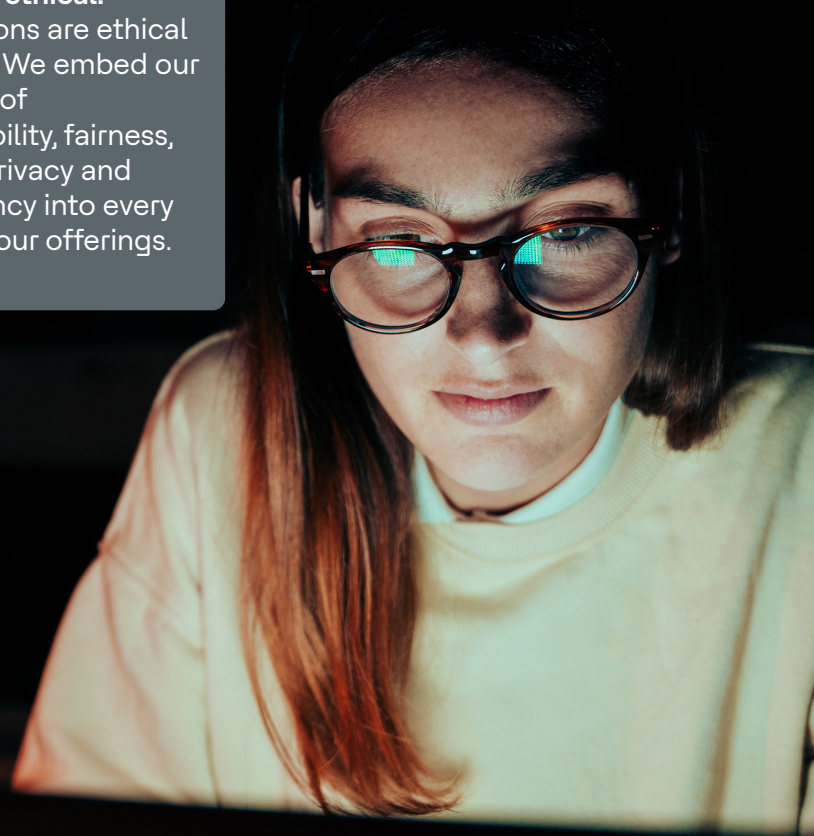
Rich synergies:

Our partnership with technology pioneers and domain leaders equips us with the best-in-class resources. We can craft solutions that address your challenges and deliver the desired results.



Inherently ethical:

Our solutions are ethical by design. We embed our principles of accountability, fairness, security, privacy and transparency into every aspect of our offerings.



HCLTech Responsible AI offerings

Our AI governance solution is a comprehensive collection of services that enable you to harness the power of AI responsibly without compromising on scalability and potential ROI. Our Responsible AI solution comprises:



Maturity assessment and gap evaluation: Assessing the maturity level of your current AI systems and governance mechanisms to identify gaps and recommend best practices accordingly



AI management system readiness: Aligning your AI model, governance framework and data management system with ISO 42001, as well as your business objectives, for optimum scalability



Testing and risk simulation: Perform usage testing and adversarial risk simulations periodically to identify vulnerabilities in your existing AI systems to ensure maximum security and compliance



Engineering and design: Developing Responsible AI systems that exhibit accountability, fairness, security, privacy and transparency and are sustainable by design



AI governance policy implementation: Developing and deploying AI governance frameworks and compliance best practices as per the regulatory requirements and industry ethics



Change management and resource training: Adopting user-centric deployment approaches and providing training and technical support for effective change management



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