

# HCLTech ADvantage™ Workato ROAR

Harnessing power of workato and  
data insight to supercharge OpEx

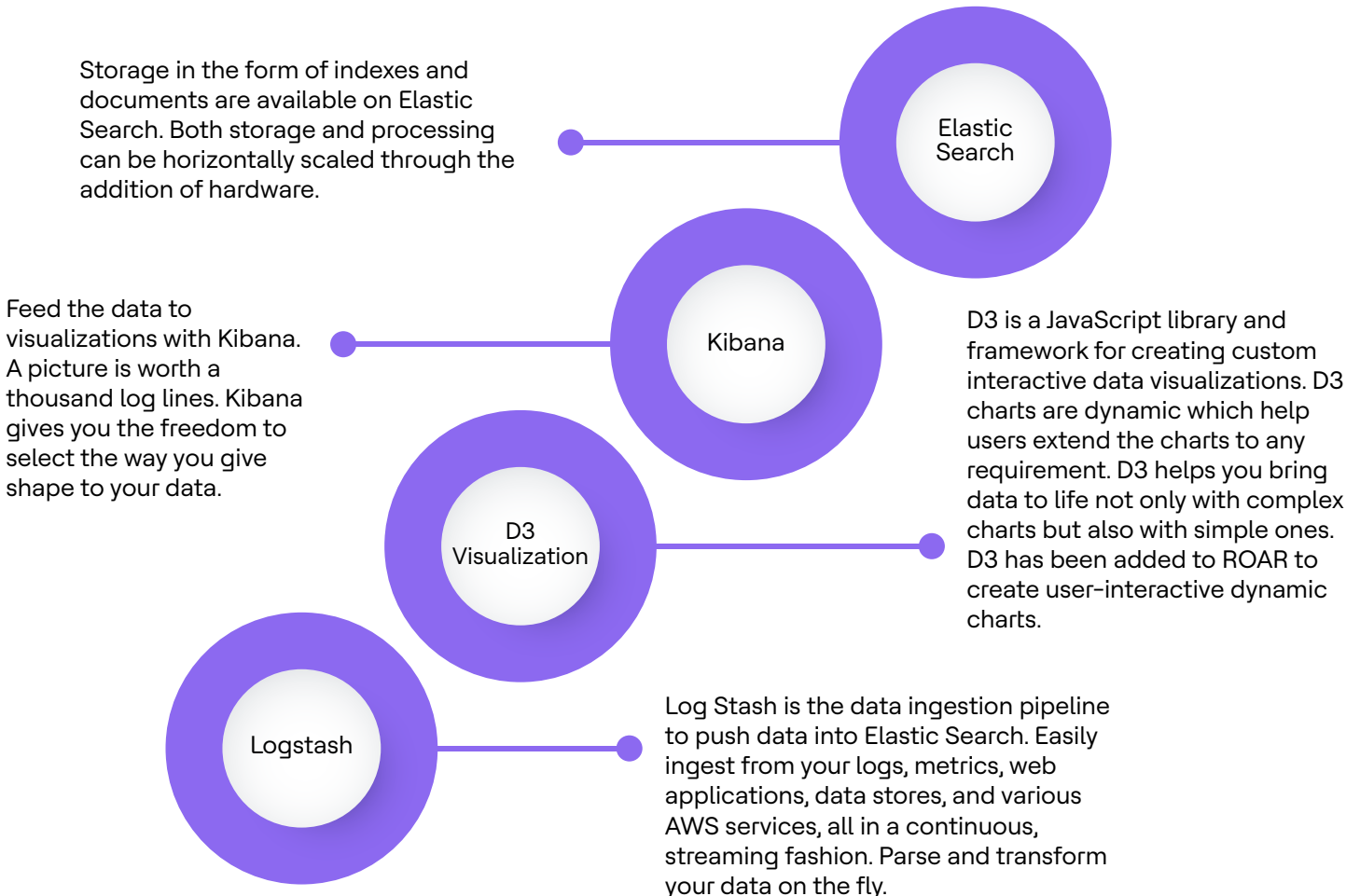


Often business and IT users have stated interest in looking at KPI's in real time, from business users' perspective with an intention of analyzing trends and opportunities, and from IT users' perspective with an objective of identifying failure reasons and quick problem resolution. What if we want to analyze a data set that is larger in size or for a longer period than allowed by workato? How can I get complete, end to end visibility of a transaction flow that spans multiple business and ITSM applications.

HCL's Real-time Operation and Analytics Reporting (ROAR) framework provides an ELK-based real-time view of data insight that are summarized by service, operation, and partner etc. The ROAR framework presents real-time cutting-edge monitoring solution in any Enterprise landscape, allowing teams to move from a manual to an automated supervision with ability to configure Dashboards, to show consolidated view to stakeholders.



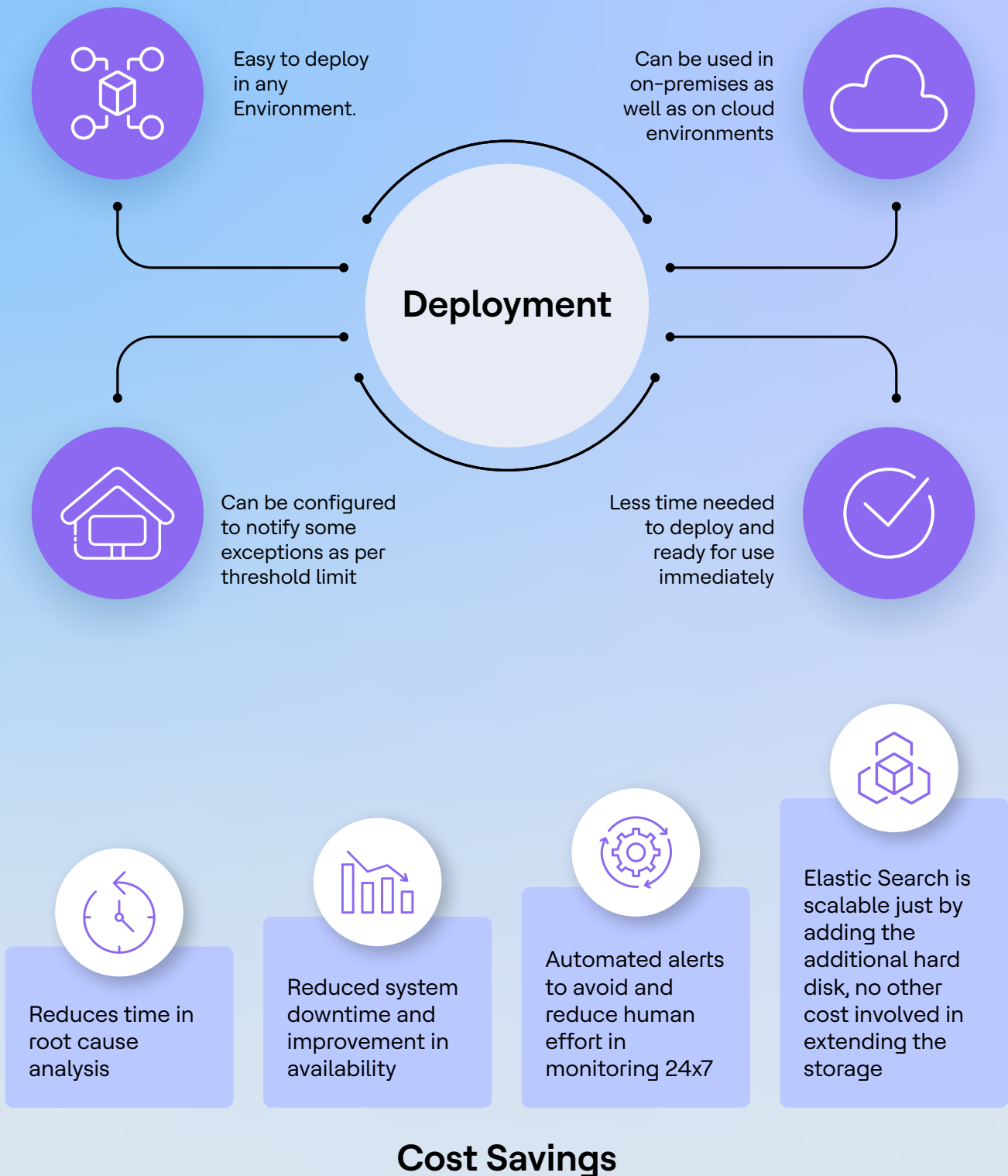
HCLTech's ADvantage™ Workato ROAR solution uses the power of Workato's out of the box 1500+ smart connectors to push transactional and operational data from cloud, on-premises applications and Workato logs to ROAR to provide you supercharged data insights.



# Solution Approach

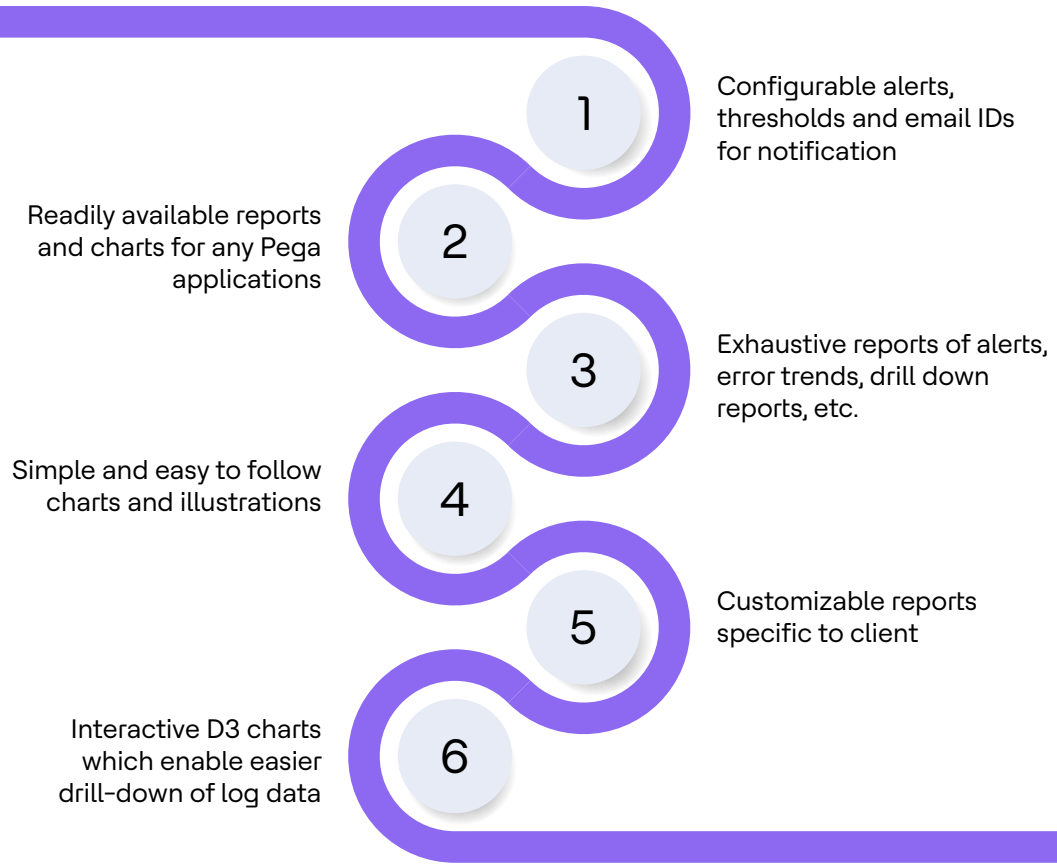
HCLTech's ADvantage™ Workato – ROAR framework is designed to simplify the data processing and integration. Teams can easily integrate data from multiple applications or stream workato logs into ROAR to monitor data in real time with standardized representation.

The ROAR platform also helps organizations with a multi-faceted approach, thus, providing benefits in deployment, cost savings, and customizations. Some of these benefits include:





# Key Features

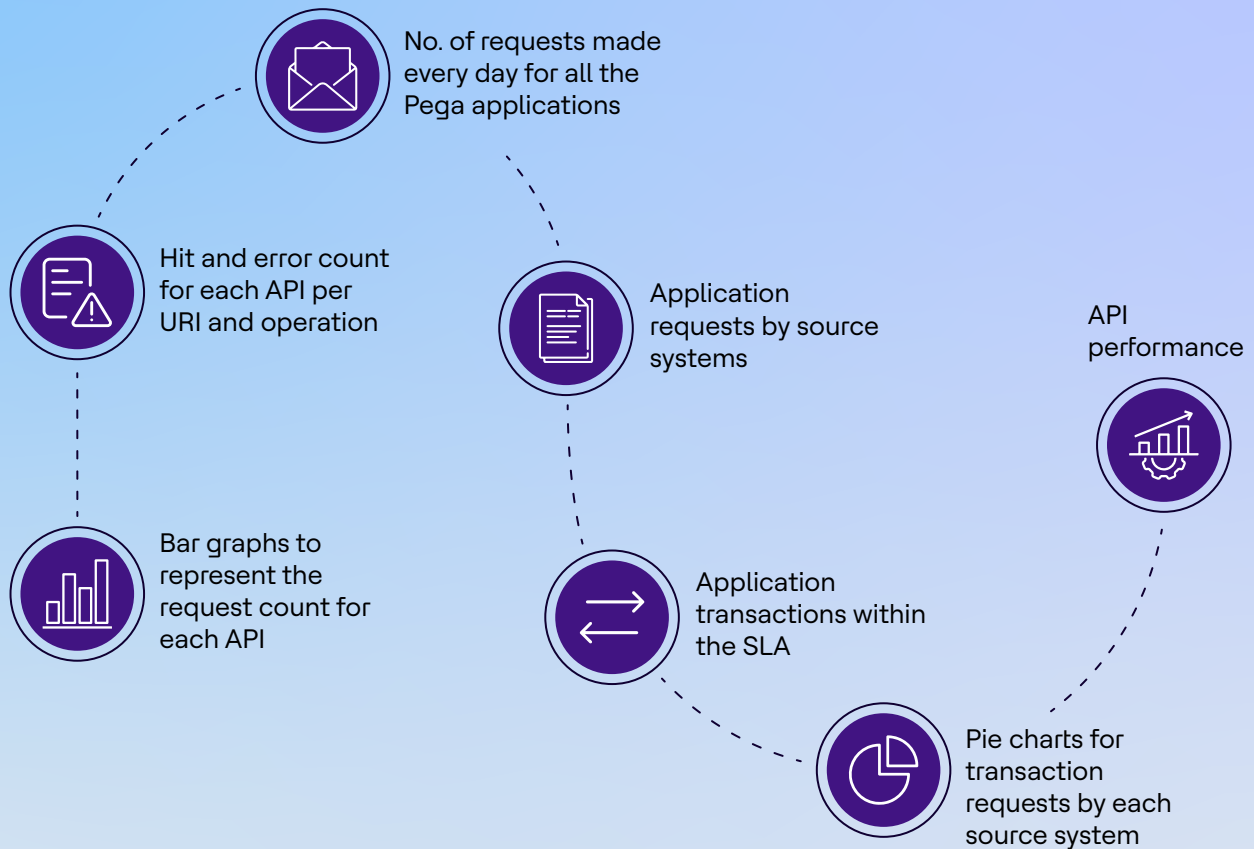


Configuring the platform is a simplified process giving the teams options to:

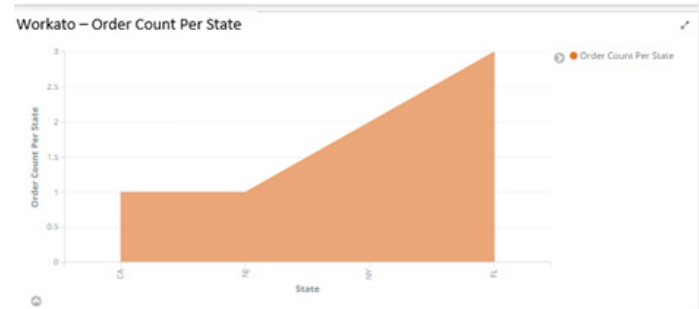
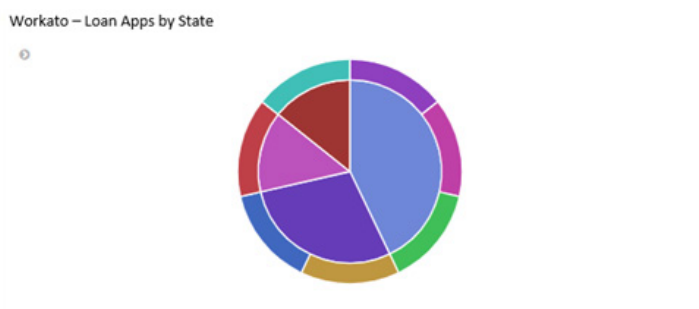
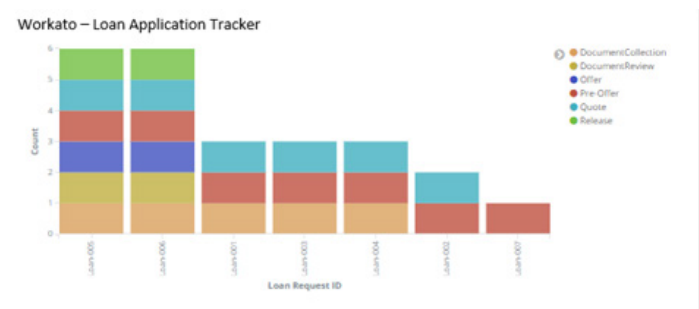
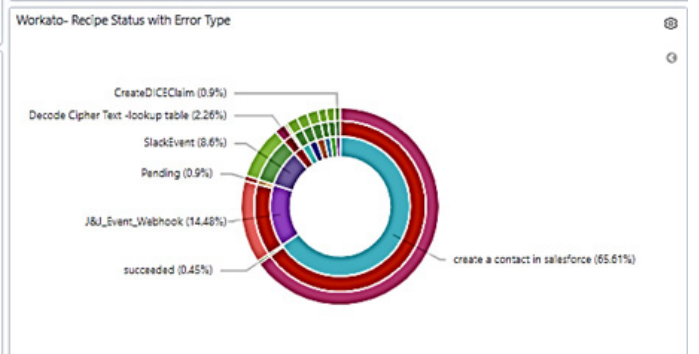
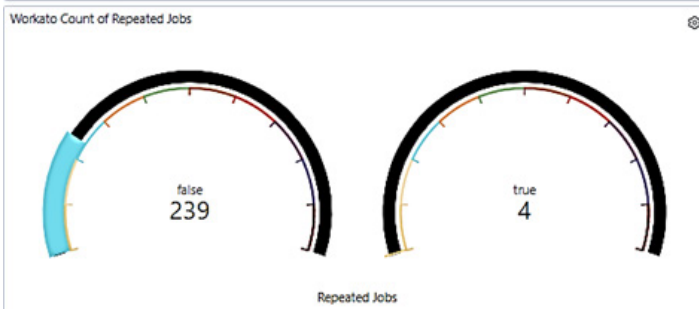
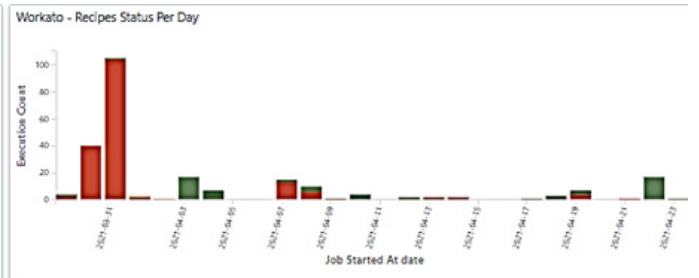
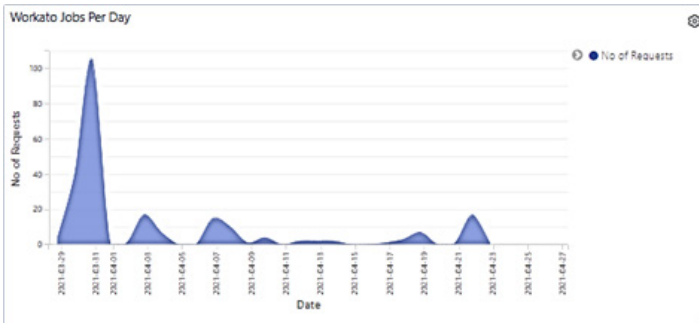
- ➔ Configure email IDs so that the real-time notifications will be seamlessly delivered
- ➔ Set the thresholds for the log data to know about exceptions or errors through notifications
- ➔ Configure user management for access-based dashboards
- ➔ Support alerting and notifications via a custom plugin for Kibana developed by HCLTech
- ➔ Configure to send alerts via WhatsApp and SMS



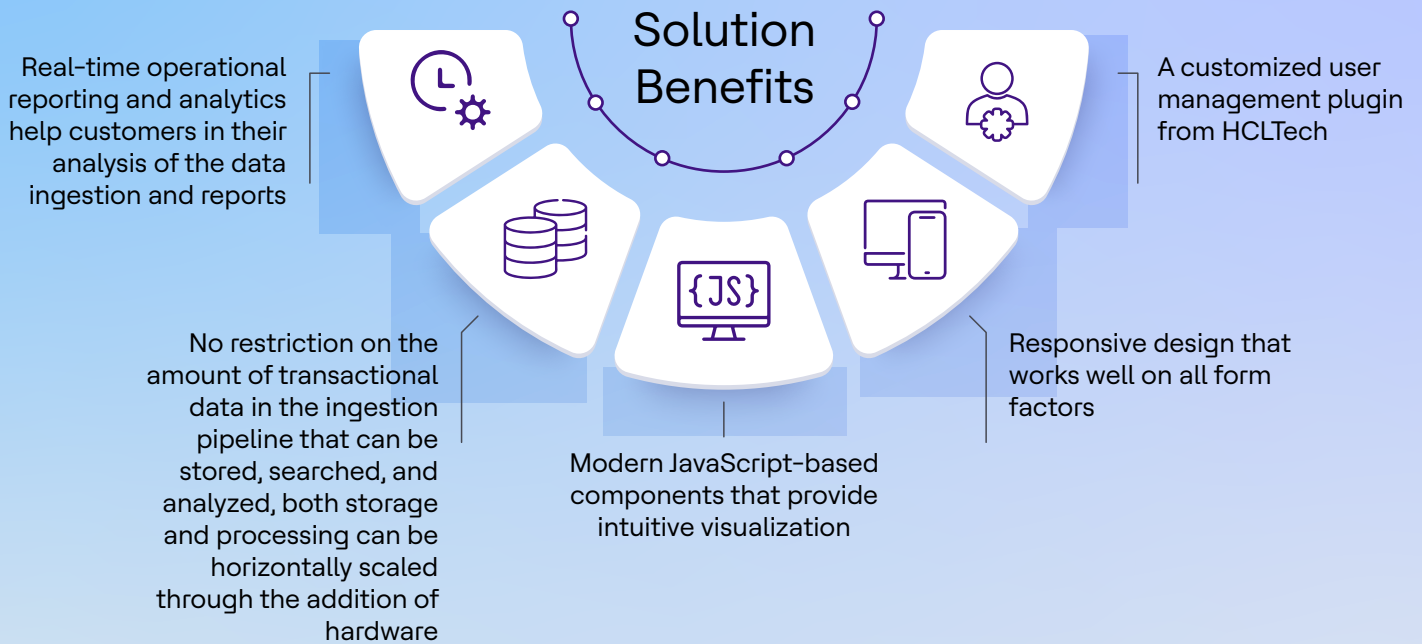
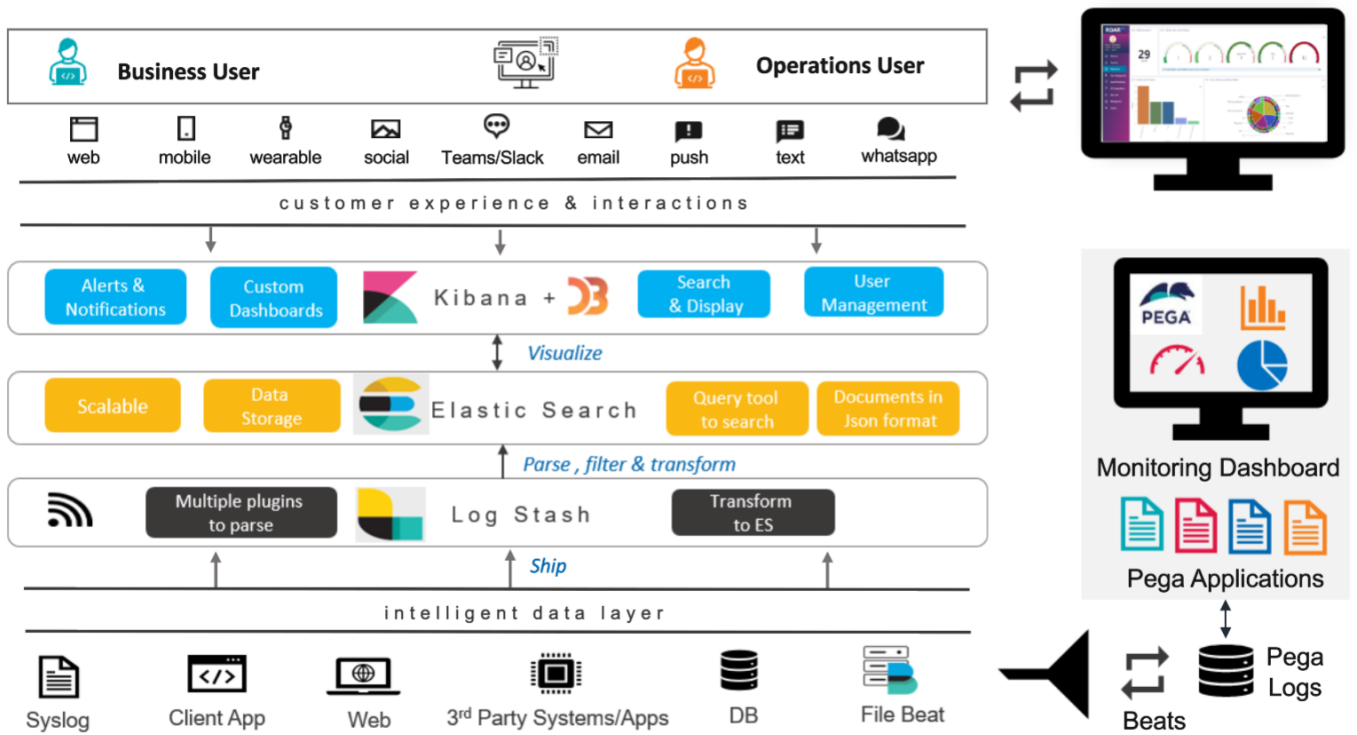
While the dashboard and reporting showcases information in the form of:



**ROAR also has D3 charts which are more advanced and interactive charts. They provide a better view of the log data.**



# Reference Architecture



**HCLTech** | Supercharging  
Progress™

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